

## New York-Presbyterian PPS Newsletter

Welcome to the June 2016 NYP PPS newsletter! We hope you enjoy the updates.

**NYP PPS Compliance Program:** Pursuant to New York State law, the NYP PPS has established a provider compliance program, which includes systems for (i) the detection and prevention of fraud and abuse; (ii) identification of risk areas; and (iii) reporting of compliance issues. The following has been developed as part of the NYP PPS Compliance Program:

- An NYP PPS Compliance Policy which can be accessed [here](#).
- A set of educational slides on the NYP PPS Compliance Program which can be used to educate members across the NYP PPS on the elements of the program. The slides can be access [here](#).
- An NYP PPS DSRIP Performing Providers System Helpline, which is a confidential helpline for reporting DSRIP-related compliance issues to the NYP PPS Lead Compliance Officer. The phone number is 1-888-308-4435 and a flyer about the helpline can be accessed [here](#).

For more information, please click [here](#) to visit the compliance section of the NYP PPS website.

**Healthix FAQs:** In collaboration with Healthix, the NYP PPS has put together a set of Frequently Asked Questions regarding Healthix, the Regional Health Information Organization (RHIO) that the PPS is using to support much of its information exchange needs. Please click [here](#) to view these FAQs. You can also visit the Healthix website at [www.healthix.org](http://www.healthix.org) for more information.

### **Resources, Events and Trainings:**

- *Call for Abstracts for Poster Session:* United Hospital Fund, GNYHA Foundation and the Symposium Planning Committee are seeking abstracts for the poster session of *The Annual Symposium on Health Care Services in New York: Research and Practice*, to be held

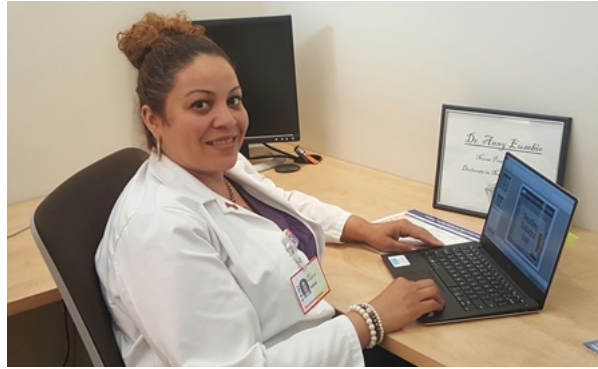
November 15, 2016. The submission deadline is July 15, 2016. See suggested topics and the call for posters here:

<http://www.uhfnyc.org/events/881113>.

- *Upcoming Conference:* On Thursday, July 14, 2016, the United Hospital Fund is hosting a conference titled *Medicaid in New York: Progressing to Value-Based Payment* at the New York Academy of Medicine. For details and registration, please visit: <http://www.uhfnyc.org/events/881110>.

### **Staff Spotlight: Dr. Anny Eusebio, DNP, NP, RN**

This month we would like to highlight Anny Eusebio, DNP, NP, RN who is a member of the NYP PPS Tobacco Cessation team. Dr. Eusebio joined NewYork-



Presbyterian Hospital in April 2016. In her role, Dr. Eusebio helps to bring tobacco treatment services to patients in their medical home by providing services across all sites of the Ambulatory Care Network located on NYP's West Campus. Her care focuses on providing one-on-one counseling where she works with smoking patients to evaluate their level of smoking, identify their triggers, assess motivating factors, address barriers to quitting and develop a treatment plan. Counseling is tailored to each patient and their unique circumstances. Suggested behavioral modifications are combined with tobacco treatment medication administration and management. The overall approach is intended to be holistic and individualized. Future plans include developing a group counseling program as well as continued efforts to connect with collaborator organizations around how to mutually address the tobacco treatment needs of the PPS population.

Dr. Eusebio graduated from Columbia University with a BA in Psychology, a BS in Nursing and an MSN in Nursing. She obtained her Doctorate in Nursing Practice from Pace University. She has worked in nursing for 16 years, serving for the last 14 years as a Nurse Practitioner. During her career, she has worked in a range of settings including primary care, transitional care nursing, HIV care, diabetes care and more. She has also provided clinical supervision as well as precepted Nurses and Nurse Practitioners. Of note, she previously worked in a tobacco clinic in the Ambulatory Care Network's Associates in Internal Medical practice providing care to patients who were having difficulty quitting smoking.

### **Collaborator Spotlight: New York Legal Assistance Group**



A Division of the New York Legal Assistance Group

**LegalHealth**

The legal services provided at the New York Legal Assistance

Group (NYLAG) can play a critical role in DSRIP. Each year, NYLAG attorneys provide free civil legal services to over 76,000 low-income New Yorkers who cannot afford attorneys. NYLAG helps patients find stability in their lives, which in turn facilitates good health and can prevent unnecessary hospital readmission. NYLAG's comprehensive range of services includes handling public benefits cases (including disability, food stamps, home care and Medicaid/Medicare issues), elder law, housing issues, immigration law, consumer credit law, foreclosure prevention and employment law.

In particular, the LegalHealth division of NYLAG focuses on providing legal assistance to low-income New Yorkers with serious health problems and chronic illness, and handles over 6,000 legal matters annually. LegalHealth currently has on-site clinics located in 24 hospitals and two community-based health organizations throughout the New York City area, including clinics at NewYork-Presbyterian Weill Cornell Medical Center and NewYork-Presbyterian Columbia University Medical Center.

The DSRIP program provides a great opportunity for partners to come together and respond to the complete health care needs of New York City's communities, including significant social determinants of health. LegalHealth is positioned to assist hospitals achieve many of the measured goals of DSRIP including improved population health and reduction in health disparities. For more information, please see the NYLAG website at [www.nylag.org](http://www.nylag.org) and the LegalHealth website at [www.legalhealth.org](http://www.legalhealth.org).



*Featured in this photo: Associate Director of NYLAG's LegalHealth division, attorney Julie Brandfield, helped Valerio retain his Medicaid benefits in order to ensure he received the health care he needed and deserved, and also advised him on income maintenance. Patients like Valerio have chronic illnesses and diseases that are worsened by a lack of necessary resources. With LegalHealth's assistance, Valerio was able to maintain his place on a waitlist for a liver transplant, and also improve his financial situation so that he and his family felt*

## **Project Spotlight: Adult Ambulatory ICU**

The NYP PPS Adult Ambulatory ICU project is focused on enhancing an integrated continuum of primary care, specialty care and other community and outpatient services for adult patients who have complex medical, behavioral and social co-morbidities. The project targets Adults with Complex Care Needs (ACCM) who are at greater risk for poor outcomes in health-related quality of life and cost of care. The project aims to achieve its goals by:

- delivering comprehensive, coordinated team-based care for complex patients using a patient-centered approach;
- deploying a population health strategy that identifies high-risk patients and provides services based on medical complexity, stability and level of need;
- embedding culturally competent and family-centered Nurse Care Managers, Social Workers, Psychiatric Nurse Practitioners and Community Healthcare Workers to coordinate care;
- ensuring collaboration with a network of providers and community-based organizations, including medical, behavioral health, nutritional, rehabilitation, care management and other necessary provider specialties to meet the needs of the population;
- extending weekday hours and offering weekend hours to improve access;
- providing specialized education to providers and patients to promote chronic disease management; and
- using technical platforms to support provider, patient and care team communication.

The current focus of the project is to work with collaborator organizations in aligning them with the Adult Ambulatory ICU practices. One of the initiatives has been to work with the Isabella Geriatric Center, a health home care management agency, to embed their Case Managers within the patient care team at one of the nine PCMH sites. The pilot with Isabella has been a success, as they have been instrumental in providing assistance with high-risk patients who need comprehensive case management. The process has not only created a way to provide warm handoffs, but it has allowed NYP to build a robust relationship with the Isabella team.

**The MAX Series:** The  
NYP PPS Primary Care  
Integration Behavioral

Health Project has been pleased to participate in the Medicaid Accelerated eXchange (MAX) Series Program this year, an 8-month intensive learning collaborative focused on continuous improvement and performance



*NYP PPS behavioral health project staff participating in the MAX series.*

measurement. The program utilizes "Plan-Do-Study-Act" methodology in order to design, implement, review and improve. The MAX series beginning in January 2016 has been centered around integration of behavioral health and primary care services with a focus on using care coordination to improve health outcomes for patients with behavioral health diagnoses. The NYP PPS workshops have looked at how the behavioral health DSRIP team can improve care coordination for shared patients across several PPS sites. Vision and goal statements were developed along with action plans, which have centered on improving access to care, introducing interdisciplinary rounds and building on staffing models that address the behavioral health needs of patients. The team has completed 2 of 3 workgroups to date.