

# NEWYORK – PRESBYTERIAN/QUEENS CHARITY CARE POLICY SUMMARY

NewYork-Presbyterian/Queens has a long-standing policy to assist patients who receive health care services at our hospital and are in need of financial aid, regardless of age, gender, race, national origin, socio-economic or immigrant status, sexual orientation or religious affiliation.

**IF YOU HAVE A FINANCIAL OBLIGATION TO NEW YORK – PRESBYTERIAN/QUEENS (HOSPITAL), AND BELIEVE YOU CANNOT AFFORD TO PAY, NYP/QUEENS HAS A CHARITY CARE POLICY WHICH CAN ASSIST QUALIFIED PATIENTS.**

## **HOW DO I KNOW IF I QUALIFY FOR CHARITY CARE?**

- Residents of New York State may qualify for Charity Care for medically necessary emergency services. Residents of Hospital's primary service area may qualify for Charity Care for medically necessary non-emergency services.
- For NewYork-Presbyterian/Queens, the primary service area consists of the five boroughs (counties) of New York City and Nassau County.
- Patients who meet the above criteria and have incomes below the amounts shown below may be eligible for Charity Care.

<b>PERSONS IN FAMILY OR HOUSEHOLD</b>	<b>INCOME (EFF. 1/2019)</b>
1	\$49,960
2	\$67,640
3	\$85,320
4	\$103,000
FOR EACH ADDITIONAL PERSON, ADD:	\$17,280

- Charity Care eligibility generally will be determined upon completion of a Charity Care application.
- This Policy does NOT apply to the charges of physicians or other providers who bill independently for their services.

## **WHAT KIND OF ASSISTANCE CAN I GET?**

- Hospital will not charge patients eligible for its Charity Care program more than amounts generally billed (AGB), to individuals who have insurance for emergency or other medically necessary care. For all other care, an eligible individual may not be charged more than Hospital's gross charges. The Hospital calculates the AGB using the prospective method, and bases that rate on current New York State fee-for-service Medicaid rates.
- An installment payment plan will be made available to eligible patients.
- Once your application has been submitted, you may disregard any bills until we have rendered a decision on that application.

## **HOW CAN I APPLY OR GET ANSWERS TO MY QUESTIONS?**

- The Charity Care Policy, Summary, and application are available at our Admitting Offices or on our website at [www.nyp.org/queens](http://www.nyp.org/queens) under the Charity Care button in English and other languages
- Information regarding eligibility for Charity Care and the application process is available from the Admitting Offices or by calling us **toll-free at (866) 252-0101**