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| Meeting Title: | NYP/Q DSRIP Hospital-Home Care Project Sub-Committee | Meeting Date: | October 23 rd ., 2017 |
| Facilitator(s): | Caroline Keane | Meeting Time: | 2:00 PM – 2:45 PM |
| Dial in #: | NYPQ Radiation Oncology Room Call in #1-866-692-4538 | | Passcode: 26098085# |

Meeting Purpose:

1. DSRIP Project Implementation – Milestones & Tasks

| # | Topic | Document | Responsible Person |
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| 1. | Welcome & Purpose | - | C. Keane |
| 2. | Approve Meeting Minutes – 09/25/17 |  NYPQ PPS Home Care Minutes 9.25.17 | C. Keane |
| 3. | <p>DY3 Tasks Tracker:</p> <p>Milestone# 8: Integrate primary care, behavioral health, pharmacy, and other services into the model in order to enhance coordination of care and medication management.</p> <p>Metric/Deliverable: All relevant services (physical, behavioral, pharmacological) integrated into care and medication management model.</p> <p>Minimum Documentation: Care Coordination methodology, list of all participating services, medication management methodology</p> <ul style="list-style-type: none"> - How do you do Medication Management ? - Is there education on Medication Management ? <p>-----</p> <p>Milestone# 9: Utilize telehealth/telemedicine to enhance hospital-home care collaborations.</p> <ul style="list-style-type: none"> • Telemedicine Reimbursements issues • Status of Telemedicine <p>Metric/Deliverable: Telehealth/telemedicine program established to provide care transition services, prevent avoidable hospital use, and increase specialty expertise of PCPs and staff.</p> |  HHC Task Tracker_DY3.xlsx  HHC DY3 Project Plan.pdf | C. Keane/ C. Dunkley |

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| | <p>Minimum Documentation: Implementation plan; evidence of use of telemedicine services</p> <ul style="list-style-type: none"> - We are aiming to have all our CHHAs to complete this deliverable by December 2017 in order to roll out trainings and implement by March 2018. - Please provide a copy of contract, policy, education , patient registry of telehealth services. - Marianne Kennedy from VNSNY will present on her experience working with telehealth - Caroline Keane will speak on telehealth in the hospital. <p>Milestone #10: Utilize interoperable EHR to enhance communication and avoid medication errors and/or duplicative services.</p> <ul style="list-style-type: none"> • Are you connected to the RHIO? • Laquan McConnell can assist with EHR and RHIO connectivity. | | <p>M. Kennedy</p> <p>C. McConnell</p> |
| 4. | <p>MOLST and eMOLST Training and Implementation</p> <ul style="list-style-type: none"> • Working on rolling out trainings in the upcoming months | | C. Keane |
| 5. | <p>Root Cause Analysis</p> <ul style="list-style-type: none"> • PPS will have monthly RCA meetings with onsite home cares. We will send out the patient information a week ahead of the RCA date to prepare for the RCA and conclude with action plans. <ul style="list-style-type: none"> ○ The Home care will then submit their template as proof • For the home cares off site we will expect each facility to complete their own RCA and complete the templates given by the PMO with action plans. <ul style="list-style-type: none"> ○ The Home care will then submit their template as proof • Next RCA will be with Revival Home Care and Caroline will disperse the cases to the contact person. | | <p>C. Keane/ C. Dunkley</p> |
| 7. | Adjourn | - | - |

| Topic | Discussion | Actions |
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| | <p>Metric/Deliverable: Telehealth/telemedicine program established to provide care transition services, prevent avoidable hospital use, and increase specialty expertise of PCPs and staff.</p> <p>Minimum Documentation: Implementation plan; evidence of use of telemedicine services</p> <ul style="list-style-type: none"> • We are aiming to complete this deliverable by December 2017 so we can ensure implementation and use by March 2018. • Marianne Kennedy presented on telehealth at VNS and the rollout and implementation plan. • Marianne will follow up next meeting with status updates on telehealth. <p>Milestone # 10: Utilize interoperable EHR to enhance communication and avoid medication errors and/or duplicative services.</p> <p>Metric/Deliverable: Clinical Interoperability System in place for all participating providers. Usage documented by the identified care coordinators.</p> <p>Minimum Documentation: HIE Systems report, if applicable; Process work flows: documentation of process and workflow including responsible resources at each stage of the workflow; other sources demonstrating implementation of the system.</p> | <p>HHC</p> <ul style="list-style-type: none"> • Please submit your medication reconciliation workflow, policies and procedures or education tool. • PMO will reach out to CHHAs who are not connected to the RHIO. • Submit your due deliverables through Performance Logic Webforms. |
| <p>4. MOLST and eMOLST Training and Implementation: C. Keane</p> | <p>MOLST & eMOLST Trainings The PMO will send out palliative education modules to the homecare for physicians, medical assistants, and social workers.</p> | <ul style="list-style-type: none"> • The PMO will update the committee with information once released. |
| <p>5. Root Cause Analysis C. Keane</p> | <ul style="list-style-type: none"> • PPS has completed both VNS and Americare with no findings and will continue to work with onsite HHC to prevent avoidable admissions. • The hospital will send out a patient roster monthly and do a RCA on 4 chosen patients. • For homecare offsite we will give you the templates to complete at your facility. • The PMO will be using the Pennsylvania RCA template | <ul style="list-style-type: none"> • PMO will send out RCA templates to partners. |

