

## New York-Presbyterian PPS Newsletter

Welcome to the December 2015 NYP PPS Newsletter! We hope you enjoy the updates. We would also like to wish everyone a happy and healthy holiday season and look forward to continued collaboration in the New Year.

**Collaborator Symposium:** We are excited to announce the first biannual NYP PPS Collaborator Symposium scheduled to take place in January 2016. The event will bring together members of the New York-Presbyterian Hospital Performing Provider System to discuss shared patient needs across our network, explore additional opportunities for collaboration and identify ways of enhancing the patient experience. We look forward to seeing our collaborators at the event!

**Webinar Announcement - The 5 Ws of DSRIP:** Still have questions about the who, what, when, where and why of DSRIP? Join Isaac Kastenbaum, Director of DSRIP Programs at NYP, for a webinar on Tuesday, January 26, 2016 from 11am to 12pm where he will discuss the history, implementation and current status of DSRIP as a New York State Medicaid reform initiative. This webinar is open to the public and is not specific to the New York-Presbyterian Hospital PPS. Please register [here](#) to let us know if you plan to attend.

**Collaborator Spotlight - God's Love We Deliver Creates a Referral Tool for Medically-Tailored, Home-Delivered Meals:** At 1.4 million meals a year, [God's Love We Deliver](#) is the New York metropolitan area's leading provider of life-sustaining meals and nutrition counseling for people living with severe illnesses. Through their Community Partners Program, God's Love supports the medical care of Managed Long Term Care beneficiaries in 34 plans that acknowledge that food and nutrition services improve health outcomes and lower costs for their high-need members. Through the Balancing Incentives Project of the NYS Department of Health, God's Love has developed a [Food and Nutrition Services Referral Tool](#) to help Care Coordinators assess those members at greatest nutritional risk who would benefit from medically-tailored, home-delivered meals. Based upon the Uniform Assessment System (UAS), the tool is user-friendly and incorporates existing protocols while not duplicating efforts.

Research shows, and God's Love knows first-hand, that access to nutritious food is key to reducing hospitalizations. The tool isolates areas from the UAS that could indicate nutritional risk and, therefore, risk of further deterioration and re-hospitalization. By helping providers identify high-risk members, God's Love is a valuable partner in accomplishing the goals of the DSRIP program.

**Staff Spotlight:** This month, we would like to highlight the role of our Community Health Worker Program Managers. Community Health Workers (CHWs) are an important element of the NYP PPS DSRIP efforts. Building upon a long-standing model, CHWs are based at collaborator organizations and provide peer-level support, education and home visits as well as facilitate connections to clinical and social services for our patients. NYP's four Community Health Worker Program Managers are part of the Center of Community Health Navigation and work alongside our community-based collaborators to develop and implement the CHW initiatives associated with several DSRIP Projects as well as other NYP initiatives. Following are the names of the Program Managers and the specific projects with which they are affiliated:

- Carmen Cruz - Adult CHW initiatives at the Columbia campus, including: Adult Ambulatory ICU, 30 Day Transitions of Care, Palliative Care, Tobacco Cessation and Washington Heights-Inwood Network for Diabetes
- Jaimee Davis - Pediatric CHW initiatives at the Columbia campus, including: Pediatric Ambulatory ICU, Washington Heights-Inwood Network for Asthma and Washington Heights-Inwood Network Best Asthma Care for Kids
- Howard Haughton - Specialty CHW initiatives at the Columbia and Weill Cornell campuses, including: HIV and Behavioral Health
- Evelyn Espana - CHW initiatives at the Weill Cornell and Lower Manhattan campuses, including: 30 Day Transitions of Care, Pediatric Ambulatory ICU and Tobacco Cessation

We would like to thank these staff for the important work that they do to ensure patients receive culturally-appropriate information, support and referrals to help them lead healthier lives.

**Safety Net Equity Payment:** In October 2015, New York State announced that the Safety Net Equity Funds would be divided into two programs: (1) Equity Infrastructure Program (EIP) and (2) Equity Performance Improvement Program (EPP). EIP requires PPSs to participate in at least four NYS initiatives, including DSRIP MAX

Series, Health Home enrollment, End the Epidemic and the RHIO/SHIN-NY. EPP requires PPSs to meet performance goals on six new performance measures. All equity funds will be passed through Medicaid Managed Care Organizations (MMCOs). Pending further guidance from New York State, the NYP PPS will be required to sub-contract with five MMCOs to receive the payments. The State anticipates these funds will be available in January 2016. Additional information is available in the attached [pdf](#).

**Workforce Advisory Workgroup Invite:** We are seeking a few collaborators to participate in our NYP PPS Workforce Advisory Workgroup; this group will provide guidance and feedback on the workforce-related efforts of the PPS, including: (1) Current and Future State Analysis, (2) Compensation and Benefit Analyses, (3) Training Plans and (4) Workforce Engagement Efforts. The group will meet every-other-month. If you are interested in participating, please send your name and contact information to [ppsmembership@nyp.org](mailto:ppsmembership@nyp.org) by January 8, 2016.

**IT Update:** One of the underpinnings of DSRIP is the use of health information exchange capabilities to support team-based care across PPS members. The NYP PPS will be using Healthix, a Regional Health Information Organization (RHIO), to support much of its information exchange needs. Health information exchange services to be provided through Healthix include: (1) secure access to patient data for Healthix members and (2) Healthix member notification of patient events, such as admissions and emergency department visits. This IS system will be available to all NYP PPS network members.

For those projects where the main interventions require robust collaborative care planning and documentation, the NYP PPS will use Allscripts Care Director. Allscripts Care Director is an IS platform that enables multiple agencies, who are part of a patient's care team, to document in one, shared care plan.

Healthix and Allscripts Care Director implementation will be phased in over 2016, with a goal of having network members connected by the end of the calendar year. In the coming months, the IS Team will conduct health information exchange readiness assessments with PPS members and will facilitate discussions around implementation and workflows with projects and collaborators. We believe that we can leverage both Allscripts Care Director and Healthix as platforms to help us communicate around our shared patients as well as provide better, more coordinated care.

Please do not hesitate to contact us at [ppsmembership@nyp.org](mailto:ppsmembership@nyp.org) if you have any questions.

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