

Program Overview

The NYP health system has 5,000+ heart failure admissions annually. Since January 2017, a workgroup consisting of 60+ multidisciplinary participants from across the enterprise have been standardizing care protocols for heart failure patients. In order to provide optimal medical care for heart failure patients, prevent hospitalization a multidisciplinary, centralized heart failure team will manage patients between cardiology and primary care visits using remote data and heart failure protocols.

Who is eligible to be enrolled in this program?

Heart Failure patients actively enrolled in remote management platforms including CardioMEMs, HeartLogic, and Philips Remote Patient Management (RPM)

Eligibility Requirements:

- NYP Physician (PMD or cardiologist)
- Patients considered high risk for hospitalization as deemed by cardiologist
- Speaks: English, Spanish, Mandarin, Korean or Russian (*other languages possible*)
- Patient at Home
- *Exclusions:* Hemodialysis patients, patients residing at a care facility such as a SNF, IRF or Hospice.

How are these patients managed?

- Proactive management weight or physiologic (CardioMEMs or HeartLogic) based data
- Neurohormonal medication titration for HFrEf patients weekly
- Interventions documented in EMR regardless of site
- Protocols for medication titration, lab draw timing, and escalation to primary team
- Supervision by advanced heart failure cardiologist

Who is part of the care team?

The care team consists of heart failure physicians and physician assistants, who are partnering closely with pharmacy.

How to enroll your patient?

- Complete [SharePoint](#)

OR

- Email at centralizedHF@nyp.org with "New Referral" in the subject line
Summary of Patient (include Ef and intolerances)
Program Referral (Weight based, CardioMEMs, HeartLogic, Medication Optimization)
Patient Name, DOB and MRN
Baseline Cr, Dry Weight, Target BP
Contact Information for Patient
Referring MD Name Site and Contact Information

Who can I reach out to with more questions?

Please direct all questions to CentralizedHF@nyp.org.