After much anticipation, filming is now underway for a prime-time television documentary series set at NewYork-Presbyterian. Produced by ABC News and the team behind the award-winning “Hopkins,” “Hopkins 24/7” and “Boston Med,” the new seven-part series will provide a fresh look at life inside our top-ranked academic medical center.

“We are very pleased at this opportunity to highlight our Hospital at its best, demonstrating our commitment to putting patients and their families first. We want to give a national audience a unique chance to see the high-quality, innovative and compassionate care we deliver every day,” says Dr. Pardes.

The as-yet-untitled series is expected to air in the spring or summer of 2012. It will be the fourth such medical documentary series for ABC. “Hopkins 24/7” debuted in 2000 and was followed in 2008 by “Hopkins,” which won a Peabody Award. The 2010 series “Boston Med” featured Massachusetts General, Brigham and Women’s, and Children’s Hospital Boston.

Executive Producer Terence Wrong worked on the previous series and leads the 20-person ABC News team at NewYork-Presbyterian. He explains that the documentary will present dramatic and inspirational stories told from the point of view of patients and care providers.

“Although it is a documentary, the series won’t be narrated by a correspondent or omnipresent voice. Hospital staff and patients will tell their own stories and share their own perspectives,” says Mr. Wrong.

The ABC News team will follow stories at the Hospital, with as many as 10 people filming in separate locations at one time. They began shooting in February and will continue through June. “I expect we will film over a thousand hours of footage to come up with the several dozen storylines that weave through the seven-hour series,” explains Mr. Wrong.

Working in the same way they have in other major academic medical centers and under the terms of a contract between ABC News and the Hospital, ABC News has 24/7 access to the Hospital and is not being escorted by Public Affairs. Before filming began, the team met with senior management and physician and nursing leadership and underwent training focusing on privacy, confidentiality and safety. The team was also

(Continued on page 3)
In March, “Eat Right with Color”

The phrase “taste the rainbow” takes on a whole new meaning during March, National Nutrition Month. The theme this year is “Eat Right with Color.”

“Adding colorful, seasonal fruits and vegetables to your diet makes for more than just eye appeal,” says Georgia Giannopoulos, R.N., C.D.N., a clinical dietitian at NYP/Weill Cornell. “We teach patients to eat a rainbow of fresh foods to get the nutrients that add up to a healthful eating plan.”

To eat right with color, NYP dietitians and nutritionists suggest you include lots of fruits and vegetables in your diet since these tend to be the most colorful, nutrient-rich foods. Also, eating whole, unprocessed foods like a bag of nuts rather than a bag of potato chips will give you an additional nutrient boost.

“As registered dietitians we encourage Americans to consume fresh whole foods of varied colors and to eat a rainbow,” says Barbara Rothstein, M.S., R.D., a clinical nutritionist at NYP/Columbia. “A rainbow of foods provides multiple nutrients and phytochemicals contributing to overall good health.”

“Eat Right with Color” encourages consumers to make informed food choices focusing on eating a wide variety of fruits and vegetables. Be sure to look for our colorful March Be Fit to Be’ne’fit Specials in NYP retail areas.

For more nutrition information check out the American Dietetic Association website: www.eatright.org.

Executive Chef Madhu Sharma, NYP/Columbia

Executive Chef Miriam Zamparelli, NYP/Weill Cornell

BALSAMIC-ROASTED PEARS AND ARUGULA SALAD
Yield: 4 servings

FOR THE PEARS:
1 each fresh semi-ripe Anjou, Bartlett or Asian pear
½ cup balsamic vinegar
½ cup water
2 T brown sugar
¹⁄₈ tsp ground cinnamon
¹⁄₈ tsp ground nutmeg
¼ tsp salt
¼ tsp ground white pepper

Directions:
1) Mix together all of the above ingredients (except the pear) and whisk well. Set aside.
2) Preheat oven to 350 degrees.
3) Cut pear in half lengthwise. Core and remove seeds with a melon baller.
4) Toss pear halves well in balsamic mix.
5) On non-stick sheet pan place pear skin side up with liquid.
6) Bake in oven for 25 minutes. If the liquid starts to dry out before the pears are ready, add water.
7) When pears are soft to the touch, take out and cool.
8) Once pears are cool, cut in half lengthwise, then into quarters. To create a fanning effect, cut each quarter into thin slices lengthwise without cutting all the way through the top.

FOR THE SALAD:
1 pound baby arugula
12 strawberries (quartered)
4 tsp dried cranberries
4 tsp toasted almonds or toasted pine nuts or toasted chopped walnuts
2 ounces balsamic vinaigrette

Directions:
1) Toss salad with balsamic vinaigrette and place in middle of plate. Top with dried cranberries and desired nuts. Place strawberries around the base of the salad.
2) Surround salad with the fanned-out pears, laying them flat on the plate. Drizzle some of the roasting pear liquid over the pears.
3) Garnish the salad with 2-3 oz. of shaved Gruyere or Parmesan cheese, if desired.

TAMARI-GLAZED SALMON
Yield: 4 servings (200 calories each)

Ingredients:
¹⁄₈ T low sodium vegetable base
1 clove garlic, minced
1 ½ T orange juice
1 T tamari soy sauce
2 ounces ginger, fresh minced
¾ tsp sesame oil
4 each 4-ounce salmon fillets, boneless, skinless
1 each scallion, juliened

Directions:
1) Preheat the oven to 450 degrees F.
2) Whisk together the vegetable base, garlic, orange juice, tamari, ginger and sesame oil until thoroughly mixed. Submerge the fish in marinade and refrigerate for 1 hour.
3) Place fish on oil-sprayed baking pan and bake until the internal temperature reaches 145 degrees F. (about 5-7 minutes).
4) Remove from pan and garnish with scallions. Serve hot.

NYP Chefs Show the Way

In observance of National Nutrition Month, NYP/Columbia Executive Chef Madhu Sharma and NYP/Weill Cornell Executive Chef Miriam Zamparelli have given NYPRESS healthful recipes for readers to enjoy. See below.

Executive Chef Madhu Sharma, NYP/Columbia

Executive Chef Miriam Zamparelli, NYP/Weill Cornell
Getting to Know You

Teresa McGourty, NYP/Columbia

Q: What is your name, and what is your job here at NewYork-Presbyterian?
A: Teresa McGourty. I am a Senior Security Officer with the NYP Security Department.

Q: How long have you been at NYP?
A: On August 1, 1989, I started with the NYP/Allen Security Department.

Q: What's the best part of your job?
A: I have the chance to assist visitors, patients and employees in making their stay a positive experience. I work with a good group of people, my sister, Senior Security Officer Eileen McGourty, being one of them. I enjoy the interactions between the different departments of NYP.

Q: What path did you take to get to your current job?
A: I would say the “right path” as I enjoy my work and appreciate my supervisors. I have advanced within the department and have learned much while employed as an officer. Continuing with my education is always an option, but I believe I make a difference here.

Q: What's your favorite type of music?
A: I listen to a variety of music in English and Spanish. I should say Katy Perry, Shakira, Usher, Alicia Keys, Herb Alpert, Billy Joel and Aerosmith, to name a few. However, I’m not keen on Justin Bieber (saaaaway).

Q: What kinds of vacations do you enjoy?
A: I love to go somewhere warm to relax and shut down. I look forward to good places to eat with a good selection of desserts!

Q: What's on your personal to-do list?
A: Greece, and a few more stops. I need the time to really go and enjoy.

FAQ

Is this “gotcha” television?
Absolutely not. The ABC News team has no agenda except to present uplifting and informative stories to the broadest audience.

If I am filmed, am I likely to be on TV?
In most instances, no. ABC News will film many more cases than they can include. Hundreds of hours of footage are filmed to make the seven hours that appear on air.

Can I opt out of being filmed?
Yes. Simply inform a member of the crew or of Public Affairs that you do not wish to be included.

How can I get story ideas to ABC News for consideration?
Contact Public Affairs at (212) 305-5587 or (212) 821-0560, or pr@nyp.org; or ABC News at (212) 305-8786 and at (212) 746-6699. ABC News has office space at 622 West 168th Street and at 525 East 68th Street.

How do I know if someone is a part of the ABC News crew?
Crew members will have Hospital IDs that say “NYP/Public Affairs/ABC.”

Will ABC News be filming in and/or have access to the ICUs, Pediatric and Neonatal ICUs, Labor and Delivery, Nursery, EDs, ORs, Clinics and ACNs?
Yes, they will have access to these areas while they are following a staff member or a patient story.

Will ABC News be filming after normal business hours?
Yes, they will have 24/7 access to the Hospital.

Who should I call if I have questions about this project?
Department of Public Affairs is available 24/7. Daytime phone number is (212) 305-5587 or (212) 821-0560. Public Affairs can be accessed directly nights, weekends and holidays via Bryan Dotson at (917) 690-9929 or Linda Kamateh at (917) 837-4065.

NYPress will update readers on the ABC project as it goes forward. (Readers can find the full FAQ on the Infonet.)

NYP Goes Prime Time

(Continued from page 1)

screened by Workforce Health and Safety.

“It is an enormous privilege to be invited to portray the men and women of this Hospital and the world-class care they deliver. My team and I look forward to meeting as many members of the NewYork-Presbyterian community as we can,” says Mr. Wrong.

Public Affairs’ Media Relations Associate Linda Kamateh and Media Relations Director Bryan Dotson (center) are working with the ABC News team, which includes Executive Producer Terence Wrong (far left) and Supervising Producer Erica Baumgart.
In Memoriam

Myra Mahon, 73, a trained social worker who, in the words of NYP leaders, “directed her considerable abilities in the service of others,” died on January 29. She was the wife of Arthur J. Mahon, a member of the NYP Board of Trustees and Vice Chair of the Weill Cornell Medical College Board of Overseers.

A champion of high-quality health care and health education for women, Mrs. Mahon was Co-Chair of the Women’s Health Symposium at NYP/Weill Cornell. The Weill Cornell Medical College honored her by naming the Weill Greenberg building at 1305 York Avenue in her honor. The Myra Mahon Patient Resource Center provides reading rooms and a library for patients and their families.

Mrs. Mahon is survived by her husband, three daughters, a son and two grandchildren.

Hospitality for Patients, Families and Visitors

The NewYork-Presbyterian Guest Facility at The Helmsley Medical Tower offers temporary accommodations for Hospital patients, their families and visitors.

Each spacious room offers cable TV, a fully equipped kitchen, high-speed Internet, and daily maid service.

The newly renovated Sovereign Suites opened on July 1 to rave reviews. The Guest Facility is located at 1320 York Avenue between 70th and 71st Streets. To learn more details or to make a reservation, call (212) 472-8400.

Did You Know?

In 2010, NYP helped its patients with their personal hygiene needs by distributing (across all campuses):

- 246,394 adult toothbrushes
- 196,073 small tubes of toothpaste
- 147,011 bottles of shampoo
- 35,362 no-rinse bottles of shampoo (for patients who can’t leave their beds)
- 107,701 containers of skin cream
- 89,096 bottles of mouthwash

Now patients receive all their amenities in a single kit.

“Patients no longer get these items piecemeal. Instead they are given a beautiful leatherette bag containing high-quality products from Crabtree & Evelyn,” says Jack Fleischer, Vice President, Strategic Sourcing. “It’s one more step in our ongoing effort to improve patient satisfaction.”

promotions

Human Resources reports the following promotions as of January 31, 2011:

NYPVACN

Sandra Herbert
Co-Director, WIC
Nutritionist, WIC
Program

NYP/ALLEN

Eric Saka Ansa
CT Tech - Certified, Allen-X-Ray

Fior Batista
CT Tech - Certified, Allen-X-Ray

Jenny Fernandez
CT Tech - Certified, Allen-X-Ray

Hamdan Hassan
CT Tech - Certified, Allen-X-Ray

Stacey T. St. Germain
Unit Assistant, J-RW-Ob/Gyn-Allen

NYP/COLUMBIA

Malika Aitazzat
Operating Room Technician I, Oper Rms MB-3-4

Sharon C. Alexander
Periop Pat Care Asst, Eye Institute-7th Floor

Agnes K. Antu
Periop Pat Care Asst, Oper Rms MB-3-4

Ashley Aurigemma
Staff Assistant, Kidney Transplant Program

Junius Barrie
Lead Electrician, Electrical Shop

Jennylind Brown
Periop Pat Care Asst, Oper Rms MB-3-4

Jose Casado
CT Tech - Certified, CT Scanning Arthritis

Sandra Castillo
Transplant Coordinator, Kidney Transplant Program

Monica Chisholm
Periop Pat Care Asst, Oper Rms MB-3-4

Josef Collazo
Chaplain, Pastoral Care and Education

NYP/WEILL CORNELL

Maria Abreu-Gorts
Mgmt-Clinical Ops

Robert Desjardins
Periop Pat Care Asst, Oper Rms MB-3-4

Daniel Durand
Periop Pat Care Asst, Oper Rms MB-3-4

Elora Flowers
Periop Pat Care Asst, Oper Rms MB-3-4

Geneviee V. Gayle
Periop Pat Care Asst, Oper Rms MB-3-4

Cruz Gomez
Periop Pat Care Asst, Cystoscopy

Patricia Haughton
Periop Pat Care Asst, Oper Rms MB-3-4

Kathy Jimenez
Periop Pat Care Asst, Oper Rms MB-3-4

Valentina Katsnelson
Lead Ultrasound Tech, Echocardiography-9G

Kenneth Levine
Periop Pat Care Asst, Oper Rms MB-3-4

Shayna Nosacco
Periop Pat Care Asst, Oper Rms MB-3-4

Joselyn Perez
Rehab Therapy Aide, Inpatient Rehabilitation Thera

Emmanuel Rivera
Phgmn Analyst III - IS, Medical Informatics Svcs

Ferrah Sereyu
Patient Fin Advisor-Pat Access, Patient Access Services

Kojo Sekyi
CT Tech - Certified, CT Scanning MH-4

Heather L. Smith
Mgmt-Care Coordinators, Regulatory & Quality Info Mgmt

Walton Stephens
Periop Pat Care Asst, Oper Rms MB-3-4

Viola Stokes
Periop Pat Care Asst, Oper Rms MB-3-4

Edgar R. Toro
Mgmt-Neurology, Epilepsy Ctr, Comp Epilepsy Center Program

NYP/WESTCHESTER

Damas E. Curet
EKG - Phlebotomy Technician, T. A. U.

Damas E. Curet
Periop Pat Care Asst, Oper Rms MB-3-4

Dominick Curran
CT Tech, Allen-X-Ray

Natalie Mohammed
Clinical Mgr, NUR- SN MED SURG

Rachel Negron
Dir-Empl Relations, Human Resources

Amanda Piccirelli
Co-Coord-Outreach Svcs, Line, Liver Transplant Program

Jennifer Pippa
Lead Technician, Immunopath-lab

Philip Pitter-Pearl
Data Quality Assistant, Health Info Mgmt-Management

Gregory Powell
Phgmn Analyst I - IS, CPOE

Christian Ramos
Patient Assistant, Recovery Room G-3

Carlos Silva
Staff Nurse-RN, Nur-6C Med Surg/Neuro

Ashish Singhal
Senior Accountant, Financial Controls

Cindy Spiegel
Mgmt-Significant Event Rptg, Regulatory & Quality Info Mgmt

Clive Thorne Jr.
Security Officer, Security

Pamela Thrower-Webb
HIM Processing Specialist, Health Info Mgmt-Management

Kathleen M. Touhey
Accountant, Accounting

James Travers
Lead Technician, Microbiology

NyPress

Danesha S. Gomes
Staff Nurse, Nurs-Child(oc)

If you know of any promotions that have been omitted, please report them to Human Resources at these numbers: 746-1448 (Well Cornell); 305-5625 (Columbia).
Attention, Rock Musicians!

Off the Chart, the accomplished rock/pop band made up of NYP employees, is looking for a solid keyboard player and also a drummer who can practice most Tuesday evenings from 6 to 8:30 p.m. The band performs at such venues as The Bitter End on Bleecker Street and at NYP on-campus events.

If you are interested, please contact Lou Doganieri at (212) 297-4353.

Labyrinth Is a Tool for Healing

NYP/Westchester last fall dedicated an outdoor labyrinth — an intricate structure of interconnecting passages — for walking meditation for patients and staff. The 40-by-40-foot brick labyrinth was installed by The Labyrinth Company in Connecticut through the auspices of Ilona Swaring of New York City, a generous, long-time Hospital benefactor.

Labyrinth patterns and symbolism date back to ancient times, but they have experienced a renaissance in the last three decades in health care settings and spiritual retreat centers. The key element in how a labyrinth differs from a maze, and the reason it has therapeutic value, is that a labyrinth has one path leading into the center and the same path out. It has no dead ends and requires no decisions.

A growing body of multidisciplinary clinical literature exists to support its use as a healing tool for mind, body and spirit. It is a means for calming, coping, problem-solving and promoting self-care. NYP/Westchester staff from inpatient units, Pastoral Care and Psychosocial Rehabilitation Departments use the labyrinth for guided meditation with patients.

The Rev. Lynne Mikulak, Coordinator of Pastoral Care and Education, says the installation of the labyrinth in the enclosed south courtyard “represents the long-term stability and groundedness we seek for our patients. By walking the labyrinth, patients find a way into the center of themselves, where they might have new insights and awareness about their health and healing.”

On the Way to Careers in Nutrition

NYP’s Dietetic Internship Program in January graduated 12 individuals who had completed a 50-week post-baccalaureate program that gave them the clinical training they need before they can take the nationally administered examination required to become Registered Dietitians. Some of the graduates are pursuing further training; others are seeking employment or working as clinical dietitians in acute care, long-term care and community agencies.

Established in 1940, the NYP Dietetic Internship Program has graduated 1,386 individuals who represent 45 states, the District of Columbia, and four foreign countries.

COMPLIANCE HELPLINE

To report fraud or violations of NYP’s Code of Conduct, call the Compliance HelpLine at (888) 308-4435. Anonymous calls are accepted.
Managing Pain with Empathy and Expertise

The Pain Resource Nurse Program

As part of our commitment to We Put Patients First, NY is working to provide optimal pain management for all our patients — adults, children, inpatients and outpatients. One of the ways the Hospital is supporting this effort is through our new Pain Resource Nurse (PRN) Program. Pain Resource Nurses are specially trained registered nurses who serve as resources to their colleagues and patients, providing information and facilitating quality pain management. They are educators and coaches, helping to promote greater sensitivity and best practices around pain management.

The PRN Program was instituted in response to feedback from patients on our HCAHPS Patient Satisfaction Survey. Our patients told us that we needed to do a better job with this critical aspect of their care. We listened and are working to improve their experience.

Currently there are 60 PRNs across NY. Throughout 2011, we will continue to train additional PRNs and explore other ways to enhance pain management for all our patients.

Interested in becoming a Pain Resource Nurse on your unit? Contact Lourdes V. Mellino, R.N., at lvm9001@nyp.org.

HCAHPS Provides Valuable Feedback on Pain Management for Adult Inpatients

HCAHPS, which stands for “Hospital Consumer Assessment of Healthcare Providers and Systems,” is a Survey that provides us with feedback from our adult inpatient areas. Patients are asked about various aspects of their stay, including their opinion of our ability to manage their pain effectively. The Survey results are publicly reported online so patients can use them when choosing where to receive care. Our ratings on the Survey also impact our reimbursement.

On the HCAHPS Survey, patients are asked to rate the frequency with which they felt “staff did everything they could to help with pain” and how consistently their “pain was well controlled.” The only response that is reported is the percentage of patients who said “ALWAYS.” The chart at right shows our scores for this area and how we compare to state and national averages. These scores, as well as scores on pediatric patient satisfaction surveys, tell us that we need to do better!

PAIN MANAGEMENT OVERALL ON THE HCAHPS SURVEY

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<thead>
<tr>
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<th>NYP Average</th>
<th>State Average</th>
<th>National Average</th>
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<tr>
<td>% ALWAYS</td>
<td>66*</td>
<td>64</td>
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*Represents unadjusted data for surveys received between 1/1/10-12/31/10.

“At a PRN nurse in labor and delivery, postpartum and the well baby nursery, I feel confident that I can help my patients manage their pain. PRNs have additional knowledge about pain medications and techniques. We can help troubleshoot and problem solve to always provide the best care to our mothers and their babies.”

— Andrea Cummings, NYP/Allen (on right)

“The PRN Program supports institution-wide efforts to improve pain management through patient advocacy and sharing expertise with clinical colleagues from multiple disciplines.”

— Johanny Batista-Shallit, NYP/Weill Cornell (on right)

“Being a Pain Resource Nurse gives me a great sense of satisfaction. It is very rewarding to partner with my colleagues to relieve mothers of their pain and allow them to bond better with their child. I feel like I am helping attain our goal of We Put Patients First.”

— Pushpa George, MSCHONY (on right)

“I am very proud to say that I am a PRN at NY. This program has empowered me to be an effective pain management advocate for our patients. I now have a better understanding of our patients’ pain perception, what contributes to it and how to manage expectations around pain. The PRN Program helps us to stay true to our mission of We Put Patients First.”

— Mini Varghese, NYP/Columbia (center)

At NY, we are on a journey to improve our patients’ experiences and to create a “culture of ALWAYS.” Our patient satisfaction scores on the Press Ganey Survey let us know how well we are achieving this goal. In 2010, we increased our overall NY score by 0.9 points, reaching a new high of 84.2. Although this fell short of our 2010 target of 85.5, it is the fifth consecutive year of improvement. The 2011 Overall Patient Satisfaction goal for NY is 86. Working together, we can reach this goal and provide the best experience for our patients and their families.

PATIENT SATISFACTION TARGET FOR 2011 IS 86

We Put Patients First

At NYP, we are on a journey to improve our patients’ experiences and to create a “culture of ALWAYS.” Our patient satisfaction scores on the Press Ganey Survey let us know how well we are achieving this goal. In 2010, we increased our overall NYP score by 0.9 points, reaching a new high of 84.2. Although this fell short of our 2010 target of 85.5, it is the fifth consecutive year of improvement. The 2011 Overall Patient Satisfaction goal for NYP is 86. Working together, we can reach this goal and provide the best experience for our patients and their families.

PATIENT SATISFACTION TARGET FOR 2011 IS 86
**Benefits Corner**

**MONTHLY HEALTH FOCUS PROGRAM FOR NYP EMPLOYEES**
The NYP Benefits Department has partnered with Empire Blue Cross to provide employees with monthly information to help you stay healthy. Upcoming topics include protecting against skin cancer, ways to manage diabetes, facts about immunizations and nutrition for your health.

March is National Nutrition Month, and the Monthly Health Focus edition has links to information about nutrition basics and reading nutrition labels. The April edition will focus on topics related to National Cancer Control Month. To access Monthly Health Focus on the Infonet, go to the Human Resources page, and click on Employee Benefits under HR Support Services. You will find the link to Monthly Health Focus under Other Resources.

**HEALTH CARE SPENDING ACCOUNT DEADLINES REMINDER**
You have until March 15, 2011, to incur eligible expenses for your 2010 Health Care Account. The deadline for submission of eligible expenses for reimbursement is no later than April 30, 2011. Requests for reimbursement of expenses for your 2010 Health Care Account must be submitted to P&A. Reimbursement forms are available on the NYP Infonet. On the for Employees page, click on Benefits Forms. If you have questions or need additional information, call P&A directly at (800) 688-2611.

**CASH BALANCE STATEMENTS**
The annual Cash Balance statements have been mailed to each participant's home address. If you do not receive your statement by March 15, please e-mail retirement@nyp.org, and a copy will be mailed to you promptly.

**Employee Activities and Services**

**NURSING SCHOLARSHIPS AVAILABLE TO EMPLOYEES’ CHILDREN**
The Division of Nursing is offering one-year scholarships to the children of full-time NewYork-Presbyterian employees who are pursuing nursing careers. Students enrolled full-time in a Bachelor of Science in Nursing program are eligible. In exchange for the scholarships, the recipients agree to work at the Hospital for two years after they graduate. Since Nursing instituted the scholarship program 11 years ago, 55 scholarships have been awarded.

Applications must be submitted by April 15, 2011, and are available at these sites:

- NewYork-Presbyterian/Weill Cornell
  On the bulletin board outside Nursing Education in Payer House Sub-Basement.
- NewYork-Presbyterian/Westchester
  See Mary Jenkins in Human Resources.
- NewYork-Presbyterian/Columbia and Morgan Stanley Children’s Hospital
  See secretarial staff in the Nursing Office, Milstein Hospital Building, 6th floor.
- NewYork-Presbyterian/Allen
  See Annette Middleton in Human Resources.

For more information, call Linda Saal at (212) 746-1225.

**GREEN PAGES CONTACT INFORMATION**
- Benefits Corner
  (212) 297-5771
- BenefitsBridge@nyp.org
- Employee Activities
  (212) 746-5615
  activities@nyp.org
- Other Green Pages News
  hrweb@nyp.org

**TICKETS AVAILABLE AT ERRAND SOLUTIONS**
Movie tickets and the sports and family entertainment tickets listed below are available for purchase at your site’s Errand Solutions Desk. Tickets can be purchased by check, money order, cash or major credit cards. You will be required to present your NewYork-Presbyterian employee ID when purchasing tickets.

For discounts on additional sports and family entertainment tickets, contact Plum Benefits, Monday through Friday, from 9 a.m. to 5 p.m., at (212) 660-1888, or log on to www.plumbenefits.com.

If you have any questions, please e-mail activities@nyp.org.

**Please note:** All tickets are limited to four per NYP employee. Tickets will not be held and are available on a first-come, first-served basis.

**Spider-Man: Turn Off the Dark**
Wednesday, March 23
Foxwoods Theatre
Balcony 8 p.m.
$66 per ticket
(adults and children 2 years and older)

**Jersey Boys**
Thursday, April 14
Wilson Theatre
Mid-Mezzanine 8 p.m.
$62 per ticket
(adults and children 2 years and older)

**New York Knicks vs. Memphis Grizzlies**
Thursday, March 17
Section 320 7:30 p.m.
$44.50 per ticket
(adults and children 2 years and older)

**New York Knicks vs. Chicago Bulls**
Tuesday, April 12
Section 322 8 p.m.
$65 per ticket
(adults and children 2 years and older)

**Employee SPA DISCOUNT**
The Lodge at Woodloch is offering a 20 percent savings for employees, family and friends of NewYork-Presbyterian through March 31, 2011. The Lodge is a luxury spa located 90 miles from New York City and offers a retreat for the mind, body and spirit. Packages include accommodations, three meals daily, workshops, health and fitness amenities, adventure excursions and more.

For details, log on to their website at www.thelodgeatwoodloch.com/NYP. For reservations, call (866) 953-8500, and be sure to mention NewYork-Presbyterian to obtain the discount.

**Errand Solutions at NYP**

While you are at work, your Errand Solutions site representatives can assist you with errands that take up your free time when you leave for the day. They can send out your dry cleaning, organize automotive repairs during your shift, mail your letters and packages and much more. Contact Errand Solutions to find out how they can help you save time.

As the weather gets warmer, you might be thinking about participating in outdoor activities such as jogging, walking and riding your bike. Errand Solutions can help you with ideas and any equipment you may need for activities you are interested in.

Remember that patients, their loved ones and any Hospital employee can access the Errand Solutions desks directly by dialing *99 from a Hospital phone.
Every year NYP hosts parties for employees who have served the Hospital for two decades or more. This year, these veterans headed for the New York Marriott Marquis, where they celebrated their anniversaries with dinner, dancing and unrestrained high spirits.
No Second Acts Needed

Long-Time Employees Continue to Serve

I never thought about leaving,” says Ann Ametta, Housing Supervisor in Real Estate and Housing at NYP/Columbia. “I’ve always gotten along with everyone I work with, and I’ve always been happy.”

What makes Ms. Ametta’s comment striking is that she started at the Hospital in 1951 and will celebrate her 60th anniversary on August 8.

And as remarkable as her story is the fact that she has six colleagues in the Hospital’s unofficial 50-year club: Rosemarie Glennon and Richard Dempsey at NYP/Columbia and Edwin Maldonado, Franklin Gray, Maryann Stahl and Mitchell Springer at NYP/Weill Cornell.

At the Columbia campus Ms. Glennon, a 51-year employee, is a Patient Financial Advisor in the Emergency Department, and Mr. Dempsey, with 50 years, is an Information Services Hardware Analyst in Communication Management.

At NYP/Weill Cornell, Edwin Maldonado, with 50 years, is an Account Specialist in Patient Accounts; Franklin Gray, with 51 years, and Mitchell Springer, with 53 years, are Food Production Assistants in Food and Nutrition; and Maryann Stahl, with 52 years, is a Processing Specialist in Health Information Management.

They took varied paths at NYP. Ms. Glennon came to the Hospital after she got married more than 50 years ago and found herself in a bit of a dilemma. She despised housework, so the thought of cooking and cleaning all day was out. But, she says, “I needed something to keep me occupied.”

So she applied for a job in the Emergency Department of what was then The Presbyterian Hospital, attracted in part by the fact that in those days Hospital employees received six weeks of vacation, which would give her ample opportunity to visit her family in Europe. Ms. Glennon got the job and, a half century later, she still serves in the E.D.

Mr. Dempsey, in contrast, has worked in five different departments at the Hospital. “To work anywhere this long, you have to like your job, and you have to like the people you’re working with,” Mr. Dempsey says. “The Hospital is my second home. It has changed over the years, but one thing that hasn’t changed is that I’ve always worked with a great group of people.”

20 Years or More and Going Strong!