# POLICY: 1.011 HIGH MEDIUM LOW (HML) ASSESSMENT

During their enrollment in the NYP Health Home Program, patients must have a HML assessment completed each month.

### What is the HML Billing Assessment?

HML is an assessment tool to determine the monthly rate code under which to bill a member. The New York State Department of Health (NYSDOH) and Managed Care Organizations (MCOs) use patients' responses to determine a high, medium, or low rate code.

# **PROCEDURES**:

# **HML Billing**

- 1. Complete the HML questionnaire under Assessments on ACD on a monthly basis for each patient actively enrolled with HH.
  - a. The NYSDOH recently updated the HML form and released a guidance documentation for properly completing the new form (please see *Appendix G*); follow the guidelines set forth in this document.
- 2. The questionnaire must be filled out completely in order for the state/MCOs to determine the appropriate rate code.
- 3. The HML assessment must be updated as needed any time the CMA receives information regarding a change in the patient's health status.

## **Documentation:**

1. Complete the High Medium Low (HML) MAPP Assessment on ACD by the last day of each month.



# APPENDIX G. Billing and Documentation Standards for Health Home: High, Medium, and Low (HML) Rates with Clinical and Functional Adjustments

Billing and Documentation Standards for Health Home: High, Medium, and Low (HML) Rates with Clinical and Functional Adjustments

### Effective December 1, 2016

- 1. Effective 12/1/16, the monthly High, Medium, and Low (HML) Assessment questionnaire will be used to determine the appropriate Health Home rate code a member should be billed under in that month.
- 2. The Health Home HML payment rates apply to service dates on/after December 1, 2016.
- 3. The HML Assessment was created and approved by the Health Home/Managed Care Organization (HH/MCO) Workgroup and uses clinical/functional questions to determine a member's HML status for each month based on real time member attributes.
- Providers should answer any questions that don't apply to a member or any questions they
  cannot answer with *Unknown* unless the questions allow for client self-report or care manager
  observation as outlined in this document.
- 5. Each answered question qualifies as either High, Medium, or Low.
  - 1. Does the member have at least one response in the "High" category?
  - a. Yes bill for member using the "High" rate code
  - b. No see # 2
  - 2. Does the member have at least one response in the "Medium" category?
  - a. Yes bill for member using the "Medium" rate code
  - b. No- see #3
  - 3. Bill for member using the "Low" rate code
- 6. If no questions are answered, or all answers Unknown, the HML rate will be determined by the member's Base Acuity (unadjusted) and the Predictive Risk Score generated by DOH. **Note**: If the member is not in the Health Home eligible population used for HH assignment, the member will not have a Base Acuity or Risk Score.
- If the member has neither a Base Acuity nor a Predictive Risk score, then the member defaults too Low for that month unless there are clinical and functional adjustments that would indicate a medium or high rate.

For any more questions, please visit:

https://www.health.ny.gov/health\_care/medicaid/program/medicaid\_health\_homes/docs/hh\_hml\_rate\_e\_for\_adults.pdf

