

November 2017 Newsletter

In This Issue

- Celebrating Tobacco Awareness Month
- Funding Opportunities Reminder
- Ambulance Reduction Initiative
- Substance Use Disorder (SUD) Workgroup Update
- Washington Heights Corner Project Annual Celebration
- NYSPI-Martina Puchta, NP

Workforce Training Highlights

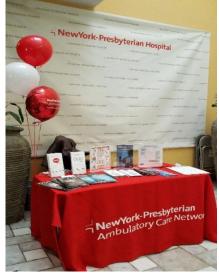
- Patient-Provider Communication Clinical Training Track
- Clinical Pain Management
- Cross-Cultural Care: A Person-Centered Approach

Celebrating Tobacco Awareness Month!

The NYP ACN Tobacco Cessation Team and Workforce Health & Safety celebrated Tobacco Cessation Awareness Month/ National Lung Cancer Awareness Month with 13 tabling events on the West, East and Lower Manhattan Campuses throughout November.

November 16th was the *Great American Smoke-Out*, a day designated to support the efforts of tobacco users who are ready to take a step toward quitting. While each person's struggle with tobacco is unique, this day reminded us that we all have a stake in helping our friends, families, team members and co-workers find sustainable ways to lead a tobacco-free life.

November is over, but the opportunity quit smoking isn't! For information on available resources to quit smoking, call the National Quit Line at 1-800-QUIT-NOW (784-8669). For information and/or support establishing tobacco cessation services at your agency, contact Julie Chipman at chipmaj@nyp.org.



Tabling event for Tobacco
Awareness Month at the Rangel
Clinic, NYP Columbia.



Tabling event for Tobacco
Awareness month at NYP Weill
Cornell.

Back to Top

Funding Opportunities Reminder: Community Based Organization Impact Grant, Social Determinants Referral and NowPow Rollout RFP

The NewYork Presbyterian Hospital is pleased to announce the following RFPs: Community Based Organization (CBO) Impact Grant RFP and Center for Medicare and Medicaid Innovation (CMMI) Accountable Health Communities (AHC) Social Determinants RFP.

Please see attached <u>CMMI AHC Social Determinant Need Provider RFP</u> and <u>CBO Impact Grant RFP</u> for additional details and guidance on how to participate.

Responses for CBO Impact Grant RFP have been extended to be **due on Friday, December 22nd**. For questions about the CBO Impact Grant, eligibility and RFP submission process, please contact Andrew Missel at anm9320@nyp.org or 646-831-9350.

Responses for the CMMI AHC Social Determinant Need Provider RFP are **due by 3PM on Thursday, December 7th**. If you have questions regarding the Social Determinants and NowPow rollout RFP, please contact Isaac Kastenbaum at ink9012@nyp.org or Patricia Hernandez at pah9051@nyp.org.

Medicaid Redesign 911 Emergency Ambulance Reduction Initiative

On November 29, 2017 the NYS DOH sent letters out to enrollees whose healthcare needs are managed by the PPS, MCO, Health Home manages. The enrollees have

been identified as having an extraordinarily high volume of 911 emergency ambulance trips during a 12-month period. In an effort to reduce the enrollees use of 911 emergency ambulance trips where appropriate, the local Department of Social Services and the applicable managed care organizations will be notified to offer assistance with the enrollee's healthcare needs and identify other non-emergency services that may be useful.

The Department's correspondence to the enrollees also indicated that they are not making any effort to reduce appropriate emergency ambulance trips, and that enrollees should not hesitate to call 911 when an actual emergency exists.

To receive additional information regarding this correspondence and a list of the enrollees that may be contacting you please feel free to email 911medtrans@health.ny.gov.

Substance Use Disorder (SUD) Workgroup

The Substance Use Disorder Network work group continues to grow with two new members joining the October meeting: Thomas Healy of The Realization Center and Stephanie Curry from ACACIA/Promesa.

General Focus:

• Information sharing, the development of intra agency processes and issues of common concern and interest.

October Meeting

- Inclusion of patient voice
- CBO recommendations for preferred practices include:
 - a) Consumer Advisory Board as a voice of the patient
 - b) Timely surveys of clients in care
 - c) Clients in recovery returning to treatment sites for peer recovery sharing with clients at program sites.

Outcome:

 Plan to interview members of the BrightPoint Health Consumer Advisory Board for input. A second step would be a focus group of an expanded group of clients of the partner agencies.

*A presentation on state plans for new licensing opportunities (ILL) was given. Policy and regulatory updates will be an ongoing part of the monthly agenda. All participants are invited to pose questions and encouraged to give feedback to the state as the work groups of the "O" agencies proceed in planning for post DSRIP payment strategies.



We hope we will see you this year at the CORNER Project's Annual Celebration!

It's going to be a lovely evening with exciting entertainment, a yummy BBQ and, of course, wonderful guests. Your ticket purchase is tax deductible.



We rely upon these efforts to help save lives and bring hope to people who are very often treated extremely poorly. If you are unable to make it, **sponsoring a ticket for a peer or staff or an under employed person is a really lovely gesture.** It serves to say thank you to the people who are on the front lines every day and doing work that is stressful and can be traumatic. It says: "I care, I've got your back."

Please feel free to call or text 212.235.2004 if you have any questions. Keep up your good work and thanks so much for your friendship and support!

COMMUNITY PARTNERS:













Staff Highlight: Martina Puchta, New York Psychiatric Institute

The Audubon Clinic is part of the Washington Heights Community Service branch of the New York State Psychiatric Institute (NYSPI). The Clinic's mission is to provide quality, culturally sensitive, recovery-oriented and evidence-based behavioral health services to its clients.

Martina Puchta joined the Audubon Clinic in Spring of 2017 as its first medical nurse practitioner providing on-site primary care services. Many patients at Audubon have chronic medical and behavioral health conditions requiring them to take multiple medications. Martina's approach to wellness is one of wholeness; she integrates principles of complementary alternative medicine into her practice, including mindfulness meditation, Qi Gong, Yoga, and aromatherapy.

In addition, Martina leads several weekly groups focusing on staying healthy, including disease and stress management. Regardless of insurance status, patients with or without existing primary care who need additional support with issues such as weight management, tobacco cessation, diabetes, hypertension, and intestinal and urinary conditions have access to her services. Recently, services in primary and secondary prevention have been extended to include the young adults seen at NYSPI's OnTrack program.

Back to Top

Workforce Training Highlights

For more information click here.

Patient-Provider Communication - Clinical Training Track Health Informatics For Innovation, Value & Enrichment (HI-FIVE)

- Course includes 3 modules and a quiz: Overview, Trust and Respectful Interactions, Informatics Tools to Support Patient-Provider Communications
- All courses are accompanied by a case study to apply course knowledge
- 10-12 hours of training available in each of three tracks: Clinical, Social/Peer, or Administrative/IT
- Other topics available include Care Coordination, Healthcare Data Analytics, Health Systems, Interoperability, Population Health, and Value-Based Care
- Available now in the NYP PPS Training Center!

NYP PPS Training Center

Click image above to signup for the course now

Center to Advance Palliative Care (CAPC) - Clinical Pain Management

- Great courses like "Assessing Risk For Opioid Substance Use Disorder" along with an entire Pain Management Curriculum
- CAPC Curriculum
- Membership Benefits
- Free continuing education credits for many provider types are offered after the completion of each course
- Training available by request: Contact psmembership@nyp.org for access

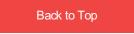


Click the image to learn more!

Cross-Cultural Care: A Person-Centered Approach QIRC

- Interactive course highlighting core cultural competency issues
- Directed to Physicians, Nurses, and Other Clinical and patient-facing staff
- 1 free CME or CEU Credit.
- Training is available by request:
- Please contact ppsmembership@nyp.org for access.
- Click <u>here</u> for more information.

If you have any questions regarding any of these courses please email Rachel Naiukow at ran9031@nyp.org.



We hope you have enjoyed this months newsletter!

Sincerely,

NewYork-Presbyterian Performing Provider System