

## New York-Presbyterian PPS Newsletter

Welcome to the January 2016 NYP PPS Newsletter!

**Collaborator Spotlight:** We are pleased to highlight a unique program called "Rango," operated by NYP PPS collaborator organization [VillageCare](#), an organization providing post-acute care, managed long-term care and community health supports. Rango is a web- and app-based program that supports patient activation and treatment adherence through peer support, practical education and helpful tools. It offers a range of features, such as medication and appointment reminders, discussion boards on a variety of healthy living topics, Q&A with Health Coaches and more. Rango is built on expertise in health behavior change and patient feedback has been outstanding. Individuals who are Medicare and/or Medicaid beneficiaries and have been prescribed medications for HIV/AIDS are eligible to participate. Rango can also be adapted to support other patient populations. Organizations interested in the product should contact [Allisons@villagecare.org](mailto:Allisons@villagecare.org) or [Jessamineb@villagecare.org](mailto:Jessamineb@villagecare.org) for more information.

**Call for IT/Data Governance Committee Member:** We currently have an open Committee member position on the IT/Data Governance Committee. The IT/Data Governance Committee is responsible for providing recommendations on the NYP PPS's information technology and health information exchange standards to meet the needs of the PPS's projects. The Committee is responsible for assessing the baseline IT and health information exchange capabilities of the network and developing a roadmap to successfully meet the PPS's technological infrastructure needs. We invite collaborators who might be interested in joining this Committee to e-mail [ppsmembership@nyp.org](mailto:ppsmembership@nyp.org).

**Staff Spotlight:** This month, we would like to highlight Patricia Hernandez, LCSW who serves as Program Manager for Team-Based Care for the DSRIP projects. Patricia joined NYP in 2012 as the first Behavioral Health Care Manager in the Office of Care Management. In this position, she worked with patients with behavioral health needs by providing them with care management services. In 2014, Patricia became

the Manager of the NYP Health Home where she oversaw care coordination activities for NYP's Health Home patients in its internal care management program as well as in the eight community-based organizations that provide care coordination to NYP patients. In December 2015, Patricia joined the DSRIP team as Program Manager for Team-Based Care. In this role, she will aid in the creation of IS-enabled, team-based care workflows involving Allscripts Care Director, Healthix and other information services. She will also be responsible for helping to implement Healthix at collaborator organizations. Given Patricia's clinical background and care management experience, she is able to understand team-based care workflows and how IS tools can assist in communication among the members of the NYP PPS. By having well-defined workflows to support team-based care and IS tools to aid in collaboration, we can provide better, more coordinated care to our most vulnerable patients.



**PCMH Symposium:** NYP hosted its seventh biannual Patient-Centered Medical Home Symposium which included staff across the hospital's Ambulatory Care Network (ACN). Many of the Medicaid recipients served by the NYP PPS are patients in the NYP ACN. This year's Symposium focused on the additional resources being made available to the ACN as a result of DSRIP funding, which will allow the ACN to expand services and enhance the care that it provides to its patients. Many of these efforts will be focused on developing seamless care coordination strategies between the ACN clinics and our collaborator organizations.

### **NYP PPS Collaborator**

**Symposium:** Thank you to all of our collaborators who came out to the first biannual Collaborator Symposium which took place earlier this month! We are interested in hearing feedback from those who attended. Please e-mail [ppsmembership@nyp.org](mailto:ppsmembership@nyp.org)



with any thoughts you may have about what worked well and any ideas for improving future Symposiums. Also look for an event recap in the coming weeks which will outline key take-a-ways and next steps.

**Waivers:** In December, the PPS received its first waiver to provide Article 28-licensed services offsite from the certified facility. Specifically, "The PPS requested waivers of 10 NYCRR § 401.2(b) for the purpose of allowing practitioners affiliated with Article 28 providers to provide services outside of the certified service site. The request is

approved, contingent upon notification by the PPS of the specific providers, practitioners and services. However, reimbursement for the provision of such services would not be available absent approval of a State Plan Amendment (SPA) to the State Medicaid Plan and associated state regulations, both of which are being pursued by the Department." More information can be found in the State's [attached](#) notification letter.

**Webinar Materials:** Thank you to those who attended the recent webinar titled *The 5 Ws of DSRIP*. We are pleased to share the following materials as a follow-up to the webinar:

- A copy of the webinar [slides](#)
- NY DSRIP Program Funding and Mechanics [Protocol](#)
- New York State Delivery System Reform Incentive Payment Program Project [Toolkit](#)
- NYS Performing Provider System [Contact Information](#)

Stay tuned for more information about additional upcoming webinars!

**Reminder: Financial Health Assessment** - A reminder to all collaborators to please complete the NYP PPS Financial Health Assessment. This survey was sent to the lead contact at each collaborator organization last month and can be accessed [here](#). If you have questions about the survey, please contact [ppsmembership@nyp.org](mailto:ppsmembership@nyp.org).

**Project Spotlight:** The HIV DSRIP projects are focused on reducing HIV morbidity and establishing HIV Centers of Excellence where all services for People Living with HIV and/or HCV or those at risk for HIV are integrated into one practice. One of the key components of the HIV team's strategy is to strengthen relationships with core community collaborators to address the many social determinants of health such as homelessness and active unstable mental health and substance abuse. To this end, the HIV projects have engaged a core group of six community-based collaborators which together have formed a Steering Committee that has met monthly since June 2015. Member organizations of the Committee include ASCNYC, Argus, Dominican Women's Development Center, Washington Heights CORNER Project, Village Care and Harlem United. The goal of the Committee is to engage key community-based providers to form an integrated and coordinated care delivery system which advances the goals of DSRIP and the NYS Department of Health initiative to end the AIDS Epidemic. Recent activities have focused on outlining the roles and responsibilities of Community Health Workers and Peers in the HIV projects as well as developing strategies for warm handoffs. Participation in the Committee has been robust to date and we look forward to the groups continued efforts to help end the AIDS epidemic and cure Hepatitis C.

Please do not hesitate to contact us at [ppsmembership@nyp.org](mailto:ppsmembership@nyp.org) if you have any questions.