

### NYP Queens DSRIP PPS -Cardiovascular Committee

Meeting Title: NYP Queens DSRIP Meeting Date:

Cardiovascular Project

Meeting

1:30 PM-2:30 PM

January 29<sup>th</sup>, 2018

Facilitator(s): M. D'Urso

Time:

Conference Line: 866-692-4538

Code:

26098085#

Location:

NYP/Q 56-45 Main Street; Junior Conference Room

Meeting Purpose:

DSRIP Implementation – Project Requirements Implementation

#	Topic	Responsible Person	Document
1.	Welcome & Purpose	M. D'Urso, RN	-
2.	Approve Meeting Minutes-12.04.2017	M. D'Urso, RN	NYPQ DSRIP Cardiovasuclar Minu
3.	Rapid Cycle Performance Measures	K. Fung/ D. Notarnicola	3.b.i - MY3 Month 11 of 12 Measure Re
4.	Actively Engaged Patients:  • Update on actively engaged patients	K. Fung	3.b.i - DY3 Q3 Actively Engaged Pa
5.	Milestone# 2: Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY3.  Metric 2.1: EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.  Minimum Documentation: QE Agreements  Current Status: Out of a total of 15 PPS partners, 7 are connected to the RHIO.  Metric 2.2: PPS use alerts and secure messaging functionality.  Minimum Documentation: EHR vendor documentation; screenshots or other evidence of use of alerts and secure	M. D'Urso, RN	DY3. Q4 Deliverable Tracker.xlsx



NYP Queens DSRIP PPS -Cardiovascular Committee messaging; written training materials; list of training dates along with number of staff trained in use of alerts and secure messaging. **Current Status:** There are 10 PPS Partners that are using direct mails and secured messaging functionality. **Milestone# 8:** Provide opportunities for follow-up blood pressure checks without a copayment or advanced appointment. **NYPQ-Hypertension** BP checks.pdf Metric 8.1: All primary care practices in the PPS provide followup blood pressure checks without copayment or advanced appointments. Minimum Documentation: Policies and procedures related to blood pressure checks; Roster of patients, by PCP practice, who have received follow-up blood pressure checks. Milestone# 10: Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit. Metric 10.1: PPS Uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of hypertension **Minimum Documentation:** Vendor system documentation; sources demonstrating implementation of the system. *Metric* 10.2: PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients. *Minimum Documentation:* Vendor system documentation; other sources demonstrating implementation of the system. Milestone #13: Follow up with referrals to community based programs to document participation and behavioral and health status changes. NYPQ-Referral Tracking and Follow Metric 13.1: PPS has developed referral and follow-up process and adheres to process. Minimum Documentation: Policies and Procedures of referral process including warm transfer protocols.



## NYP Queens DSRIP PPS -Cardiovascular Committee

	Metric 13.3: Agreements are in place with community-based		
	organizations and process is in place to facilitate feedback to and		
	from community organizations.		
	Minimum Documentation: Written attestation or evidence of		
	agreement; Documentation of process and workflow including		
	responsible resources at each stage of the workflow.		
	Milestone # 17: Perform additional actions including "hot		
	spotting" strategies in high-risk neighborhoods, linkages to		
	Health Homes for the highest risk population, group visits, and		
	implementation of the Stanford Model for chronic diseases.		
	<i>Metric 17.2:</i> If applicable, PPS has established linkages to health		
	homes for targeted patient populations.		
	Minimum Documentation: Written attestation or evidence of		
	agreement with community partners; documentation of process		
	and workflow including responsible resources at each stage of the		
	workflow; list of training dates along with number of staff		
	trained; written training materials.		
	Current Status: 6 remaining partners need to be trained by the		
	PMO on Health Homes.		
6.	Discussion & Questions	Team	-
7.	Adjourn	Team	-



# **New York-Presbyterian Queens PPS**

Project 3.b.i – Cardiovascular Project

Project Committee Meeting

January 29th, 2018 1:30PM- 2:30 PM ET

Attendees: k. Fung (NYPQ), J. Faison (NYPQ), M. D'Urso (NYPQ), M. Hay (NYPQ), P. Cartmell (NYPQ), S. Williams (Brightpoint Health).

Topic	Discussion	Actions
1. Agenda:  2. Approve Meeting  Minutes  M. D'Urso, RN	<ul> <li>Welcome &amp; Purpose</li> <li>Approve Meeting Minutes</li> <li>Rapid Cycle Performance Measures</li> <li>Actively Engaged Patients</li> <li>DY3 Q4 Deliverables</li> <li>Discussion &amp; Questions</li> <li>Adjourn</li> <li>Committee reviewed meeting minutes from 12.05.2017</li> </ul>	The committee voted and unanimously approved the meeting minutes.
3. Rapid Cycle Performance Measures K. Fung	<ul> <li>Rapid Cycle Performance Measures</li> <li>K. Fung reviewed 2/4 performance measures associated with cardiovascular project. The measures include; PQI 7- Hypertension, PQI 8 Heart Failure Admission Rate, Satin Therapy for Patients with Cardiovascular Disease- Received Satin Therapy and Statin Therapy for Patients with Cardiovascular Disease- Statin Adherence 80%.</li> </ul>	The PMO will use quality measures to start action planning to improve clinical outcomes.



Topic	Discussion	Actions
	<ul> <li>The PPS will be moving from a pay for reporting system to a pay for performance system. PPS partners will receive incentives based on clinical outcomes.</li> <li>The PPS will focus on in-network providers to ensure quality metrics are met.</li> </ul>	The PMO will collaborate with providers and clinical leads to implement best practices to make an impact on measurements not met.
4. Actively Engaged Patients K. Fung	<ul> <li>Actively Engaged Patients</li> <li>Currently the PPS has 207 actively engaged patients for DY3 Q3.</li> <li>To date there is a cumulative total of 983 actively engaged patients for DY3. The PMO will need 469 more actively engaged patients to meet the target for DY3 Q4.</li> </ul>	The PMO encourages providers to continue referring patients to meet the actively engaged targets for DY3 Q4.
5. DY3 Q4	DY3 Q4 Deliverables: (3.31.18)  Milestone# 2: Ensure that all PPS safety net providers are actively connected to EHR systems with local health information exchange/RHIO/SHIN-NY and share health information among clinical partners, including direct exchange (secure messaging), alerts and patient record look up, by the end of DY 3.  Metric 2.1: EHR meets connectivity to RHIO's HIE and SHIN-NY requirements.	The PMO will continue to collect QE agreements from partners.
	Minimum Documentation: QE Agreements	



Topic	Discussion	Actions
	<ul> <li>The PMO has 4 partners connected to the RHIO, 7 partners using secured messaging and 2 partners pending RHIO agreements.</li> <li>The RHIO will enhance care coordination once all partners are connected to RHIO.</li> </ul>	PPS partners please reach out to Corey if you have any questions regarding the RHIO.
	Metric 2.2: PPS use alerts and secure messaging functionality.	The PMO will continue to collect screen shots from partners to ensure
	<ul> <li>Minimum Documentation: EMR vendor documentation; screenshots or other evidence of use of alerts and secure messaging; written training materials; list of training dates along with number of staff trained in use of alerts and secure messaging.</li> <li>LaQuan McConnell IT Site Coordinator will continue to work with PPS partners to collect screen shots and</li> </ul>	that they are receiving alerts and using direct mail.
	Metric 8.1: All primary care practices in the PPS provide follow-up blood pressure checks without copayment or advanced appointments.	The PMO will continue collecting policies and procedures related to blood pressure checks.
	<b>Minimum Documentation:</b> Policies and procedures related to blood pressure checks; Roster of patients, by PCP practice, who have received follow-up blood pressure checks.	
	<b>Milestone# 10</b> : Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit.	The PMO will create a workflow to indicate how the stratification system
	<b>Metric 10.1</b> : PPS Uses a patient stratification system to identify patients who have repeated elevated blood pressure but no diagnosis of hypertension	is used and implement the process in all of the NYPQ clinics.



Topic	Discussion	Actions
	<ul> <li>Minimum Documentation: Vendor system documentation; sources demonstrating implementation of the system.</li> <li>Using the National Association of Community Health Centers criteria the PMO was able to identify patients who have repeated elevated blood pressure readings by querying monthly reports.</li> <li>Metric 10.2: PPS has implemented an automated scheduling system to facilitate scheduling of targeted hypertension patients.</li> </ul>	The PMO is scheduled to have this metric completed before Mach of 2018.
	<ul> <li>Minimum Documentation: Vendor system documentation; other sources demonstrating implementation of the system</li> <li>The PMO will implement a semi-automated scheduling system to target patients with hypertension.</li> <li>The PMO is working with internal IT resources to generate a monthly list of patients who have multiple high blood pressure readings but no diagnosis of hypertension. The list of patients will be sent to a patient navigator to schedule a follow up visit for the patient.</li> </ul>	The PMO is working with clinical leads to project a role out date.
	Milestone #13: Follow up with referrals to community based programs to document participation and behavioral and health status changes.  Metric 13.1: PPS has developed referral and follow-up process and adheres to process.  Minimum Documentation: Policies and Procedures of referral process including warm transfer protocols.	The PMO will continue to collect policies and procedures of referral process including warm transfer protocols.



Topic	Discussion	Actions
	<b>Metric 13.3:</b> Agreements are in place with community-based organizations and process is in place to facilitate feedback to and from community organizations.	The PMO will create a workflow that documents how the PPS communicates with CBO's.
	<b>Minimum Documentation:</b> Written attestation or evidence of agreement; Documentation of process and workflow including responsible resources at each stage of the workflow.	
	The PMO will collaborate with NYPQ Health Home to document how referrals to community based organizations are facilitated.	
	<i>Milestone # 17:</i> Perform additional actions including "hot spotting" strategies in high-risk neighborhoods, linkages to Health Homes for the highest risk population, group visits, and implementation of the Stanford Model for chronic diseases.	The PMO will use the real data set to identify high risk neighborhoods and train PPS partners on health homes.
	<i>Metric 17.2:</i> If applicable, PPS has established linkages to health homes for targeted patient populations.	
	<ul> <li>Minimum Documentation: Written attestation or evidence of agreement with community partners; documentation of process and workflow including responsible resources at each stage of the workflow; list of training dates along with number of staff trained; written training materials.</li> <li>The DSRIP analytics team created hot spotting data to identify high</li> </ul>	
6. Adjourn	prevalent areas in queens.	
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