NewYork-Presbyterian Performing Provider System

Welcome to the June 2017 Newsletter. We hope you enjoy!

Take a look at these new resources from the PPS by simply clicking on the logo!



NewYork-Presbyterian
Performing Provider System
Webinars





Health Informatics For Innovation, Value & Enrichment



Staff Spotlight

Hello NYP PPS!

In my new role as Program Coordinator for Community and Population Health, I will be managing the PPS's community engagement efforts (symposia, newsletter, website, other events, etc.) and our New York State reporting.

I received a Bachelors of Arts in Sociology, from Concordia College in 2012, due to my interest in human dynamics, social psychology and breaking down social barriers. I began my career at NYP in 2012, in Facilities Operations, where I developed a significant understanding of the Hospital's operating environment and built amazing working relationship with fellow NYP employees. I transitioned to an Administrative Assistant position, in 2012, for the DSRIP and Medicare ACO programs. When not at work, I enjoy spending time with my one year old son!

We have interesting things for you to review in this newsletter, including an announcement of the Behavioral Health Crisis HUB and the NYP PPS Collaborator Incentive Program. I look forward to

working further with you. Feel free to reach out with questions or suggestions for future newsletters.

Carmen Juan, B.A.

Introducing The HUB

Now accepting referrals to the PPS BH Community Crisis Stabilization Program!

The NYP PPS is excited to announce the launch of its Behavioral Health Community Crisis Stabilization Program. This program is comprised of 2 primary components: 1) the BH Crisis HUB is a centralized, telephonic triage and referral program with the ability to determine level of care and assist providers to avoid emergency department usage when possible; and 2) the Critical Time Intervention Team (CTI) which provides community-based wrap-around services to high utilizers of emergency department services and are struggling to follow-up with aftercare planning. This brief overview will provide a summary of the statuses of the BH Crisis Program initiatives. All referrals for the services listed below are made through the Treat-Link-Connect (TLC) Crisis HUB:

Treat-Link-Connect (TLC) Crisis HUB - Entry Point for Crisis Services - LIVE!

Telephonic triage and crisis screening service for NYP PPS providers with patients in behavioral health distress and in need of additional services. Potential opportunities for TLC Crisis HUB assistance include:

- Mental Health(MH): symptom worsening, medication management difficulties, unavailability of providers, increase in suicidality without means or intent, increase in homicidal ideation without means or intent;
- Substance Abuse: non-intoxicated presentation requesting urgent Substance Abuse (SA) treatment and needs additional supports in the community;
- Housing: difficulties maintaining safe and stable housing due to MH/SA concerns;
- Social Supports: discord in family, isolation from peer group, relationship difficulties and interpersonal conflict;
- Emergent psychosocial stressors impacting functioning/safety issues/access
- Potential way for patients to access both internal NYP BH services and a variety of external providers specializing in services not available on-site.

Accessible by calling **646-697-4852 (697-4TLC)**

Available **Monday through Friday, 10am-12pm & 1pm-3pm**. Expanding to 9am-5pm in August 2017.

<u>Treat-Link-Connect (TLC) Brief Crisis Treatment</u>

- TLC Brief Crisis Treatment is a 4-6 week Medication Management and Brief Psychotherapy Program working under the license in the Article 31 Adult Outpatient Clinic in El-4.
- Staffing includes clinical hours from a full-time Psychiatrist, two Social Workers and Community Health Worker.
- Designed initially for patients who have been recently discharged and needing medication
 fills as an alternative to going to the Emergency Department and expanded to support postacute Inpatient disposition planning and rapid evaluation/treatment service for timely linkages
 to outpatient behavioral health care.

Treat-Link-Connect (TLC) CHW Support

- Short-term, task-focused community intervention for patients who require support from nonclinical support staff.
- Capable of assisting patients who require support getting to and from appointments, accessing entitlements and Health Home referrals.

Treat-Link-Connect (TLC) CTI Team

 Community-based, intensive clinical intervention focusing on high utilizers of Psychiatric Emergency Department and Inpatient services and are struggling to connect with treatment providers in the community.

- Patients have 4+ presentations to the ED in the past 12 months and/or 2+ presentations to the ED in the past 30 days.
- Consists of a full-time Psychiatrist, two Social Workers, two Case Managers and access to a Community Health Worker, a CASAC (pending) and a Community Service Worker at The Bridge.
- Length of stay is 3-9 months.
- For patients who are currently receiving Assertive Community Therapy (ACT), the CTI program is a duplication of services. *Patients who are ACT-eligible and awaiting services remain eligible*.
- Patients who are unstably housed and have no working form of communication are not eligible for CTI services at this time.
- Patients who are currently diagnosed with significant cognitive impairment are not eligible for CTI services at this time.
- Given the intensity of CTI services, there are geographic limitations for our team. Please contact the HUB for more details.

For general, non-crisis psychiatric evaluations and referrals for outpatient mental health treatment, please continue to refer patients to the NewYork-Presbyterian Hospital/Columbia University Medical Center Adult Psychiatric Outpatient Clinic at 212-305-2157.

For further information, please contact <u>TLCCrisisHUB@nyp.org</u>and we will respond to your questions as quickly as possible.

Announcing the NYP PPS Collaborator Incentive Program

We are pleased to announce that for DSRIP Year 3 (May 1, 2017 - April 30, 2018) the NYP PPS will now distribute funds to member Collaborators that support the general functioning and administration of our network. These funds recognize the leadership contribution that many Collaborators are making each and every month.

All NYP PPS member Collaborators are eligible for these funds.

The attached memo from Betty Cheng and David Alge explains the details of the NYP PPS Collaborator Incentive Program.

If you have any questions about the program or how much funding your organization is eligible to receive, please contact Isaac Kastenbaum and the PPS PMO (ink9012@nyp.org or 484-794-1768).

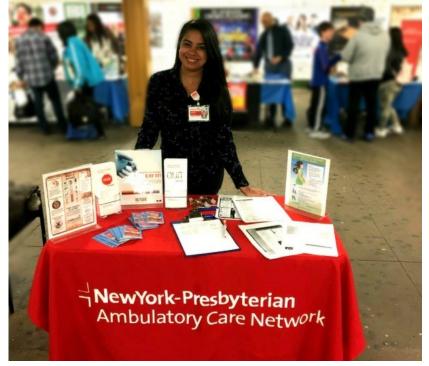
NYP PPS Collaborator Participation Incentive Program

Tobacco Cessation Awareness at NYC Health Fair



Did you know that the New York-Presbyterian Hospital Tobacco Cessation program participates in community health events to increase Tobacco Cessation awareness? As an example of this commitment to the community, our West Campus Tobacco Cessation Patient Navigator - Annery Polanco - participated in Gift of Life Donor Drive/NYPD Transit District Three Health

Fair on May 5, 2017. Housed in front of NYPD Transit District Three at the MTA subway station at West 145th Street, our booth provided Tobacco Cessation educational materials to participants and passersby. Information included pregnancy and smoking, hookah myths, 10 reasons to quit, and the health benefits of quitting smoking.



Annery Polanco at the Gift of Life Donor Drive/NY PD Transit District Three Health Fair on May 5, 2017

For more information about NYP Tobacco Cessation Program visit us at www.nyp.org/clinical-services/smoking-cessation or contact us at guittobacco@nyp.org /646-317-QUIT.

Collaborator Highlight: St. Mary's Hospital for Children



St. Mary's Hospital for Children

St. Mary's mission is to improve the health and quality of life for children with special needs and lifelimiting conditions and their families. We are New York's largest and most experienced provider of long-term care to children with medically complex conditions and New York City's only post-acute care facility for children.

VBP Innovator Application Package

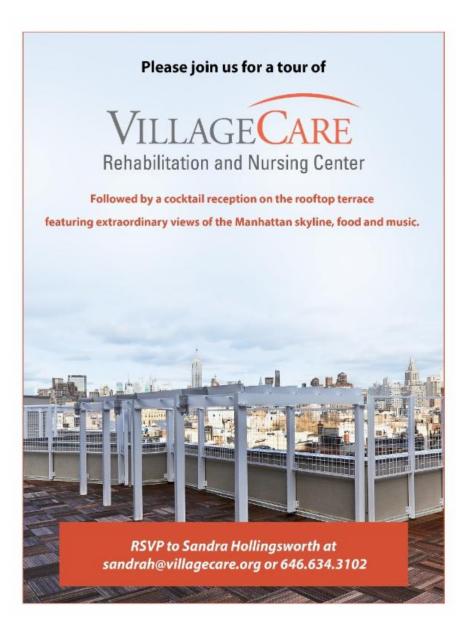
New York State is excited to announce that the Value Based Payment (VBP) Innovator Application Package has been finalized and posted to the VBP website. The final application is a result of hard work and collaboration by a range of stakeholders in the field.

Applications for Innovator designation are now being accepted at any time on an ongoing basis. Please refer to the application and instructions at:

http://www.health.ny.gov/health_care/medicaid/redesign/dsrip/vbp_library/index.htm

The VBP Innovator Program will support experienced VBP contractors who are continuing to chart the path into value based payments. It is a voluntary program for VBP contractors prepared to participate in VBP Level 2 (full risk or near full risk) or Level 3 Total Care for General Population and/or Subpopulation arrangements. By taking on further management and administrative functions, contractors approved as Innovators will be eligible for an increased premium pass through. To become an Innovator, VBP contractors must provide all the information and documentation required in the application and explained in the instructions.

Upcoming Event



We hope you have enjoyed this months newsletter!

Sincerely,

NewYork-Presbyterian Hospital Performing Provider System