

Cross-Cultural Care: A Person-Centered Approach

Audience: Physicians, Nurses, and Other Clinical Staff

Accreditation: 1 CME or CEU Credit

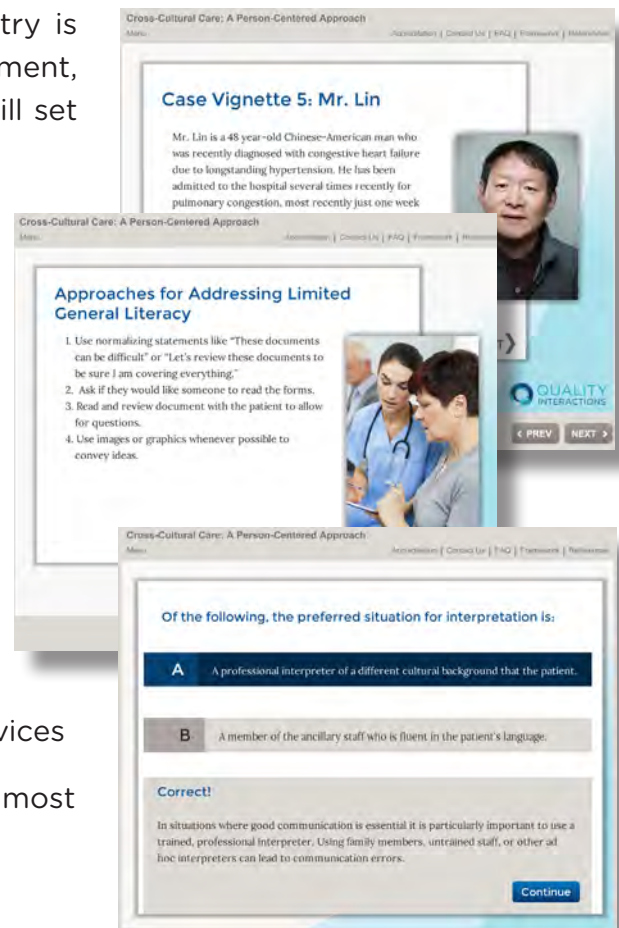
About This Course

The most recent U.S. Census confirmed that our country is more diverse than ever before. In this changing environment, delivering effective cross-cultural care is a necessary skill set for all health care professionals.

This foundational course for clinicians offers targeted training that teaches a person-centered approach to cross-cultural care. Interactive exercises and case vignettes create an engaging course that covers: core cultural competency concepts; common issues, such as mistrust and communication styles; language and interpreters; health literacy; health beliefs; and cross-cultural negotiation.

Learning Outcomes

- Gain a better understanding of how cultural competence impacts the quality of health care services
- Recognize the social and cultural issues that are most relevant in the care of diverse populations
- Communicate more effectively across cultures
- Develop appropriate management strategies that take into account cultural perspectives and preferences



info@qualityinteractions.org
www.qualityinteractions.com



**QUALITY
INTERACTIONS**
The key to high-value healthcare