

AMAZING THINGS ARE HAPPENING HERE

NewYork-Presbyterian Queens Community Health Needs Assessment (CHNA) 2019-2021

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Executive Summary

Purpose:

NewYork-Presbyterian (NYP) is deeply committed to the communities residing in the boroughs of New York City, Westchester county, and the surrounding areas. Through its 10 campuses NYP delivers a range of innovative programs and services intended to educate and provide resources to prevent illness, maintain health, and improve the overall well-being of the community. NYP has completed this Community Health Needs Assessment (CHNA) in order to update its understanding of the needs of local community members and the conditions that influence their well-being, and to assemble a three-year plan to enhance community health in areas identified as high disparity neighborhoods.

Governance and Engagement:

The Division of Community and Population Health and the Office of Government and Community Relations partnered to develop an organization wide CHNA process to promote community awareness and hospital alignment in order to maximize the impact to those who need it most. A Steering Committee comprised of NYP and campus leadership was key to providing insight, guidance, and making decisions that impacted the completion of the CHNA.



Process:

NYP Queens obtained broad community input regarding local health needs including the needs of medically underserved and low-income populations. Data collection included quantitative data for demographics, socioeconomic status, health, and social determinants as well as qualitative data from community questionnaires and focus groups which were analyzed to identify high disparity communities and a prioritization process ensuring integration with the Priority Areas of the 2019-2024 NYS Prevention Agenda. Premier, Inc. was engaged to partner with the NYP Queens team to complete the CHNA utilizing a transparent and collaborative manner.

New York Prevention Agenda 2019-2024:

Vision: New York is the Healthiest State for People of all Ages

Priority Areas:

- 1. Prevent Chronic Diseases
- 2. Promote a Healthy and Safe Environment
- 3. Promote Healthy Women, Infants, and Children
- 4. Promote Well-being and Prevent Mental and Substance Use Disorders
- 5. Prevent Communicable Diseases

2019 – 2021 Community Focus and Planning

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Qualitative Data and

Community Engagement

Quantitative Data

Action Planning NYP has utilized the data from the CHNA to determine the initiatives to implement to address the disparities identified through this process. These initiatives are aligned with the goals of the NYS Prevention Agenda for 2019-2024. Prioritization

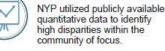
A model was used to prioritize the qualitative and quantitative data, key stakeholder input, and alignment with current NYP initiatives to determine the top priorities for the identified communities.

Community Engagement



NYP partnered with organizations to conduct focus groups, collect questionnaires and surveys, and gather community input into the health needs of the community.

Quantitative Data



Queens

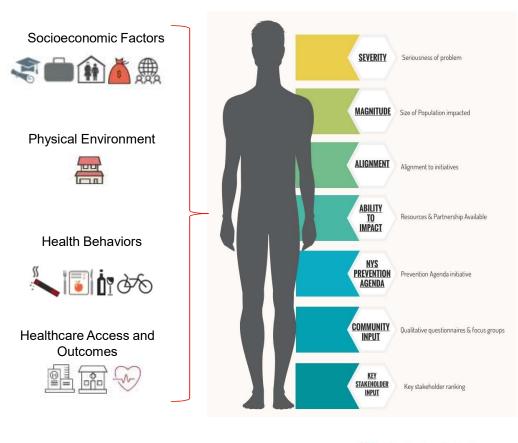
- NewYork-Presbyterian



Prioritization Method:

Premier, Inc. customized a prioritization model that utilized an approach inclusive of the Hanlon Method technique to quantify and compare indicators and identify significant community needs. The top quartile high disparity neighborhood data sets inclusive of social determinants of health, health outcomes, access, and utilization were analyzed to ensure a dynamic model for NYP. The model also included qualitative data sets to allow the voice of the community to play into the top priorities.

Representatives from NYP Queens, NYP, Community Advisory Boards, and clinical and operational leadership participated throughout the process. Community Health Think Tanks allowed for opportunities for participants to review summaries of quantitative and qualitative data in order to rank the top health issues. This process allowed the team to receive input as well as ensure complete understanding of the process and intent of the CHNA.



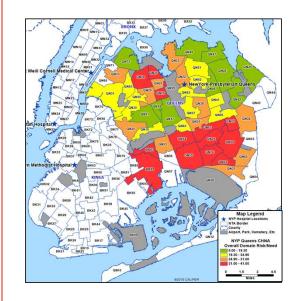
Prioritized Indicators:

The prioritization method allowed the NYP Queens team to narrow a vast amount of quantitative and qualitative data sets and define the highest disparity community and health indicators impacting that community. The top ten (10) indicators include:

- 1. Childhood Obesity
- 2. Obesity
- 3. Physical Activity
- 4. Diabetes
- 5. Hospitalizations Preventable Diabetes
- 6. Cancer Incidence All Sites
- 7. % of Adults with Poor Mental Health for 14+Days in Past Month
- 8. Hypertension
- 9. Current Smokers
- 10. Teen Births

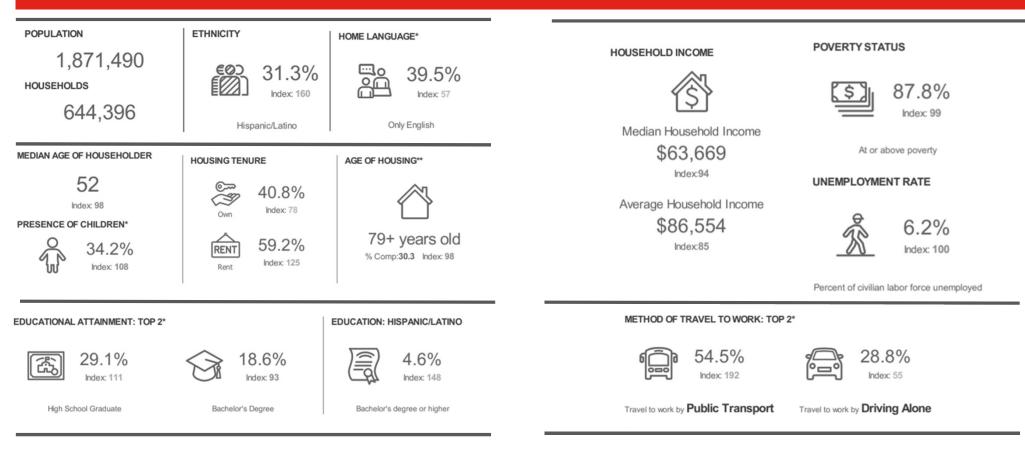
High Disparity Communities:

An analysis of community health need and risk of high resource utilization was undertaken at the Neighborhood Tabulation Area (NTA) geography. High disparity communities were identified by calculating a need score consisting of a composite of 29 indicators, carefully selected, across five domains: demographics, income, insurance, access to care and New York State Department of Health Prevention Agenda Priorities.



Details of disparity and neighborhood are included in the complete CHNA. This analysis will be used within the prioritization model to strategically place initiatives to maximize community impact.

NewYork-Presbyterian Queens Defined Community at a Glance



Copyright © 2019 by Environics Analytics (EA). Source: ©Claritas, LLC 2019. The index is a measure of how similar or different the defined area is from the benchmark. Benchmark is New York State.

NewYork-Presbyterian Queens High Disparity Community Highlights

2019 Health Issue Ranking and Data Highlights

| NYSPA / NYP Queens Issue | Quantitative Highlights | Qualitative Highlights |
|-----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| Chronic Disease / Obesity in Adults and Children | Higher percentage of obesity in adults, 23.3%, NYC 24%; Higher percentage of obesity in children, 21.2%, NYC 20% | Obesity 5 th most commonly reported health issue, 35.6% |
| Healthy Women, Infants, Children | 244.5 Severe maternal morbidity crude rate per 10,000 deliveries, NYC is 229.6; North Corona has high teen pregnancy rate per 1,000 women aged 15-19, 68.9%, NYC 23.7% | |
| Well-being and Behavioral Health | East New York, Jamaica and South Jamaica have higher than average hospitalizations per 100,000 population for alcohol and psychiatry | Alcohol and drug use 3 rd most commonly reported health issue, 38% |

Focused Priorities:

The data collection and prioritization allowed NYP Queens to identify the highest disparity of need within the communities of highest need and to align initiatives and partnerships in order to focus efforts and maximize the return to the community they serve. **Women's Health, Obesity, and Mental Health and Substance Abuse** were chosen as the top three priorities in order to develop a community service plan. The focus will not preclude NYP Queens from initiatives not related to the focused priorities but allows NYP to invest in new opportunities of impact. Existing hospital strategies related to cancer, hypertension, cardiovascular, etc. will continue to evolve as leading strategies.

NewYork-Presbyterian Queens Prioritized Communities

Prioritized Communities:

Based on the data process of analytics and prioritization, NYP Queens will target efforts in the **Corona and North Corona neighborhoods** of Queens to allow our teams to invest and concentrate efforts and directly impact a high need community within the three-years of the service plan.

NYP Queens Community of Focus Highlights

| Adult Obesity, Percent of Population | Percent of live births receiving late prenatal care | New diagnoses of HIV, per 100,000 population | |
|-----------------------------------------|-------------------------------------------------------------------------------|----------------------------------------------|--|
| Corona 23.0% | Corona 8.3% ↑ North Corona 9.4%% ↑ High Disparity NTAs 9.0% NYC 7.0% | Corona 25.0 | |
| Child Obesity, Percent | Rate of Teen Births, per | New HCV diagnoses, | |
| of Population | 1,000 women ages 15-19 | per 100,000 population | |
| Corona 24.0% ↑ | Corona 37.4 ↑ | Corona 33.5 ↓ | |
| North Corona 26.0% ↑ | North Corona 68.9 ↑ | North Corona 36.7 ↓ | |
| High Disparity NTAs 21.2% | High Disparity NTAs 25.0 | High Disparity NTAs 51.9 | |
| NYC 20.0% | NYC 23.7 | NYC 71.8 | |



Introduction

Acknowledgements: Community Members / Organizations

This Community Health Needs Assessment represents the culmination of work completed by multiple individuals and groups during the past year. We would like to thank our NYP leaders, staff, and physicians as well as the community members who provided their input via focus groups and questionnaires. We would especially like to thank the organizations that hosted focus groups for the community members.



Acknowledgements: Consultants

Additionally, we recognize the collaboration of several consultants that contributed to this CHNA in partnership with NYP:

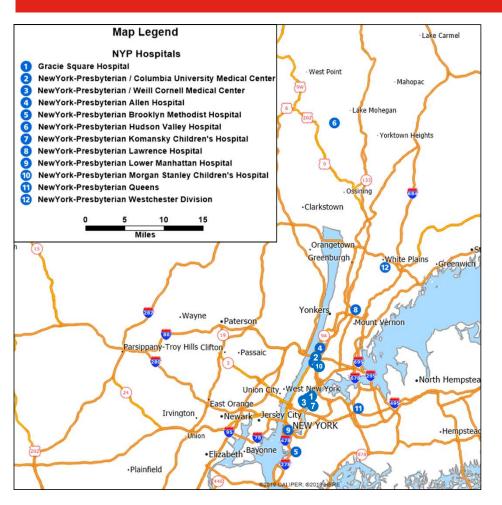
- Premier, Inc., a nationally recognized healthcare consulting organization that specializes in advisory services and identifying community needs for underserved populations;
- New York Academy of Medicine, a New York City-based organization that addresses health challenges through innovative approaches to research, evaluation, education, policy leadership, and community engagement; and
- **Citizens' Committee for Children of New York**, a nonprofit and nonpartisan child advocacy organization that educates and mobilizes New Yorkers to make the city a better place for children.







Why a Community Health Needs Assessment?



NewYork-Presbyterian (NYP) is one of the nation's most comprehensive, integrated academic health care systems, dedicated to providing the highest quality, most compassionate care and service to patients in the New York metropolitan area, nationally, and throughout the globe. In collaboration with two renowned medical school partners, Weill Cornell Medicine and Columbia University Vagelos College of Physicians and Surgeons, NewYork-Presbyterian is consistently recognized as a leader in medical education, ground-breaking research and clinical innovation.

In particular, NYP is deeply committed to the communities residing in the boroughs of New York City, in Westchester county and the surrounding areas delivering a range of innovative programs and services intended to educate and provide resources to prevent illness, maintain health and improve the overall well-being of the community.

NYP has completed this Community Health Needs Assessment in order to update its understanding of the needs of local community members and the conditions that influence their well-being, and to assemble a plan to enhance community health.

NewYork-Presbyterian Queens



<u>NewYork-Presbyterian Queens</u> (NYP Queens), located in Flushing, New York, is a community teaching hospital serving residents of Queens and metro New York.

The NYP Queens' mission is to provide the greater community with excellence in clinical care, patient safety, education, clinical research, and science.

The 535-bed tertiary care facility provides services in 13 clinical departments and numerous subspecialties, with 15,000 surgeries, 4,000 infant deliveries, and 124,000 emergency service visits each year.

The Hospital is a member of NewYork-Presbyterian Regional Hospital Network and is affiliated with Weill Cornell Medicine.

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CHNA Vision Statement

Our Community Health Needs Assessment will be a collaboration between NYP and the communities it serves.

It will identify significant health needs across our regions and align our hospital community benefits to improve community health over time.

Our approach will be systematic in an effort to capture current and unmet need while putting in place a process for ongoing evaluation.

Definition of Health

The definition of health historically referenced only physical health, but the definition for this CHNA is rooted in the knowledge that it is increasingly important to understand the broader components of health and wellbeing and how it can be impacted as well as improved.

"Health is a holistic combination of physical health (absence of sickness or pain), mental health, and wellness for which there is an individual and a community wide responsibility".

The quotes below reflect views voiced by CHNA focus group participants from Queens.

Being healthy, staying healthy...Doing exercising. Being outdoors. Health is, how is your body and how is your mind. The mind, the body, they're part of feeling well. Being able to walk, being able to work. That's it. To me, health is symptomatic of wellness, and wellness determines the entire composure of a person. A person's daily life. And if that health or wellness is not adequate or not up to par, everything else suffers. Well, health is very important, because with health you can move anywhere, you can exercise. You can do many things if you're in good health, but if you're sick, you don't even feel like doing anything but lying down or perhaps crying because of your affliction.

CHNA Governance and Collaboration

- NewYork-Presbyterian Queens engaged in a seven-month, comprehensive, and collaborative development of this Community Health Needs Assessment (CHNA).
- Several existing NYP committees were leveraged and several newly formed to provide both governance and guidance to the process.
- NYP's CHNA Core Committee managed this process, with significant input from NYP Queens leaders, NYP's diverse team of subject matter experts, and contracted consultants.
- In addition, NYP obtained broader community input through facilitation of focus groups and administration of questionnaires to area residents – detailed later in this study.



CHNA Process

Following the NewYork-Presbyterian approach, NYP Queens conducted its 2019 CHNA by:

- 1. Obtaining broad community input regarding local health needs including the needs of medically underserved and low-income populations
- 2. Collecting and evaluating quantitative data for multiple indicators of demographics, socioeconomic status, health, and social determinants
- 3. Preparing an analysis resulting in the identification of the high disparity neighborhoods in the NYP Queens' community
- 4. Completing an analysis and health needs prioritization
- 5. Ensuring integration with the Priority Areas of the 2019-2024 New York State Prevention Agenda
- 6. Describing the process and methodologies utilized throughout
- 7. Making the CHNA results publicly available online



Defining the NYP Queens Community

Defining New York Geographies

This CHNA utilizes information based upon multiple geographical definitions as were publicly available. The below is a description of these various geographies provided by the Citizen's Committee for Children (CCC).

C

Citizens' Committee for Children

| Geography | Population Range | Description |
|---------------------------------------|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Community District (CD) | Between 50,000 to 250,000 residents | There are 59 community districts (CD) in New York City (NYC). Each is assigned to a community board, which were created by local law in 1975 as appointed advisory groups for questions related to land use and zoning, the city budget process, and service delivery. There are 12 CDs in Manhattan, 12 in the Bronx, 18 in Brooklyn, 14 in Queens, and 3 in Staten Island. |
| Census Tract | Between 3,000 to 4,000 residents | There are 2,168 census tracts in New York City. They are small statistical subdivisions of counties used by the United States Census Bureau (USCB) for analyzing population demographics. Each decade, the USCB updates the boundaries of census tracts and attempts to keep changes to a minimum. The population range reported here is specific to NYC and may be larger for census tracts outside the city. |
| Neighborhood Tabulation Area (NTA) | Minimum 15,000 residents | There are 190 NTAs in New York City. The <u>NYC Department of City Planning created these boundaries</u> to estimate populations in small areas, which are similar to historical New York City neighborhoods, but not fully reflective due to several constraints. NTAs are aggregations of census tracts from the decennial census and they are subsets of New York City's 55 Public Use Microdata Areas (PUMAs) and congruent with PUMA boundaries. Typically, two or three NTAs fit within one PUMA. NTAs offer greater statistical reliability compared to census tracts, and therefore are a compromise between census tracts and the larger CDs and PUMAs, which provide less granularity but more reliable estimates for census survey data. |
| ZIP Codes | Not applicable | There are 263 ZIP Codes in NYC. Around 60 are associated with individual buildings and part of a larger ZIP Code in Manhattan. Individual ZIP Codes may cross state, place, county, census tract, and other census boundaries. The USCB created generalized areal representations of ZIP Code service areas called ZIP Code Tabulation Areas (ZCTAs) and provides census estimates for these areas. ZCTAs were introduced with the 2000 Census and in most cases ZCTA Codes and ZIP Codes for an area are the same. |

Summary for the Defined Queens Community

Community Profile Overview

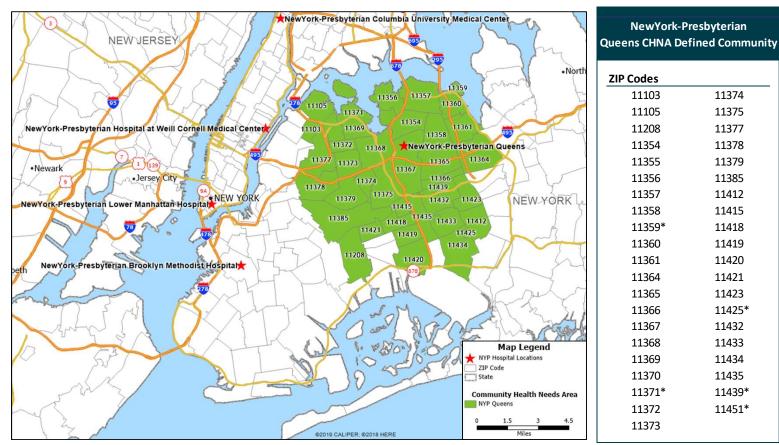
- The community definition for NewYork-Presbyterian Queens was derived using 80% of ZIP codes from which NYP Queens' patients originate and adding ZIP codes not among the original patient origin to create continuity in geographical boundaries, resulting in a total of 41 community ZIP codes mostly within Queens county.
- The NewYork-Presbyterian Queens community covers a geography of almost 1.9M people and is forecast to grow, 2.7%, between 2019-2024, faster than the state, 1.5%.
- The community's age cohort profile is similar to that of New York State but **is slightly younger** with only 14.8% of the population aged 65+ compared to 16.3%.
- However, this could be changing as the **growth projected in ages 65+ is higher in the community**, 17.8%, than the state, 14.4%, between 2019-2024.
- In 2019, the community has a higher non-White population, 78.2%, than the state 45.6%; driven by Hispanics, 31.3%, and Asian/Hawaiian /Pacific Islanders, 28.5%.
- Future growth is projected among Hispanics, Asian/Hawaiian /Pacific Islanders and Other populations while the White population is projected to decline.
- In 2019, the income distribution for NewYork-Presbyterian Queens community is similar to the New York State comparison. However, **the community's average household income**, **\$86,554**, **is lower than the state average**, \$101,507.

Summary for the Defined Queens Community, continued

Community Profile Overview continued

- The community is less likely to speak 'only English' at home than the average for New York State.
- More of the population lives in family households, 68.5%, than non-family households, 31.5% and the household size is larger in comparison to New York State (31.0% are HH size 4 or greater compared to 24.0% in New York State; Also, there are 8% more children in the community than the average for the benchmark of New York State.
- In 2019, this **community had an 11% higher high school and a slightly lower Bachelor's degree attainment** than the average for the benchmark of New York State.
- The **unemployment rate is the same as the average** for the benchmark of New York State, but there are **fewer white collar workers** than the state average.
- With an index value of 192, the population that uses public transport to travel to work is 92% higher than the average for the benchmark of New York State.

NYP Queens Community Definition



*ZIP Code added for continuity Sources: NYP hospital based zip code level patient origination, 80%, Maptitude

- The community definition was derived using 80% of ZIP codes from which NYP Queens' patients originate, over the most recent 18 months.
- Hospital based patient data was provided by NYP Value Institute and included inpatient admissions and outpatient visits and ancillary procedures.
- In order to create a contiguous community definition, ZIP codes not among the original patient origin were included to create continuity in geographical boundaries, resulting in a total of 41 ZIP codes.

Total Population Growth by Age Cohort

New York-Presbyterian NYP Queens Service Area vs. the State of New York State - Population by Age Cohort Calendar Years 2019 to 2024

| Census 2010 | | 2010 | Estimate | ed 2019 | Projected 2024 | | Percent Percent |
|----------------|------------|------------|------------|------------|----------------|----------|-------------------------|
| | | Percent of | | Percent of | | Percent | Change Change |
| Age Cohort | Number | Total | Number | Total | Number | of Total | 2010 - 2024 2019 - 2024 |
| NYP Queens Ser | vice Area | | | | | | |
| 0 - 14 | 302,965 | 17.2% | 331,173 | 17.7% | 342,848 | 17.8% | 13.2% 3.5% |
| 15 - 44 | 786,181 | 44.7% | 767,397 | 41.0% | 746,748 | 38.8% | -5.0% 📕 -2.7% |
| 45 - 64 | 451,500 | 25.7% | 496,313 | 26.5% | 507,027 | 26.4% | 12.3% 2.2% |
| 65 + | 218,399 | 12.4% | 276,607 | 14.8% | 325,903 | 17.0% | 49.2% 17.8% |
| Total | 1,759,045 | 100.0% | 1,871,490 | 100.0% | 1,922,526 | 100.0% | 9.3% 2.7% |
| Women 15 - 44 | 389,425 | 22.1% | 382,931 | 20.5% | 371,575 | 19.3% | -4.6% 📘 -3.0% |
| Median Age | | 36.9 | | 39.0 | | 40.6 | 10.0% 4.1% |
| New York State | | | | | | | |
| 0 - 14 | 3,531,233 | 18.2% | 3,458,401 | 17.4% | 3,450,628 | 17.1% | -2.3% -0.2% |
| 15 - 44 | 8,046,567 | 41.5% | 7,971,497 | 40.1% | 7,907,927 | 39.2% | -1.7% -0.8% |
| 45 - 64 | 5,182,359 | 26.7% | 5,223,469 | 26.2% | 5,121,167 | 25.4% | -1.2% 📘 -2.0% |
| 65 + | 2,617,943 | 13.5% | 3,250,309 | 16.3% | 3,716,838 | 18.4% | 42.0% 14.4% |
| Total | 19,378,102 | 100.0% | 19,903,676 | 100.0% | 20,196,560 | 100.0% | 4.2% 1.5% |
| Women 15 - 44 | 4,047,947 | 20.9% | 3,985,000 | 20.0% | 3,930,376 | 19.5% | -2.9% -1.4% |
| Median Age | | 37.8 | | 39.0 | | 40.1 | 6.1% 2.7% |

- The NewYork-Presbyterian Queens community covers a geography of almost 1.9M people and is forecast to grow faster, 2.7%, than the state, 1.5%, between 2019-2024.
- The age cohort profile is similar to that of New York State but is slightly younger with only 14.8% of the population aged 65+ compared to 16.3%.
- However, this could be changing as the growth projected, between 2019-2024, in ages 65+ is higher in the Queens community, 17.8%, than the state, 14.4%.

Source: Nielsen, Inc.

NYP_Queens_Demographic_SAbyZIP_082617.xlsx]Pop_Table

Population by Race and Ethnicity

New York-Presbyterian NYP Queens Service Area vs. the State of New York State - Ethnic Profile Calendar Years 2019 to 2024

| | Census 2010 Estimated 2019 Projected 2024 | | | 1 2024 | Percent Percent | | | |
|---------------------------------------------------------------------|-------------------------------------------|--------|------------|--------|------------------|--------|----------------|--------|
| - | Percent of | | Percent of | | Percent of | | | Change |
| Ethnicity | Number | Total | Number | Total | Number | Total | 2010 - 2024 20 | |
| NYP Queens Service Area | | | | | | | | |
| Hispanics | 538,332 | 30.6% | 585,944 | 31.3% | 609,328 | 31.7% | 13.2% | 4.0% |
| Non-Hispanics | | | | | | | - | - |
| White | 455,057 | 25.9% | 408,580 | 21.8% | 376,613 | 19.6% | -17.2% | 7.8% |
| African American | 253.067 | 14.4% | 256,338 | 13.7% | 255,027 | 13.3% | 0.8% | 0.5% |
| American Indian/Alaskan/Aleutian | 5,067 | 0.3% | 4,916 | 0.3% | 4,803 | 0.2% | -5.2% | 2.3% |
| American Indian/Alaskan/Aleutian Asian/Hawaijan/Pacific Islander | 438.647 | 24.9% | 533.706 | 28.5% | 4,803 587.548 | 30.6% | 33.9% | 10.1% |
| Other | 68,875 | 3.9% | 82,006 | 4.4% | 89,207 | 4.6% | 29.5% | 8.8% |
| Subtotal | 1.220.713 | 69.4% | 1,285,546 | 68.7% | 1,313,198 | 68.3% | 7.6% | 2.2% |
| Subiotal | 1,220,713 | 09.4 % | 1,205,540 | 00.7 % | 1,313,190 | 00.370 | 1.0 % | Z.Z 70 |
| Total | 1,759,045 | 100.0% | 1,871,490 | 100.0% | 1,922,526 | 100.0% | 9.3% | 2.7% |
| | | | | | | | | |
| New York State | | | | | | | | |
| Hispanics | 3,416,922 | 17.6% | 3,897,754 | 19.6% | 4,163,356 | 20.6% | 21.8% | 6.8% |
| Non-Hispanics | | | | | | | | |
| White | 11,304,247 | 58.3% | 10,829,785 | 54.4% | 10,574,224 | 52.4% | -6.5% | -2.4% |
| African American | 2,783,857 | 14.4% | 2,846,150 | 14.3% | 2,864,737 | 14.2% | 2.9% | 0.7% |
| American Indian/Alaskan/Aleutian | 53,908 | 0.3% | 54,848 | 0.3% | 55,436 | 0.3% | 2.8% | 1.1% |
| Asian/Hawaiian/Pacific Islander | 1,411,514 | 7.3% | 1,775,160 | 8.9% | 1,984,868 | 9.8% | 40.6% | 11.8% |
| Other | 407,654 | 2.1% | 499,979 | 2.5% | 553,939 | 2.7% | 35.9% | 10.8% |
| Subtotal | 15,961,180 | 82.4% | 16,005,922 | 80.4% | 16,033,204 | 79.4% | 0.5% | 0.2% |
| Total | 19,378,102 | 100.0% | 19,903,676 | 100.0% | 20,196,560 | 100.0% | 4.2% | 1.5% |

- In 2019, the NewYork-Presbyterian Queens community has a higher non-White population, 78.2%, than the state 45.6%.
- This is driven by Hispanics, 31.3%, and Asian/Hawaiian /Pacific Islanders, 28.5%.
- Future growth is projected for Hispanics, Asian/Hawaiian /Pacific Islanders and Other populations while the White population is projected to decline.

NYP_Queens_Demographic_SAbyZIP_082617.xlsx]Ethnicity_Table

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-NewYork-Presbyterian

Source: Nielsen, Inc.

Socioeconomic Profile – Household Income

New York-Presbyterian NYP Queens Service Area vs. the State of New York State - Socioeconomic Profile Calendar Years 2019 to 2024

| Socioeconomic Indicator | Census 2010 | Estimated 2019 | Projected 2024 | Percent Change 2010 - 2024 | Percent Change 2019 - 2024 |
|----------------------------------------------------------------------------------------------------|--------------------------------------------|--------------------------------------------|--------------------------------------------|--------------------------------------|----------------------------------|
| NYP Queens Service Area | | | | | |
| Population | 1,759,045 | 1,871,490 | 1,922,526 | 9.3% | 2.7% |
| Households | 608,350 | 644,396 | 661,493 | 8.7% | 2.7% |
| Median Household Income | \$42,078 | \$63,669 | \$70,418 | 67.4% | 10.6% |
| Average Household Income | \$53,521 | \$86,554 | \$96,438 | 80.2% | 11.4% |
| Income Distribution Under \$25,000 \$25,000 - \$49,999 \$50,000 - \$99,999 \$100,000 + | 29.4% 28.9% 30.2% 11.6% 100.0% | 19.4% 21.1% 29.3% 30.2% 100.0% | 17.4% 19.5% 28.3% 34.7% 100.0% | -40.7% -32.4% -6.1% 200.4% | -7.7% -5.0% -0.9% 18.1% |
| New York State | | | | | |
| Population | 19,378,102 | 19,903,676 | 20,196,560 | 4.2% | 1.5% |
| Households | 7,056,878 | 7,584,043 | 7,719,346 | 9.4% | 1.8% |
| Median Household Income | \$43,792 | \$68,067 | \$74,555 | 70.2% | 9.5% |
| Average Household Income | \$61,489 | \$101,507 | \$111,343 | 81.1 [%] | 9.7% |
| Income Distribution Under \$25,000 \$25,000 - \$49,999 \$50,000 - \$99,999 \$100,000 + | 29.5% 26.3% 29.0% | 19.9% 19.0% 26]7% 34.4% | 18.2% 17.8% 25.7% 38.3% | -38.5% -32.1% -11.2% 151.1% | -7.0% -4.3% -2.0% 3.2% |

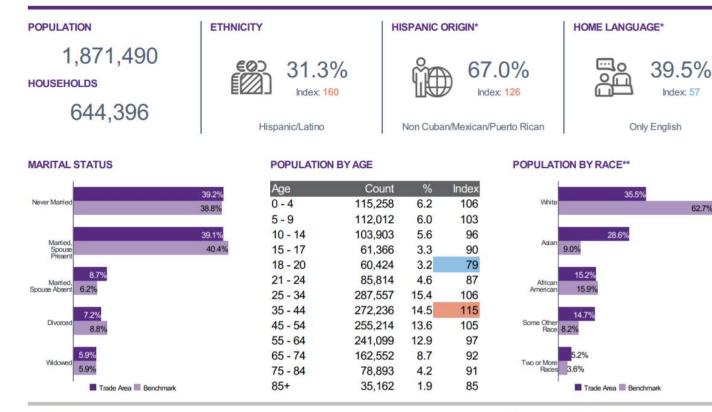
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- In 2019, the income distribution for NewYork-Presbyterian Queens community is similar to the New York State comparison.
- However, the community's average household income, \$86,554, is lower than the average of New York State, \$101,507.
- Future growth is projected among the higher income bracket.

- NewYork-Presbyterian Queens

Source: Nielsen, Inc.

Community Demographic Profile



In 2019, this community comprises almost 1.9M people.

- With an index value of 160, the population that is Hispanic/Latino is 60% higher than the average for the benchmark of New York State.
- The population also is less likely to speak only English at home than the average for the benchmark of New York State.
- There is a higher minority population than the state and there are more never married persons than there are married.

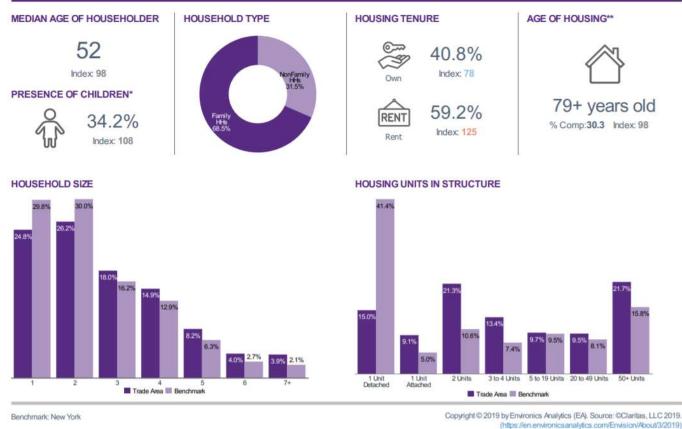
Benchmark: New York

Copyright © 2019 by Environics Analytics (EA). Source: ©Claritas, LLC 2019. (https://en.environicsanalytics.com/Envision/About/3/2019) Index Colors: <80 80 - 110 110+

*Top variable chosen from percent composition ranking **Top 5 variables chosen from percent composition ranking

The index is a measure of how similar or different the defined area is from the benchmark.

Community Household and Housing



- This community is younger than the average for the benchmark of New York State; there is 8% more children in the community than the average for the benchmark of New York State.
- More of the population lives in ٠ family households,68.5%, than non-family households, 31.5% and the household size is larger in comparison to New York State (31.0% are HH size 4 or greater compared to 24.0% in New York State.
- With an index value of 125, the ٠ number of homes rented are 25% higher than the average for the benchmark of New York State and fewer than average own a home.

"Uses the variable "Households with people under age 18" **Chosen from percent composition ranking

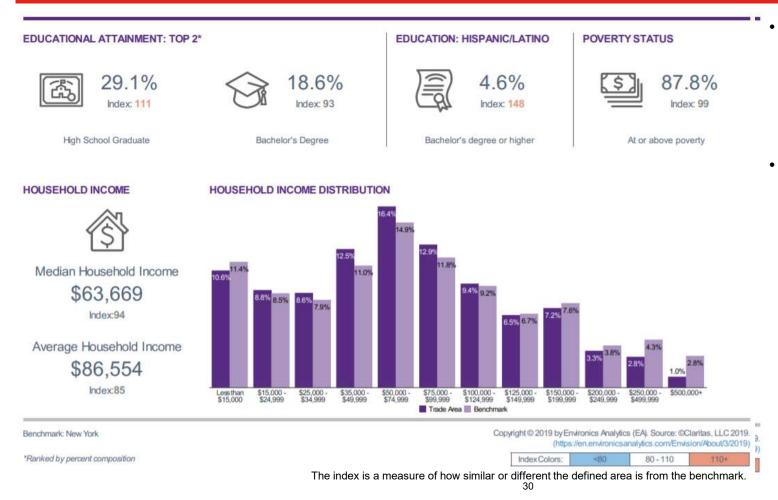
The index is a measure of how similar or different the defined area is from the benchmark.

Index Colors:

-80

80 - 110

Community Education and Affluence



- In 2019, this community had an 11% higher high school and a slightly lower bachelor's degree attainment than the average for the benchmark of New York State.
- However, the community's median household income, \$63,669 and average household income, \$86,554, are less than the average for the benchmark of New York State.

Community Employment and Occupation



⁻NewYork-Presbyterian Queens



Assessing the Health of the High Disparity Communities

Demographics and Socioeconomic Status

- In the subset of NewYork-Presbyterian Queens' neighborhoods that have been identified as high disparity there is a total population of 1,331,818.
- There is variation between NTAs among gender and age cohorts which have implications for health services needed, but **overall the high disparity community is 51.7% female and slightly younger**, 11.3% of the population is 65+, compared to NYC, 12.5%.
- The NYP Queens community has a much higher minority population at 87.8% (especially Hispanic/Latino, 35.1%, and Asian, 20.4%) than does the NYC average 67%.
- There is a lower percentage of the population that are living in poverty, 19.0%, than NYC, 20.6%.
- Most of these neighborhoods have a higher percent of the population that is uninsured, 19.3%, than the NYC average, 13.5%.
- Many of these neighborhoods have a higher percentage of the population enrolled in Medicaid, 40.6%, than the NYC average, 37.0%.
- In aggregate there are more than NYC average percentages of residents that are foreign born, non-English speaking, not graduated from high school, unemployed, and single parents.
- There are slightly fewer disabled residents as a percent of the population, 9.1%, than the NYC average, 10.3%.
- Compared to the NYC average, there are fewer people in the NYP Queens community living in an Area Median Income (AMI) income band of \$200,000, but there are also fewer people living in an income band under \$15,000.

Social Determinants of Health

- The high cost of housing is a concern, as the percentage of overcrowded housing 13.1%, and rent burden greater than 50% of income 34.7%, are both less favorable than the NYC averages, 8.9% and 29.8%.
- The percent of residents living in public housing, 2.2%, is less than the NYC average 4.7%.
- There is a high percentage of families with children living in shelters in East New York and Cypress Hills-City Line, 10.3%, NYC 3.8%.
- The number of meals missing annually from food insecure households in these NTAs were estimated at more than 136 million.
- Among the Social and Environmental Safety indicators assessed, there was a **lower than NYC average for senior center participation** (number of persons served by Senior Center program per 1,000 population age 65+), suggesting an opportunity for socialization of the senior age cohort.
- All neighborhoods in the NYP Queens community have longer than NYC average commute times to work.

Health Status

- The community adult percentage of **obesity**, **23.3%**, **is on average with NYC**, **24.0%**. **However**, **NTAs** Cypress Hills-City Line and East New York are higher at 35.0%.
- The percentage of obesity in children, 21.2%, is higher than the NYC average, 20.0%.
- There is less regular physical activity as a percentage of the population, 66.3%, compared to NYC, 73.0%.
- The severe maternal morbidity crude rate per 10,000 deliveries, 244.5, is higher than the NYC average, 229.6.
- There is also **higher than average percent of live births receiving late prenatal care**, 9.0%, compared to NYC, 7.0%, in the community which could be contributing to the **higher percent of preterm births among all live births and infant death rates** (under one year old per 1,000 live births) **in select neighborhoods** (e.g. East New York, Jamaica, South Jamaica, Baisley Park).
- A variety of neighborhoods also have a higher than average teen birth rate per 1,000 women ages 15-19 (North Corona is the highest at 68.9% and the NYC average is 23.7%).
- Overall in the NYP Queens community, premature mortality per 100,000 pop under age 65 is more favorable, 135.6, in comparison to the NYC average, 193.8.
- While community adults are self reporting not having poor mental health and not binge drinking, they are also reporting lower than average 'good to excellent' health and less access to needed medical care.

- NewYork-Presbyterian

Health Status, continued

- Community children are visiting the ER for asthma care at lower rates per 10,000 children ages 5-17, 151.8, than the NYC average, 223.0.
- Varying among NTAs, in aggregate there is less percentages of self-reported smoking, 12.5%, compared to NYC 14.0%.
- The higher than average percentage of chronic conditions are among diabetes (13.6%, NYC 11.0%), cardiovascular related conditions (7.5%, NYC 6.6%), especially hypertension (several NTAs 37.0%, NYC 28%).
- New diagnoses of Hepatitis C per 100,000 population are higher in Cypress Hills-City Line, 78.9, compared to NYC, 71.8.
- Overall, **new diagnoses of HIV per 100,000 population are concentrated in a handful of neighborhoods** (e.g. East New York and Cypress Hills-City Line, 38.1), compared to NYC, 24.0. These two neighborhoods also have high rates of new Hepatitis C diagnoses, 78.9, compared to NYC, 71.8.
- Cancer incidence indicators (county level) demonstrate about the same or more favorable rates than the NYC average.

Assessing the High Disparity Communities Summary

Health Care Service Utilization

- There is a **higher rate of avoidable or preventable hospitalizations in the community**, clustered among several neighborhoods of high disparity which indicate a lack of access to ambulatory care for conditions that would otherwise not have required an admission.
- Three NTAs, East New York, South Jamaica and Cypress Hill, report higher than NYC average preventable hospitalizations among all the categories reported per 100,000 population ages 18+ (all, asthma, diabetes and hypertension).
- Other hospitalizations (psychiatric, alcohol, drugs, falls, child asthma) in the community vary by neighborhood, but are **mostly** favorable to the NYC average; However, hospitalizations for stroke appear to be less favorable for several neighborhoods.
- There are **higher than NYC average crude rate of ED visits** (all per 100,000 population and treat and release per 100,000 population) among select higher disparity NTAs.
- Several NTAs also have a higher than average percentage of preventable ER treat and release visits of all Treat and Release Visits, suggesting a lack of access to ambulatory care.

Assessing the High Disparity Communities Summary

Neighborhoods with the Highest Disparities

- Overall, the neighborhoods of East New York, Jamaica, South Jamaica, Cypress Hills-City Line, Baisley Park, Hollis, Springfield Gardens North and St. Albans have less favorable statistics than the NYC average.
- East New York and Cypress Hills-City Line report a higher than NYC average incidence of colon and rectum cancers and new diagnoses of HIV or Hepatitis C per 100,000 population.
- East New York, Jamaica and South Jamaica have higher than average hospitalizations for alcohol per 100,000 population ages 15-84 and psychiatry per 100,000 population ages 18+.
- There are higher than NYC average ED visits (all per 100,000 population and treat and release per 100,000 population) from East New York, Jamaica, South Jamaica, Cypress Hills-City Line, Baisley Park, East Elmhurst, Corona and North Corona. Also, East New York, Jamaica, Flushing and College Point have higher than average ER visits resulting in an inpatient admission.
- Jamaica, Cypress Hills-City Line, East Elmhurst, Jackson Heights, North Corona and Elmhurst have higher than average percentages of preventable ER visits.

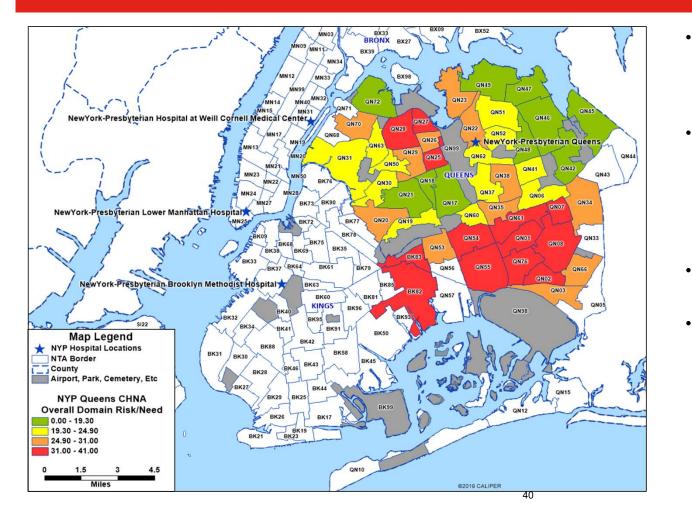
NYP Queens High Disparity Communities Analysis Method

Objective: The objective is to identify the geographical areas by Neighborhood Tabulation Area (NTA) within NYC for which there is a higher health need and/or a higher risk of required resources.

Method:

- This analysis was adapted from the Citizen's Committee for Children Community Risk Index Report. However, the risk
 ranking utilized a selection of 29 indicators across five domains (demographics, income, insurance, access to care and the
 New York State Department of Health Prevention Agenda Priorities) for the broader community of all ages.
- Similar to the CCC analysis:
 - Data for individual indicators are collected by NTA (or cross walked to NTA).
 - Each indicator's data are standardized using Linear Scaling Technique (LST), which calculates the difference between the value of a given NTA and that of the lowest value NTA, and divides this number by the difference between the highest value NTA and the lowest value NTA.
 - The standardized values are then ranked from low to high with regard to increasing risks to well-being (a higher rank illustrates a higher risk/need).
 - Then indicators are averaged within each domain using equal weighting to produce 5 domain indices.
 - These five domains indices are averaged again using equal weighting to produce an overall domain of risk/need for each NTA.

NYP Queens Communities of High Disparity Analysis



- An analysis of community health need and risk of high resource utilization was undertaken at the Neighborhood Tabulation Area (NTA) geography.
- The need score is a composite of 29 different indicators, carefully selected, across five domains: demographics, income, insurance, access to care and New York State Department of Health Prevention Agenda Priorities.
- The results show where there is more or less need comparatively between NTAs.
- The 41 NYP Queens ZIP codes were cross-walked to 50 NTAs categorized into four quartiles. Additional analysis was undertaken for the 25 NTAs of higher disparity.

NYP Queens Communities of High Disparity Analysis Higher Disparity Quartiles 3 and 4

| | | | | | Domain 4, | Domain 5, | Overall | |
|----------|--------------------------------------|--------------|-----------|-----------|-----------|-----------|-----------|------------|
| | | Domain 1, | Domain 2, | Domain 3, | Access to | NYS DOH | Domain | |
| NTA Code | NTA Name | Demographics | Income | Insurance | Care | PA | Risk/Need | Quartile |
| BK82 | East New York | 33 | 46 | 36 | 48 | 42 | 41.0 | Quartile 4 |
| QN61 | Jamaica | 38 | 42 | 37 | 41 | 42 | 40.0 | Quartile 4 |
| QN01 | South Jamaica | 33 | 39 | 36 | 43 | 40 | 38.0 | Quartile 4 |
| BK83 | Cypress Hills-City Line | 34 | 38 | 28 | 47 | 42 | 37.7 | Quartile 4 |
| QN76 | Baisley Park | 32 | 28 | 30 | 42 | 35 | 33.4 | Quartile 4 |
| QN27 | East Elmhurst | 33 | 32 | 31 | 33 | 37 | 33.2 | Quartile 4 |
| QN07 | Hollis | 27 | 21 | 37 | 40 | 35 | 31.8 | Quartile 4 |
| QN02 | Springfield Gardens North | 30 | 21 | 32 | 42 | 34 | 31.6 | Quartile 4 |
| QN54 | Richmond Hill | 32 | 26 | 27 | 39 | 34 | 31.5 | Quartile 4 |
| QN25 | Corona | 39 | 37 | 20 | 26 | 36 | 31.5 | Quartile 4 |
| QN55 | South Ozone Park | 32 | 25 | 34 | 37 | 30 | 31.5 | Quartile 4 |
| QN28 | Jackson Heights | 36 | 33 | 30 | 24 | 34 | 31.4 | Quartile 4 |
| QN08 | St. Albans | 29 | 19 | 32 | 41 | 35 | 31.0 | Quartile 4 |
| QN53 | Woodhaven | 31 | 23 | 28 | 41 | 32 | 30.8 | Quartile 3 |
| QN22 | Flushing | 34 | 45 | 33 | 13 | 25 | 30.1 | Quartile 3 |
| QN26 | North Corona | 39 | 30 | 19 | 25 | 33 | 29.4 | Quartile 3 |
| QN29 | Elmhurst | 38 | 34 | 18 | 19 | 36 | 29.2 | Quartile 3 |
| QN34 | Queens Village | 31 | 18 | 33 | 34 | 30 | 29.1 | Quartile 3 |
| QN38 | Pomonok-Flushing Heights-Hillcrest | 22 | 36 | 31 | 26 | 29 | 28.7 | Quartile 3 |
| QN20 | Ridgewood | 30 | 24 | 25 | 29 | 27 | 27.0 | Quartile 3 |
| QN70 | Astoria | 24 | 30 | 23 | 24 | 32 | 26.5 | Quartile 3 |
| QN03 | Springfield Gardens South-Brookville | 24 | 8 | 33 | 35 | 32 | 26.3 | Quartile 3 |
| QN23 | College Point | 28 | 33 | 33 | 15 | 23 | 26.3 | Quartile 3 |
| QN35 | Briarwood-Jamaica Hills | 26 | 21 | 34 | 24 | 26 | 26.2 | Quartile 3 |
| QN66 | Laurelton | 27 | 11 | 25 | 33 | 29 | 25.1 | Quartile 3 |

Recognizing the variability among domains and individual indicators, these 25 neighborhoods were identified to be of comparatively higher disparities which could benefit from focused efforts of health improvement.

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Source: Citizen's Committee for Children; Data City of New York; Data2Go; NYC Health Atlas; NYC Mayor Report

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NYP Queens Communities of High Disparity Analysis Lower Disparity Quartiles 1 and 2

| | | | | | Domain 4, | Domain 5, | Overall | |
|----------|--------------------------------------|--------------|-----------|-----------|-----------|-----------|------------------|------------|
| | | Domain 1, | Domain 2, | Domain 3, | Access to | NYS DOH | Domain | |
| NTA Code | NTA Name | Demographics | Income | Insurance | Care | PA | Risk/Need | Quartile |
| QN60 | Kew Gardens | 17 | 19 | 22 | 37 | 29 | 24.6 | Quartile 2 |
| QN30 | Maspeth | 24 | 18 | 28 | 27 | 24 | 24.3 | Quartile 2 |
| QN51 | Murray Hill | 30 | 29 | 29 | 11 | 20 | 23.8 | Quartile 2 |
| QN52 | East Flushing | 29 | 25 | 33 | 11 | 21 | 23.7 | Quartile 2 |
| QN63 | Woodside | 27 | 22 | 21 | 17 | 29 | 23.3 | Quartile 2 |
| QN62 | Queensboro Hill | 25 | 25 | 35 | 8 | 18 | 22.4 | Quartile 2 |
| QN31 | Hunters Point-Sunnyside-West Maspeth | 26 | 21 | 15 | 15 | 26 | 20.4 | Quartile 2 |
| QN19 | Glendale | 22 | 15 | 19 | 26 | 20 | 20.3 | Quartile 2 |
| QN41 | Fresh Meadows-Utopia | 18 | 22 | 24 | 18 | 19 | 20.1 | Quartile 2 |
| QN37 | Kew Gardens Hills | 17 | 16 | 25 | 20 | 22 | 20.1 | Quartile 2 |
| QN06 | Jamaica Estates-Holliswood | 21 | 14 | 25 | 20 | 20 | 20.0 | Quartile 2 |
| QN50 | Elmhurst-Maspeth | 29 | 18 | 19 | 9 | 25 | 19.7 | Quartile 2 |
| QN17 | Forest Hills | 21 | 20 | 23 | 16 | 16 | 19.2 | Quartile 1 |
| QN21 | Middle Village | 21 | 11 | 22 | 25 | 17 | 19.2 | Quartile 1 |
| QN18 | Rego Park | 23 | 15 | 24 | 15 | 20 | 19.1 | Quartile 1 |
| QN72 | Steinway | 17 | 12 | 19 | 22 | 24 | 18.6 | Quartile 1 |
| QN49 | Whitestone | 22 | 14 | 22 | 11 | 15 | 16.9 | Quartile 1 |
| QN48 | Auburndale | 21 | 11 | 27 | 5 | 12 | 15.1 | Quartile 1 |
| QN42 | Oakland Gardens | 20 | 12 | 24 | 7 | 12 | 15.0 | Quartile 1 |
| QN47 | Ft. Totten-Bay Terrace-Clearview | 14 | 15 | 24 | 12 | 9 | 14.8 | Quartile 1 |
| QN46 | Bayside-Bayside Hills | 23 | 7 | 25 | 6 | 10 | 13.9 | Quartile 1 |
| QN45 | Douglas Manor-Douglaston-Little Neck | 19 | 6 | 16 | 6 | 9 | 11.1 | Quartile 1 |
| QN98 | Airport | 1 | 1 | 1 | 1 | 1 | 1.0 | Quartile 1 |
| QN99 | park-cemetery-etc-Queens | 1 | 1 | 1 | 1 | 1 | 1.0 | Quartile 1 |
| BK99 | park-cemetery-etc-Brooklyn | 1 | 1 | 1 | 1 | 1 | 1.0 | Quartile 1 |

- These 25 neighborhoods were identified to be of comparatively lesser disparities, but will continue to benefit from the community health improvement efforts offered broadly by NYP Queens.
- Note that the cross walk from one geography to another (ZIP code to NTA) includes neighborhoods (airport and park-cemeteryetc.) that may otherwise appear to be unpopulated.

Source: Citizen's Committee for Children; Data City of New York; Data2Go; NYC Health Atlas; NYC Mayor Report

- NewYork-Presbyterian

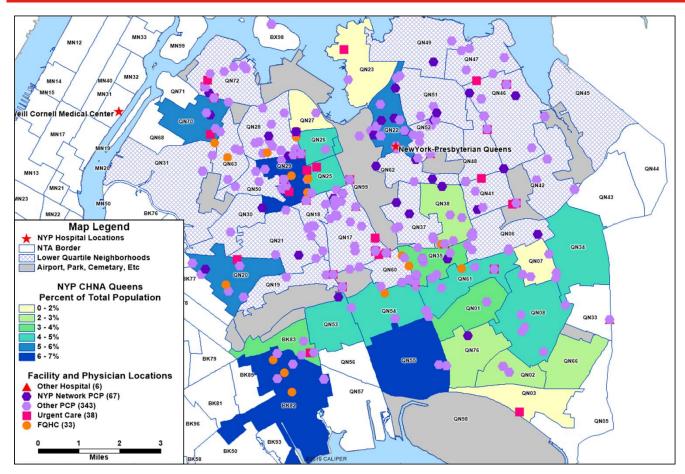
Assessing the High Disparity Communities Overview

The Neighborhood Tabulation Areas (NTA) identified as Quartiles 3 and 4, for which there is a higher health need and/or a higher risk of required resources, will be evaluated in greater detail.

The following indicators have been selected to assess community health needs, to identify health disparities, to utilize in prioritizing the implementation strategies and to support health intervention planning.

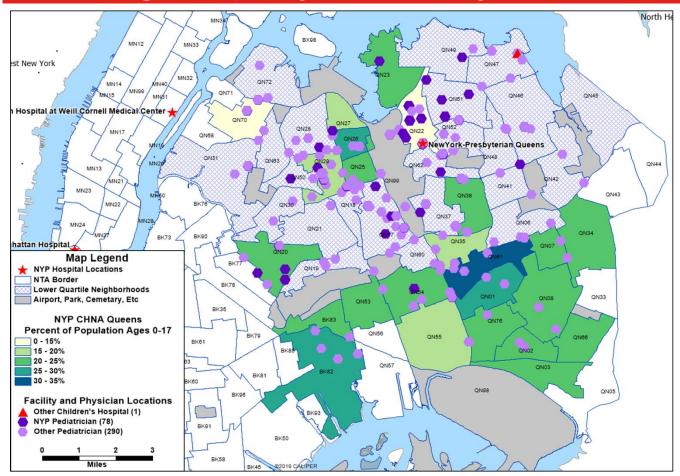
- **Demographics** (population, gender, age cohort, race/ethnicity, foreign born, limited English language, unemployment, disability status, single parent households, etc.)
- Socioeconomic status (poverty, Area Median Income (AMI) eligibility for housing financial assistance)
- Insurance status (uninsured, Medicaid enrolled)
- Social Determinants of Health (housing, food and nutrition, social and safety environment, transportation)
- **Indicators of health** (healthy eating and physical activity, women infants, and children, well-being and mental health, chronic disease, hospitalizations, and Emergency Department utilization)

Total Population and Key Health Care Providers in the High Disparity Community



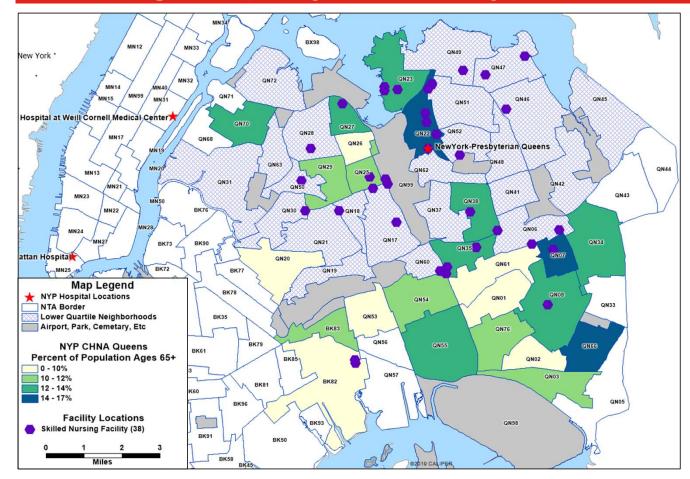
- Market saturation of health care providers within the surrounding areas of NYP Queens reflects a composition of Hospitals, NYP network Primary Care providers, non-NYP Primary Care providers, Urgent Care facilities, and Federally Qualified Health Centers (FQHC's) in order to reflect pockets of need to address community access issues.
- Analysis of such saturation or lack of saturation in appropriate providers allows for strategic placement of services to address community needs.

Pediatric Population and Key Health Care Providers in the High Disparity Community



- Community assets are outlined to reflect potential pockets of community need specific pediatric populations.
- NYP and non-NYP pediatric practices are identified to allow for identification of gaps as well as potential partnership arenas to impact the community at large.

Senior Population and SNFs in the High Disparity Community



- Skilled Nursing Facilities are identified on the map to reflect potential access issues for concentrated senior populations.
- Communities have dispersed providers and SNF's targeting senior populations suggesting areas for focused strategies to impact long-term care and post-acute activity.

Population Profile of the High Disparity Communities

| | Population | Percent of female | Percent of male | Percent of | | Percent of population | Percent of | Percent of |
|--------------------------------------|------------|----------------------|-----------------|----------------|------------|-----------------------|------------|----------------|
| NYC Neighborhood Tabulation Area | (Total #) | | population | | ages 18-24 | | | ages 65+ |
| East New York | | 55.5% | 44.5% | 29.0% | 11.8% | 26.6% | 23.1% | 9.5% |
| Jamaica | 54,198 | 52.2% | 47.8% | 30.7% | 12.5% | 26.0% | 21.7% | 9.1% |
| South Jamaica | 44,116 | - | 47.8% | 27.9% | 12.4% | 29.3% | 23.2% | V 7.3% |
| Cypress Hills-City Line | | 53.8% | 46.2% | A 24.7% | 11.0% | 27.9% | 25.5% | 1 0.9% |
| Baisley Park | 37,155 | 47.4% | 52.6% | A 21.6% | 11.1% | 34.2% | 22.8% | i 10.3% |
| East Elmhurst | | 54.0% | 46.0% | i 9.0% | 11.5% | 26.2% | 30.1% | Å 13.1% |
| Hollis | 21,294 | أ 59.3% | 40.7% | Å 23.3% | 9.5% | 26.8% | 26.0% | Å 14.4% |
| Springfield Gardens North | 27,396 | J 51.0% | 49.0% | A 23.4% | 11.2% | 29.9% | 26.5% | 9.0% |
| Richmond Hill | 64,049 | 48.3% | 51.7% | Å 24.6% | 10.1% | 33.0% | 22.0% | i 10.4% |
| Corona | 57,150 | 5 1.5% | 48.5% | A 21.9% | 11.2% | 28.4% | 27.9% | i 10.5% |
| South Ozone Park | 83,286 | 49.8% | 50.2% | 49.0% | 9.7% | 31.9% | 26.5% | 12.8% |
| Jackson Heights | | 54.7% | 45.3% | A 22.7% | 10.2% | 25.9% | 28.3% | A 12.8% |
| St. Albans | 53,797 | 1 54.7% | 45.3% | a 22.7% | 10.2% | 25.9% | 28.3% | 12.8% |
| Woodhaven | 61,278 | 4 50.9% | 49.1% | ^ 24.7% | 11.2% | 30.0% | 25.3% | 4.7% |
| Flushing | 70,193 | أ 53.3% | 46.7% | V 14.8% | 8.5% | 29.5% | 30.6% | 春 16.6% |
| North Corona | 53,290 | 44.3% | 55.7% | أ 25.3% | 11.5% | 40.9% | 16.6% | 9.6% |
| Elmhurst | 87,373 | 48.0% | 52.0% | V 19.5% | 9.4% | 35.9% | 24.5% | 40.8% |
| Queens Village | 56,705 | ⋺ 52.4% | 47.6% | V 20.4% | 10.0% | 27.9% | 28.9% | 🛉 12.8% |
| Pomonok-Flushing Heights-Hillcrest | 33,925 | أ 53.7% | 46.3% | أ 21.9% | 13.7% | 23.7% | 27.5% | أ 13.2% |
| Ridgewood | 70,234 | 4 50.5% | 49.5% | P 23.5% | 10.5% | 32.6% | 23.9% | 9.4% 🤟 |
| Astoria | 77,095 | 🤟 50.0% | 50.0% | 쎚 12.8% | 9.6% | 43.4% | 21.3% | P 13.1% |
| Springfield Gardens South-Brookville | 21,160 | أ 54.7% | 45.3% | أ 24.0% | 12.2% | 26.8% | 26.5% | 10.5% 🖖 |
| College Point | 25,113 | 쎚 50.2% | 49.8% | P 21.8% | 9.9% | 28.2% | 26.7% | P 13.4% |
| Briarwood-Jamaica Hills | 40,027 | 쎚 51.2% | 48.8% | V 18.4% | 8.6% | 33.6% | 27.1% | 쎚 12.2% |
| Laurelton | 26,847 | 1 55.9% | 44.1% | P 21.5% | 9.2% | 24.9% | 28.6% | 🛉 15.8% |
| Queens High Disparity Communities | 1,331,818 | V 51.7% | 48.3% | P 22.2% | 10.5% | 30.6% | 25.3% | 쎚 11.3% |
| New York City | 8,354,889 | 52.4% | 47.6% | 21.4% | 10.1% | 31.4% | 24.6% | 12.5% |
| New York State | 19,903,676 | 51.4% | 48.6% | 21.0% | 9.3% | 27.1% | 26.3% | 16.3% |

Source: NYC Health Data Atlas

Illustrates neighborhood statistic is larger than the NYC statistic

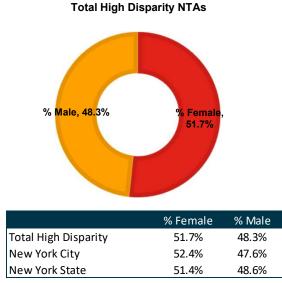
Illustrates neighborhood statistic is equal to the NYC statistic

Ilustrates neighborhood statistic is smaller than the NYC statistic

- Age and gender composition help inform an understanding of the community and health service planning.
- In the subset of NewYork-Presbyterian Queens' neighborhoods that have been identified as high disparity there is a total population of 1,331,818.
- 51.7% of the community is female and 48.3% is male, about the same as the NYC average.
- The population is slightly younger, 11.3% of the population is 65+, compared to NYC, 12.5%.

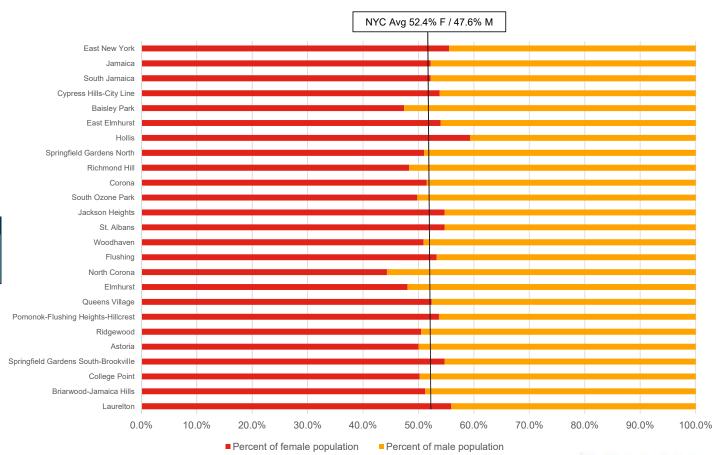


Population by Gender, High Disparity Communities

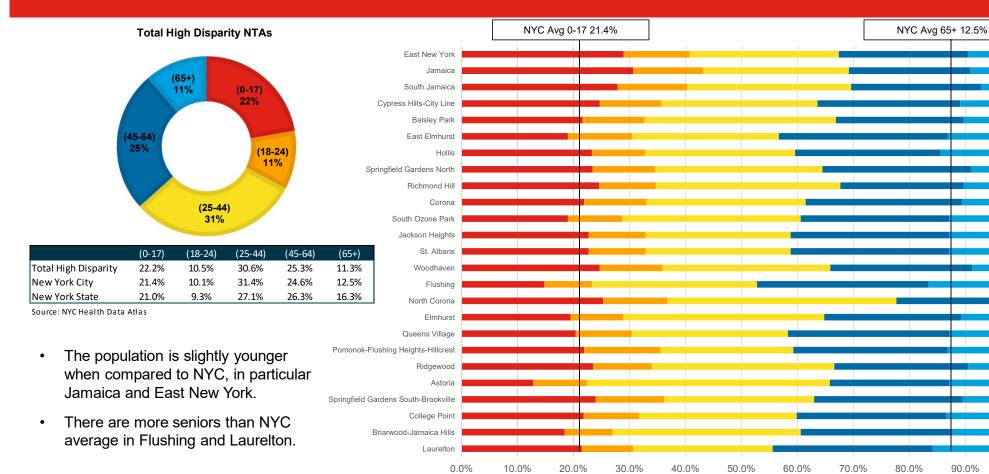


Source: NYC Health Data Atlas

- 51.7% of the community is female and 48.3% is male, about the same as the NYC average.
- There are several neighborhoods with a higher female % than NYC average, particularly Hollis.



Population by Age Cohort, High Disparity Communities



49

■(0-17) ■(18-24)

(25-44)

(45-64)

(65+)

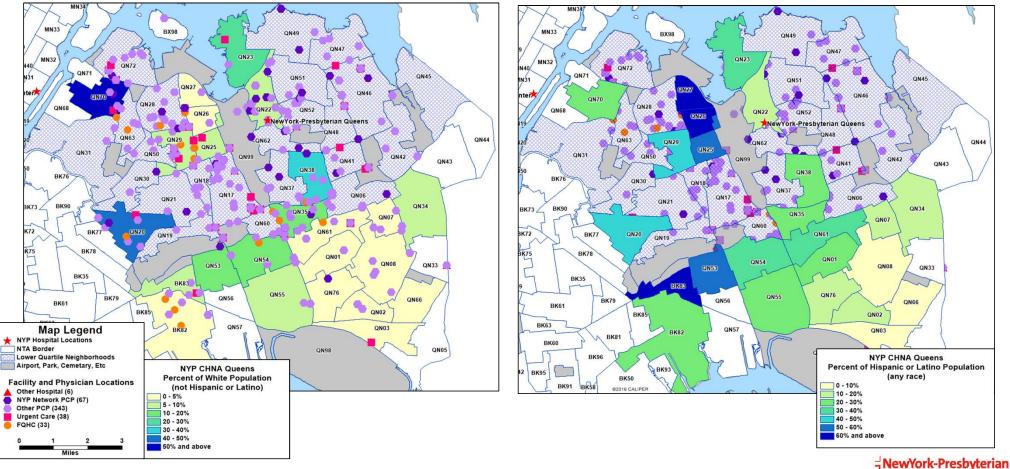
90.0%

-NewYork-Presbyterian

Queens

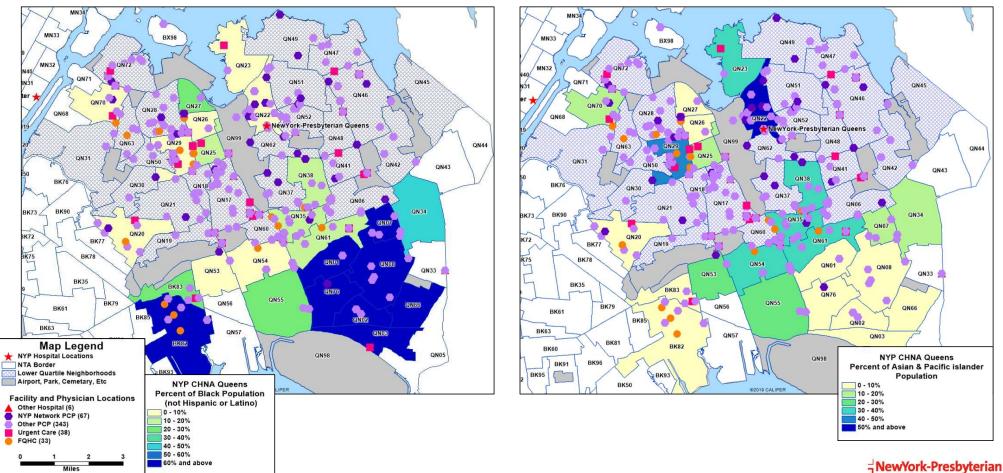
100.0%

Population by Race / Ethnicity and Key Health Care Providers in the High Disparity Communities



Queens

Population by Race / Ethnicity and Key Health Care Providers in the High Disparity Communities continued



Queens

Race / Ethnicity Profile of the High Disparity Communities

| NYC Neighborhood Tabulation Area | or Latino population | | рори | population (not | | Percent of Black population (not Hispanic or Latino) | | ent of Asian Pacific Islander Ilation | | ent of all other |
|--------------------------------------|-------------------------|-------|----------|-----------------|------------|------------------------------------------------------------|-------------------------|---------------------------------------------|--------------------|------------------|
| East New York | 4 | 27.0% | 4 | 1.8% | A | 67.8% | 4 | 2.1% | 4 | 1.4% |
| Jamaica | ŵ. | 36.9% | Ĵ. | 3.8% | Ū. | 18.6% | ŵ. | 30.2% | ŵ. | 10.6% |
| South Jamaica | Ū. | 24.9% | Ĵ. | 0.5% | ŵ | 61.7% | Ū. | 6.1% | Ω. | 6.8% |
| Cypress Hills-City Line | Ŷ | 60.4% | ٠. | 5.0% | | 25.9% | Ĵ. | 6.4% | Ū. | 2.4% |
| Baisley Park | Ū. | 13.1% | ٠. | 0.9% | | 72.7% | Ĵ. | 5.0% | ŵ. | 8.3% |
| East Elmhurst | Ŷ | 62.4% | Ĵ. | 4.9% | A | 24.4% | Ĵ. | 6.9% | Ū. | 1.4% |
| Hollis | Ū. | 10.5% | J | 2.5% | A | 63.9% | A | 15.7% | A | 7.5% |
| Springfield Gardens North | ۰. | 12.2% | ٠. | 1.2% | | 84.3% | Ū. | 1.3% | Ū. | 0.8% |
| Richmond Hill | Ŷ | 35.0% | ٠. | 11.1% | Ū. | 8.5% | ŵ. | 30.8% | ŵ. | 14.5% |
| Corona | $\overline{\mathbf{n}}$ | 59.6% | ٠. | 8.3% | Ú – | 17.6% | $\overline{\mathbf{h}}$ | 13.7% | Ū. | 0.8% |
| South Ozone Park | Ū. | 20.8% | Ú | 5.9% | Ŷ | 22.9% | $\hat{\mathbf{T}}$ | 24.0% | Ŷ | 26.5% |
| Jackson Heights | Ŷ | 55.3% | Ú | 16.1% | Ū. | 1.8% | $\hat{\mathbf{T}}$ | 24.0% | $\hat{\mathbf{T}}$ | 2.8% |
| St. Albans | Ū. | 7.0% | ۰. | 1.0% | Ŷ | 88.1% | Ū. | 1.7% | Ū. | 2.2% |
| Woodhaven | Ŷ | 53.1% | 4 | 15.2% | 4 | 4.8% | Ŷ | 23.9% | Ŷ | 3.0% |
| Flushing | Ψ | 15.1% | Ψ | 8.9% | Ψ | 3.8% | T | 68.8% | T | 3.5% |
| North Corona | Ŷ | 86.9% | ۰. | 1.0% | Ú | 4.2% | Ū. | 7.2% | Ū. | 0.7% |
| Elmhurst | Ŷ | 44.3% | Ψ | 6.3% | Ψ | 1.4% | Ŷ | 45.9% | Ψ – | 2.1% |
| Queens Village | Ψ | 17.6% | Ψ | 6.2% | Ŷ | 49.3% | Ŷ | 17.0% | Ŷ | 10.0% |
| Pomonok-Flushing Heights-Hillcrest | Ψ | 21.8% | Ŷ | 34.8% | Ψ | 10.6% | Ŷ | 30.5% | Ψ – | 2.3% |
| Ridgewood | Ŷ | 48.5% | Ŷ | 40.4% | Ψ | 2.0% | Ψ | 7.8% | | 1.3% |
| Astoria | Ψ | 27.5% | Ŷ | 51.4% | Ψ | 4.6% | Ŷ | 14.0% | Ψ | 2.5% |
| Springfield Gardens South-Brookville | Ψ | 6.4% | Ψ | 1.7% | Ŷ | 86.9% | Ψ | 2.3% | Ψ | 2.6% |
| College Point | Ŷ | 36.7% | | 27.5% | | 1.7% | Ŷ | 31.9% | | 2.4% |
| Briarwood-Jamaica Hills | | 25.8% | ÷. | 19.4% | Ψ | 10.8% | $\hat{\mathbf{r}}$ | 38.6% | Ŷ | 5.6% |
| Laurelton | Ψ. | 4.4% | | 1.2% | Ŷ | 90.6% | | 1.1% | -> | 2.7% |
| Queens High Disparity Communities | Ŷ | 35.1% | 4 | 12.2% | Ŷ | 26.8% | Ŷ | 20.4% | Ŷ | 5.4% |
| New York City | | 28.8% | | 32.7% | | 22.6% | | 13.2% | | 2.7% |
| New York State | _ | 19.6% | | 54.4% | | 14.3% | | 8.9% | | 2.8% |

Source: NYC Health Data Atlas

Illustrates neighborhood statistic is larger than the NYC statistic

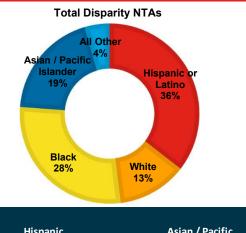
Illustrates neighborhood statistic is equal to the NYC statistic

🖐 Ilustrates neighborhood statistic is smaller than the NYC statistic

- Race/ethnicity composition can also help inform an understanding of the community and health service needs as well as potential cultural norms to consider in outreach and care delivery.
- Overall, the NYP Queens community is primarily Hispanic/Latino, 35.1%, Black, 26.8% and Asian/Pacific Islander, 20.4%.
- White comprises 12.2% of the population and 5.4% report an other race.
- In comparison, the NYP Queens community has a much higher minority population (especially Hispanic/Latino and Asian) than does the NYC average.



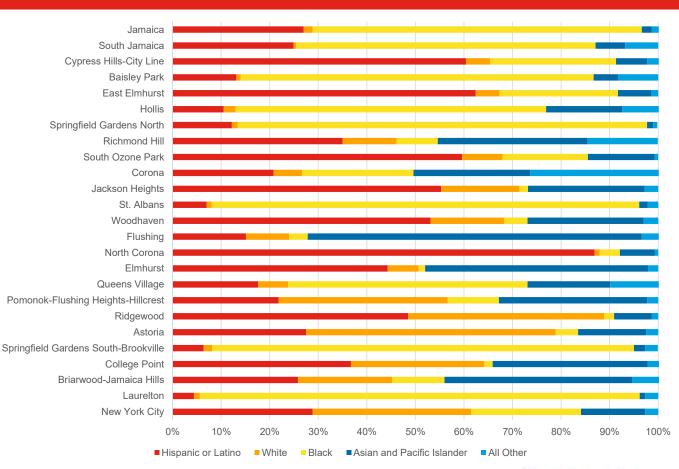
Population by Race / Ethnicity, High Disparity Communities



| | Hispanic | | | Asian / Pacifi | с |
|----------------------|-----------|-------|-------|----------------|-----------|
| | or Latino | White | Black | Islander | All Other |
| Total High Disparity | 35.1% | 12.2% | 26.8% | 20.4% | 5.4% |
| New York City | 28.8% | 32.7% | 22.6% | 13.2% | 2.7% |
| New York State | 19.6% | 54.4% | 14.3% | 8.9% | 2.8% |
| | | | | | |

Source: NYC Health Data Atlas

- Cypress Hills, East Elmhurst and North Corona each have Hispanic/Latino populations higher than 60%.
- Springfield Gardens North and South and St. Albans have Black populations higher than 80%.
- Flushing and Elmhurst each have Asian/Pacific Islander populations higher than 45%.



-NewYork-Presbyterian

Poverty and Health Insurance in the High Disparity Communities

| NYC Neighborhood Tabulation Area | % of population all ages living below FPL | % of population ages 0-17 living below FPL | % of population ages 65+ living below FPL | Percent of population without health insurance | Percent of ages 0-17 without health insurance | Percent of population enrolled in Medicaid |
|--------------------------------------|-------------------------------------------------|--------------------------------------------------|-------------------------------------------------|---------------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------|
| East New York | 33.2% | 42.2% | 30.7% | 11.0% | 3.6% | 51.4% |
| Jamaica | 24.5% | 33.5% | 23.5% | 21.2% | 5.9% | 52.6% |
| South Jamaica | 19.8% | 26.4% | 21.5% | 15.2% | 5.5% | 39.2% |
| Cypress Hills-City Line | 30.2% | 39.6% | 26.4% | 15.5% | 4.0% | 52.0% |
| Baisley Park | 14.9% | 21.9% | 7.9% | 12.6% | 4.1% | 33.8% |
| East Elmhurst | 20.6% | 26.6% | 13.5% | 26.1% | 6.8% | 48.3% |
| Hollis | 11.6% | 15.9% | 9.1% | 14.8% | 6.4% | 33.9% |
| Springfield Gardens North | 12.9% | 21.6% | 15.4% | 9.6% | 5.0% | 24.6% |
| Richmond Hill | 16.2% | 20.5% | 14.3% | 18.4% | 3.4% | 43.0% |
| Corona | 23.9% | 35.0% | 23.7% | 27.3% | 4.2% | 47.2% |
| South Ozone Park | 14.1% | 20.6% | 12.4% | 18.5% | 6.5% | 35.3% |
| Jackson Heights | 18.4% | 24.5% | 18.5% | 23.3% | 6.1% | 39.7% |
| St. Albans | 9.3% | 12.7% | 8.9% | 12.6% | 5.5% | 24.7% |
| Woodhaven | 15.6% | 22.3% | 11.8% | 15.5% | 3.4% | 40.1% |
| Flushing | 23.6% | 26.9% | 24.5% | 24.9% | 11.8% | 66.0% |
| North Corona | 25.2% | 36.3% | 14.0% | 41.5% | 4.8% | 49.1% |
| Elmhurst | 20.5% | 26.3% | 18.9% | 27.4% | 4.5% | 45.8% |
| Queens Village | 10.8% | 18.2% | 7.7% | 14.0% | 5.6% | 27.2% |
| Pomonok-Flushing Heights-Hillcrest | 20.5% | 25.0% | 17.3% | 8.6% | 1.5% | 32.6% |
| Ridgewood | 20.1% | 29.5% | 18.7% | 21.0% | 5.2% | 34.5% |
| Astoria | 16.1% | 25.0% | 16.1% | 18.7% | 4.0% | 27.4% |
| Springfield Gardens South-Brookville | 12.0% | 13.3% | 7.4% | 10.4% | 5.0% | 27.6% |
| College Point | 12.9% | 15.5% | 15.0% | 19.0% | 6.9% | 42.8% |
| Briarwood-Jamaica Hills | 15.8% | 19.9% | 12.9% | 19.9% | 5.9% | 39.6% |
| Laurelton | 5.5% | 8.4% | 6.5% | 10.8% | 5.3% | 20.2% |
| Queens High Disparity Communities | 19.0% | 25.8% | 17.2% | 19.3% | 5.2% | 40.6% |
| New York City | 20.6% | 29.7% | 18.6% | 13.5% | 4.0% | 37.0% |
| New York State | N/A | N/A | N/A | N/A | N/A | N/A |

Source: NYC Health Data Atlas

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- Economic factors and insurance are the larger predictors of health outcomes, and also strongly influence health behavior.
- Overall, the NYP Queens community has a smaller percent of its population living in poverty, all ages 19%, than the NYC average, 20.6%, but individual neighborhoods shown in red are the reverse (e.g. East New York, Jamaica, Cypress Hills-City Line, Corona).
- Most of these neighborhoods have a higher percent of uninsured,19.3%, than the NYC average, 13.5%.
- Many of these neighborhoods have a higher Medicaid enrollment, 40.6%, than the NYC average, 37.0%.



Other Risk Indicators in the High Disparity Communities

| | | | | Percent of | | | | | | | | | | |
|--------------------------------------|-------------------------|------------------|--------------------|------------------|--------------------|--------------|----|----------|---|-----------|--------------------|-------------|-------------------------|-----------|
| | | Percent of | po | pulation age 5+ | Ре | rcent Adults | | % of | | % of | | % of | | % of |
| | po | pulation born | re | port speaking | A | ge 25+ Not | l | oulation | р | opulation | hc | ouseholds, | ho | useholds |
| | out | tside the U.S. | En | glish "less than | Cor | npleted High | | ages 16+ | 1 | reported | sin | gle mother | sin | gle fathe |
| NYC Neighborhood Tabulation Area | or L | J.S. territories | | very well" | | School | ur | employed | 1 | disabled | wi | th children | wit | h childre |
| East New York | | 29.2% | | 9.9% | \mathbf{r} | 22.1% | Ŷ | 13.9% | Ð | 10.3% | Ŷ | 25.9% | Ŷ | 3.9% |
| Jamaica | T | 62.5% | Ŷ | 38.2% | Ŷ | 32.4% | Ŷ | 13.7% | | 10.7% | Ŷ | 10.6% | Ŧ | 5.2% |
| South Jamaica | | 32.5% | Ψ. | 9.8% | Ŷ | 22.3% | r | 19.8% | Ψ | 9.2% | Ŷ | 25.3% | \mathbf{r} | 5.3% |
| Cypress Hills-City Line | Ŷ | 46.1% | $\mathbf{\hat{T}}$ | 24.0% | \mathbf{r} | 28.5% | ∳ | 8.6% | ψ | 6.6% | Ŷ | 19.6% | $\mathbf{\hat{r}}$ | 5.0% |
| Baisley Park | | 35.8% | Ψ. | 7.9% | Ψ. | 16.8% | r | 12.2% | Ŷ | 11.5% | Ŷ | 18.1% | Ŷ | 5.3% |
| East Elmhurst | T | 55.1% | Ŷ | 36.1% | T | 25.0% | ⋫ | 9.1% | ♦ | 7.6% | Ŷ | 13.7% | Ŷ | 5.3% |
| Hollis | Ŷ | 46.1% | Ψ. | 9.7% | Ψ. | 16.9% | T | 15.1% | Ŷ | 11.7% | Ŷ | 12.1% | Ŷ | 3.9% |
| Springfield Gardens North | Ψ. | 24.9% | Ψ. | 4.9% | | 14.8% | Ŷ | 12.8% | Ŷ | 14.7% | Ŷ | 16.8% | Ŷ | 4.2% |
| Richmond Hill | Ŷ | 56.9% | Ŷ | 24.3% | Ŷ | 26.3% | 쎚 | 10.2% | ₽ | 9.2% | Ŷ | 9.8% | Ŷ | 4.5% |
| Corona | Ŷ | 56.6% | Ŷ | 44.7% | Ŷ | 33.8% | 쎚 | 7.5% | Ŷ | 10.4% | Ŷ | 14.4% | Ŷ | 7.6% |
| South Ozone Park | Ŷ | 56.5% | Ū. | 11.3% | ۰ | 25.4% | ŵ | 11.6% | Ū | 9.2% | • | 9.6% | ۰ | 4.2% |
| Jackson Heights | Ŷ | 62.0% | Ŷ. | 44.1% | ۰ | 23.6% | ÷ | 9.4% | Ĵ | 7.7% | ÷ | 8.5% | ۰ | 4.3% |
| St. Albans | Ψ. | 35.8% | <u>ا</u> | 5.6% | Ū. | 12.6% | Ŷ | 13.6% | Ŷ | 10.0% | Ŷ | 17.4% | $\overline{\mathbf{n}}$ | 3.9% |
| Woodhaven | Ŷ | 47.0% | $\mathbf{\hat{T}}$ | 28.4% | $\mathbf{\hat{T}}$ | 23.5% | Ŷ | 11.7% | Ŷ | 10.5% | Ŷ | 11.9% | $\mathbf{\hat{T}}$ | 4.1% |
| Flushing | T | 71.3% | Ŷ | 63.0% | T | 26.2% | ⋫ | 8.3% | ♦ | 9.5% | ⋫ | 6.4% | | 1.1% |
| North Corona | Ŷ | 66.6% | Ŷ | 61.4% | Ŷ | 46.6% | 쎚 | 6.0% | ₽ | 7.7% | Ŷ | 14.2% | Ŷ | 12.0% |
| Elmhurst | Ŷ | 69.4% | Ŷ | 57.7% | Ŷ | 30.6% | 쎚 | 6.2% | ♦ | 7.4% | • | 7.8% | Ŷ | 4.6% |
| Queens Village | Ŷ | 51.1% | Ψ. | 17.4% | | 17.1% | Ŷ | 13.0% | ♦ | 9.6% | Ŷ | 12.2% | Ŷ | 4.0% |
| Pomonok-Flushing Heights-Hillcrest | T | 38.4% | T | 26.2% | Ψ. | 14.2% | T | 12.5% | ♦ | 10.0% | • | 7.4% | | 1.3% |
| Ridgewood | Ŷ | 44.7% | Ŷ | 29.5% | Ŷ | 23.0% | 쎚 | 8.1% | ♦ | 6.0% | Ŷ | 12.6% | Ŷ | 2.8% |
| Astoria | Ŷ | 43.5% | P | 26.9% | • | 16.1% | 쎚 | 9.6% | ₽ | 9.1% | • | 4.4% | | 1.5% |
| Springfield Gardens South-Brookville | Ŷ | 38.8% | | 6.5% | • | 14.6% | T | 11.7% | ₽ | 8.7% | Ŷ | 16.2% | Ŷ | 3.3% |
| College Point | $\overline{\mathbf{v}}$ | 47.6% | Ť. | 39.6% | Ť. | 21.1% | Ŷ | 9.2% | Ť | 7.4% | • | 9.1% | $\bar{\mathbf{\Phi}}$ | 2.4% |
| Briarwood-Jamaica Hills | Ŷ | 56.8% | $\mathbf{\hat{T}}$ | 31.1% | Ū. | 15.8% | Ŷ | 12.9% | Ψ | 9.0% | • | 6.7% | | 2.1% |
| Laurelton | | 36.0% | ۰. | 4.6% | | 12.6% | ∳ | 8.1% | ♦ | 10.2% | $\mathbf{\hat{T}}$ | 15.0% | Ŷ | 2.7% |
| Queens High Disparity Communities | Ŷ | 50.6% | $\mathbf{\hat{T}}$ | 29.3% | Ŷ | 23.7% | Ŷ | 10.7% | ♦ | 9.1% | Ŷ | 12.6% | Ŷ | 4.2% |
| New York City | | 37.1% | | 23.2% | | 19.9% | | 10.3% | | 10.3% | | 9.6% | | 2.3% |
| New York State | | N/A | | N/A | | 13.8% | | 3.9% | _ | 4.9% | | 12.0% | | 3.2% |

Source: NYC Health Data Atlas, Data2Go.NYC

Illustrates neighborhood statistic is larger than the NYC statistic

Illustrates neighborhood statistic is equal to the NYC statistic

🖕 # Ilustrates neighborhood statistic is smaller than the NYC statistic

- While none of these are conclusive determinants alone, these are other predictors of health outcome to consider foreign born, the non-English speaking, those not graduating from high school, the unemployed, the disabled and single parents.
- Overall, the NYP Queens community illustrates that is has a larger than NYC average across all these indicators, with the exception of those reporting a disability.
- Individually, Jamaica and Woodhaven neighborhoods have a larger than NYC average across all indicators.



Percent of People Living within Select Income Bands (% AMI) in the High Disparity Communities

| NYC Neighborhood Tabulation Area | % of People Living within Income Band \$200,000 or more | % of People Living within Income Band \$100,000 to \$199,999 | % of People Living within Income Band \$75,000 to \$99,999 | % of People Living within Income Band \$50,000 to \$74,999 | % of People Living within Income Band \$35,000 to \$49,999 | % of People Living within Income Band \$25,000 to \$34,999 | % of People Living within Income Band \$15,000 to \$24,999 | % of People Living within Income Band Under \$15,000 |
|--------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------|
| East New York | 4 3.0% | 10.9% | 9.5% | 15.6% | 12.8% | 11.2% | 12.3% | 124.8% |
| Jamaica | 5.0% | 23.8% | 12.4% | 18.8% | 12.5% | J.3% | 9.4% | . 10.8% |
| South Jamaica | ⊌ 5.0% | 23.8% | 12.4% | 18.8% | 12.5% | J.3% | 9.4% | i 10.8% |
| Cypress Hills-City Line | ⊌ 3.0% | J0.9% | . 9.5% | 15.6% | 12.8% | 11.2% | 12.3% | 14.8% |
| Baisley Park | 5.0% | 23.8% | 12.4% | 18.8% | 12.5% | J.3% | 9.4% | . 10.8% |
| East Elmhurst | 4.4% | . 18.4% | 13.8% | 19.7% | 16.7% | 9.9% | . 7.4% | 9.8% |
| Hollis | 5.0% | 13.8% | 12.4% | 18.8% | 12.5% | J.3% | 9.4% | 10.8% |
| Springfield Gardens North | 5.0% | 13.8% | 12.4% | 18.8% | 12.5% | J.3% | 9.4% | 10.8% |
| Richmond Hill | 5.8% | 23.9% | 16.8% | 19.8% | 10.4% | 8.2% | i 6.5% | 8.6% |
| Corona | 4 3.1% | 4 17.5% | 13.5% | 19.1% | 16.1% | 10.5% | 👘 11.1% | 9.2% |
| South Ozone Park | 🔶 6.6% | 1 27.4% | 15.4% | 15.8% | 4 10.2% | 9.6% | 4 7.1% | 4.0% |
| Jackson Heights | 4.4% | 4% 18.4% | 13.8% | 19.7% | 16.7% | 9.9% | 4 7.4% | 9.8% |
| St. Albans | | 23.8% | 12.4% | 18.8% | 🛖 12.5% | 4 7.3% | 9.4% | |
| Woodhaven | 5.8% 🖖 | 1 23.9% | 16.8% | 1 9.8% | n 10.4% | @ 8.2% | 6.5% 🤟 | 🦊 8.6% |
| Flushing | 5.3% | 4 18.2% | 🛖 11.4% | 16.4% | 🕋 12.1% | 9.2% | 🛉 13.1% | 4.3% |
| North Corona | 4.4% | 48.4% 🚽 | 13.8% | n 19.7% | 16.7% | 9.9% | 7.4% | 9.8% |
| Elmhurst | 🦊 3.1% | 🦊 17.5% | 13.5% | 1 9.1% | 🕋 16.1% | 10.5% | 🕋 11.1% | 9.2% |
| Queens Village | 🦊 7.9% | ^ 33.2% | 15.9% | 4 13.8% | 🖊 8.5% | 6.8% | 🤟 5.7% | 🦊 8.2% |
| Pomonok-Flushing Heights-Hillcrest | 🔶 6.6% | ^ 21.9% | 13.8% | n 18.7% | 🛉 12.7% | @ 8.7% | n 10.0% | 7.5% |
| Ridgewood | 🔶 6.5% | 🕋 27.4% | 13.5% | 👘 19.6% | 🕋 11.7% | 4 6.6% | 4 7.9% | 🖖 6.8% |
| Astoria | | m 26.1% | n 13.7% | 15.2% | 🕋 11.4% | n 7.9% | 9.5% | 10.2% |
| Springfield Gardens South-Brookville | 4 7.9% | @ 33.2% | 15.9% | 4 13.8% | 闄 8.5% | 6.8% | 🤟 5.7% | 闄 8.2% |
| College Point | 5.3% | 🤟 18.2% | 🕋 11.4% | 🗌 16.4% | 🗌 12.1% | 9.2% | 🗌 13.1% | 4.3% |
| Briarwood-Jamaica Hills | 🔶 6.6% | 🕋 21.9% | 🛉 13.8% | 🕋 18.7% | 🕋 12.7% | 🕐 8.7% | 10.0% | 4 7.5% |
| Laurelton | 4 7.9% | a 33.2% | 🛉 15.9% | 4 13.8% | 闄 8.5% | 6.8% | 🤟 5.7% | 闄 8.2% |
| Queens High Disparity Communities | 5.1% | 🕋 21.8% | 🛉 13.4% | 🛉 17.8% | 🛉 12.7% | 🕐 8.8% | 9.1% | 闄 11.2% |
| New York City | 10.3% | 21.2% | 10.9% | 14.7% | 10.4% | 7.8% | 9.2% | 15.4% |
| New York State | 11.0% | 23.5% | 11.8% | 14.9% | 11.0% | 7.9% | 8.5% | 11.4% |

Source: Citizens Committee for Children

Illustrates neighborhood statistic is larger than the NYC statistic

nillustrates neighborhood statistic is equal to the NYC statistic 😔

Ilustrates neighborhood statistic is smaller than the NYC statistic

- The Area Median Income (AMI) is the midpoint of a region's income distribution – half of families in a region earn more than the median and half earn less than the median.
- For housing policy, U.S. Department of Housing and Urban Development (HUD) sets income thresholds relative to the AMI to identify persons eligible for housing assistance.
- The 2019 AMI for the NYC region is \$96,100 for a threeperson family (100% AMI).
- Compared to the NYC average, there are fewer people in the NYP Queens community living in an income band of \$200,000, but there are also fewer people living in an income band under \$15,000.

- NewYork-Presbyterian

Overcrowded housing, Rent burden and Maintenance defects in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Percentage of occupied housing units with more than one occupant per room | Rent burden, i.e. rent plus electricity and heating fuel costs is greater than 30% of monthly pre-tax income | Rent burden, i.e. rent plus electricity and heating fuel costs is greater than 50% of monthly pre-tax income | Percentage of renter-occupied homes without maintenance defects |
|--------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| East New York | 13.6% | 57.1% | 33.8% | 38.0% |
| Jamaica | 21.0% | 67.6% | 39.5% | 54.0% |
| South Jamaica | 11.2% | 55.1% | 34.2% | 54.0% |
| Cypress Hills-City Line | 23.2% | 65.0% | 35.9% | 38.0% |
| Baisley Park | 8.0% | 59.7% | 31.3% | 54.0% |
| East Elmhurst | 15.7% | 62.0% | 37.8% | 52.0% |
| Hollis | 8.1% | 62.7% | 36.1% | 54.0% |
| Springfield Gardens North | 5.4% | 50.7% | 26.2% | 54.0% |
| Richmond Hill | 11.5% | 56.0% | 33.8% | 62.0% |
| Corona | 20.4% | 63.2% | 36.7% | 53.0% |
| South Ozone Park | 9.6% | 67.6% | 42.9% | 59.0% |
| Jackson Heights | 14.3% | 62.5% | 36.2% | 52.0% |
| St. Albans | 6.2% | 58.4% | 35.3% | 54.0% |
| Woodhaven | 10.0% | 55.9% | 30.8% | 62.0% |
| Flushing | 15.8% | 64.2% | 39.9% | 55.0% |
| North Corona | 34.7% | 61.8% | 32.8% | 52.0% |
| Elmhurst | 21.4% | 61.3% | 35.3% | 53.0% |
| Queens Village | 6.1% | 65.8% | 38.0% | 61.0% |
| Pomonok-Flushing Heights-Hillcrest | 6.9% | 54.3% | 33.9% | 52.0% |
| Ridgewood | 7.7% | 51.4% | 30.5% | 62.0% |
| Astoria | 6.3% | 50.8% | 26.1% | 46.0% |
| Springfield Gardens South-Brookville | 7.4% | 49.7% | 27.5% | 61.0% |
| College Point | 8.4% | 59.2% | 34.1% | 55.0% |
| Briarwood-Jamaica Hills | 11.1% | 52.4% | 32.9% | 52.0% |
| Laurelton | 4.7% | 58.2% | 35.2% | 61.0% |
| Queens High Disparity Communities | 13.1% | 59.4% | 34.7% | 53.5% |
| New York City | 8.9% | 54.2% | 29.8% | 44.0% |
| New York State | N/A | 39.2% | N/A | N/A |

- The high cost of housing is a significant concern for residents in New York.
- Overall in the NYP Queens community the percentage of overcrowded housing and high rent burden is less favorable than the average for New York City.
- However, the percentage of renter-occupied homes without maintenance defects is more favorable than New York City.

Source: NYC Health Data Atlas; NYC Community Health Profiles

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

Public housing, Foreclosures and Families in Shelters in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Percent of Residents Living in Public Housing Excl. Sec. 8 | Housing Code violations | Housing Code complaints | Evictions | County Foreclosure Rate 2018 | Percent of Families with Children in Shelter |
|--------------------------------------|---------------------------------------------------------------------------|-------------------------------|-------------------------------|-----------|------------------------------------|----------------------------------------------------------|
| East New York | 14.8% | 11.482 | 4.457 | 783 | 0.6% | 10.3% |
| Jamaica | 1.1% | 2.830 | 551 | 669 | 0.6% | 5.4% |
| South Jamaica | 5.4% | 2,301 | 830 | 669 | 0.6% | 5.4% |
| Cypress Hills-City Line | 0.0% | 4.630 | 588 | 783 | 0.6% | 10.3% |
| Baisley Park | | 1,262 | 1,122 | 669 | 0.6% | 5.4% |
| East Elmhurst | 0.0% | 840 | 2,164 | 185 | 0.6% | 1.3% |
| Hollis | 0.0% | 737 | 551 | 669 | 0.6% | 5.4% |
| Springfield Gardens North | 0.0% | 443 | 1,122 | 669 | 0.6% | 5.4% |
| Richmond Hill | 0.0% | 2,000 | 987 | 212 | 0.6% | 1.5% |
| Corona | 0.0% | 2,229 | 2.164 | 258 | 0.6% | 1.5% |
| South Ozone Park | 0.0% | 1,901 | 751 | 165 | 0.6% | 1.6% |
| Jackson Heights | 0.0% | 3.191 | 2.164 | 185 | 0.6% | 1.3% |
| St. Albans | 0.0% | 1,456 | 551 | 669 | 0.6% | 5.4% |
| Woodhaven | 0.0% | 1,637 | 588 | 212 | 0.6% | 1.5% |
| Flushing | 2.6% | 2,089 | 1.041 | 264 | 0.6% | 0.3% |
| North Corona | 0.0% | 2,354 | 2,164 | 185 | 0.6% | 1.3% |
| Elmhurst | 0.0% | 2.849 | 2.164 | 258 | 0.6% | 1.5% |
| Queens Village | 0.0% | 1,102 | 551 | 292 | 0.6% | 2.2% |
| Pomonok-Flushing Heights-Hillcrest | 12.6% | 371 | 303 | 246 | 0.6% | 0.9% |
| Ridgewood | 0.0% | 4,837 | 298 | 151 | 0.6% | 1.0% |
| Astoria | 7.0% | 3,312 | 1,071 | 187 | 0.6% | 1.8% |
| Springfield Gardens South-Brookville | 0.0% | 631 | 1,122 | 292 | 0.6% | 2.2% |
| College Point | | 633 | 1,041 | 264 | 0.6% | 0.3% |
| Briarwood-Jamaica Hills | | 887 | 1,722 | 246 | 0.6% | 0.9% |
| Laurelton | 0.0% | 613 | 1,122 | 292 | 0.6% | 2.2% |
| Queens High Disparity Communities | 2.2% | 56,617 | 31,189 | 9,474 | 0.6% | 3.0% |
| New York City | 4.7% | N/A | N/A | N/A | 0.4% | 3.8% |
| New York State | N/A | N/A | N/A | N/A | 0.6% | N/A |

Source: NYC Health Data Atlas; Data City of New York; Association for Neighborhood & Housing Development; Office of the New York State Comptroller and Citizen's Committee for Children

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- Housing insecurity can lead to poor health outcomes, especially for children.
- For many neighborhoods on the upper half of this table, there is a high percentage of families with children living in shelters.
- Additionally, residents of East New York and South Jamaica also have higher percentages of residents living in public housing.
- The rest of these statistics illustrate raw volumes for indicators such as housing code violations and complaints, and evictions.

Food and Nutrition in the High Disparity Communities

| | _ | | # of Meals Needed per Year | |
|--------------------------------------|--------------------|--------------|-------------------------------|-------------|
| | SN | IAP Benefits | for Food Security | |
| NYC Neighborhood Tabulation Area | (% | Households) | (Meal Gap) | Food Desert |
| East New York | Ŷ | 29.8% | 6,373,047 | Ν |
| Jamaica | T | 27.1% | 9,464,831 | Ν |
| South Jamaica | T | 33.3% | 9,464,831 | Ν |
| Cypress Hills-City Line | T | 23.5% | 6,373,047 | Ν |
| Baisley Park | T | 22.9% | 9,464,831 | Ν |
| East Elmhurst | T | 15.9% | 2,715,853 | Ν |
| Hollis | T | 19.5% | 9,464,831 | Ν |
| Springfield Gardens North | T | 15.0% | 9,464,831 | Ν |
| Richmond Hill | T | 18.3% | 2,810,093 | Ν |
| Corona | T | 28.6% | 2,851,549 | Ν |
| South Ozone Park | T | 17.9% | 2,924,411 | Ν |
| Jackson Heights | T | 15.2% | 2,715,853 | Ν |
| St. Albans | T | 16.6% | 9,464,831 | Ν |
| Woodhaven | T | 20.3% | 2,810,093 | Ν |
| Flushing | T | 17.5% | 5,543,537 | Ν |
| North Corona | T | 30.7% | 2,715,853 | Ν |
| Elmhurst | T | 16.2% | 2,851,549 | Ν |
| Queens Village | T | 14.5% | 5,682,579 | Ν |
| Pomonok-Flushing Heights-Hillcrest | T | 15.2% | 3,992,143 | Ν |
| Ridgewood | T | 11.4% | 2,929,390 | Ν |
| Astoria | T | 11.7% | 4,755,505 | Ν |
| Springfield Gardens South-Brookville | T | 16.3% | 5,682,579 | Ν |
| College Point | T | 13.7% | 5,543,537 | Ν |
| Briarwood-Jamaica Hills | T | 10.9% | 3,992,143 | Ν |
| Laurelton | $\mathbf{\hat{T}}$ | 14.5% | 5,682,579 | Ν |
| Queens High Disparity Communities | Ŷ | 19.3% | 135,734,326 | N/A |
| New York City | | 7.5% | 241,956,200 | N/A |
| New York State | | N/A | N/A | N/A |

Source: NYC Health Data Atlas; Data2GoNYC; U.S. Department of Agriculture

🐢 Illustrates neighborhood statistic is larger than the NYC statistic

Illustrates neighborhood statistic is equal to the NYC statistic

🖖 Ilustrates neighborhood statistic is smaller than the NYC statistic

- Food insecurity affects millions of people in America and has a direct and long-lasting impact on health and well-being outcomes.
- The Supplemental Nutrition Assistance Program (SNAP) is the largest federal nutrition assistance program, providing benefits to eligible low-income individuals and families; The NYP Queens community receives SNAP benefits at a higher percentage than the NYC average.
- Meal Gap is the number of meals missing annually from food insecure households; there are large numbers estimated for a number of NTAs.
- U.S. Department of Agriculture defines food deserts as geographical areas lacking fresh fruit, vegetables, and other healthful whole foods, largely due to an absence of grocery stores, farmers' markets, and healthy food providers in impoverished areas; none of these NYP Queens NTAs are defined as a food desert.

Social and Environmental Safety in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Air Quality (Annual Avg. MCG per Cubic Meter of Fine Particle Matter) | Percent of Households with a Person Age 65+ Living Alone | Number of Persons Served by Senior Center Program per 1,000 Population Age 60+ | Assault Hospitalization per 100,000 Population, Age Adjusted Rate | Felony Crime Complaints per 100,000 Population, Crude Rate | Total Number of Arrests of 16 & 17 Year Olds (Borough) |
|--------------------------------------|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------------------------------|
| East New York | 7.7 | 7.3% | 63.0 | 134.6 | 39.9 | 3,375 |
| Jamaica | 7.0 | 7.5% | 78.0 | 70.5 | 35.3 | 2,358 |
| South Jamaica | 7.0 | 11.0% | 84.0 | 91.3 | 26.2 | 2,358 |
| Cypress Hills-City Line | 7.7 | 5.5% | 101.0 | 71.2 | 27.9 | 3,375 |
| Baisley Park | 7.0 | 7.6% | 59.0 | 80.3 | 27.6 | 2,358 |
| East Elmhurst | 7.3 | 7.5% | 89.0 | 30.0 | 18.8 | 2,358 |
| Hollis | 7.0 | 4.8% | 33.0 | 55.5 | 17.5 | 2,358 |
| Springfield Gardens North | 7.0 | 16.4% | 147.0 | 39.3 | 21.8 | 2,358 |
| Richmond Hill | 7.3 | 3.5% | 37.0 | 49.6 | 17.5 | 2,358 |
| Corona | 7.7 | 8.9% | 100.0 | 51.2 | 10.6 | 2,358 |
| South Ozone Park | 6.8 | 5.1% | 28.0 | 36.1 | 19.0 | 2,358 |
| Jackson Heights | 7.3 | 10.5% | 118.0 | 30.8 | 16.0 | 2,358 |
| St. Albans | 7.0 | 7.9% | 57.0 | 68.7 | 22.0 | 2,358 |
| Woodhaven | 7.3 | 5.6% | 73.0 | 44.7 | 13.9 | 2,358 |
| Flushing | 7.3 | 12.8% | 185.0 | 26.4 | 16.2 | 2,358 |
| North Corona | 7.3 | 4.6% | 98.0 | 51.1 | 17.9 | 2,358 |
| Elmhurst | 7.7 | 7.8% | 144.0 | 33.6 | 13.7 | 2,358 |
| Queens Village | 6.5 | 5.0% | 42.0 | 49.4 | 15.1 | 2,358 |
| Pomonok-Flushing Heights-Hillcrest | 7.0 | 11.4% | 108.0 | 27.9 | 10.9 | 2,358 |
| Ridgewood | 8.0 | 7.7% | 102.0 | 27.1 | 16.6 | 2,358 |
| Astoria | 7.8 | 10.2% | 101.0 | 29.5 | 15.7 | 2,358 |
| Springfield Gardens South-Brookville | 6.5 | 4.7% | 42.0 | 43.5 | 22.1 | 2,358 |
| College Point | 7.3 | 6.2% | 90.0 | 24.5 | 11.5 | 2,358 |
| Briarwood-Jamaica Hills | 7.0 | 6.6% | 54.0 | 28.5 | 12.0 | 2,358 |
| Laurelton | 6.5 | 7.5% | 55.0 | 46.1 | 18.3 | 2,358 |
| Queens High Disparity Communities | 7.3 | 7.8% | 87.3 | 50.7 | 19.6 | 2,464 |
| New York City | 7.5 | 10.5% | 101.0 | 61.6 | 20.3 | 11,678 |
| New York State | N/A | N/A | N/A | 38.0 | N/A | N/A |

Source: NYC Health Data Atlas; NYC Community Health Profiles; Citizens Committee for Children

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- The physical environment (pollution, access to safe streets and parks, etc.) also plays a key role in health and well-being. Long term health factors have also evolved to include social and familial support resources.
- Overall air quality is about the same or better than NYC in all neighborhoods except Ridgewood.
- While there is not a comparatively large number of seniors living alone there is a lower level of Senior Center participation than the NYC average.
- Assault hospitalizations and felony complaints are higher among East New York, Jamaica, South Jamaica, Cypress Hills City Line, Baisley Park and St. Albans neighborhoods.



Transportation in the High Disparity Communities

| | Workers who commute |
|--------------------------------------|------------------------|
| | by any form of |
| | transportation over 60 |
| NYC Neighborhood Tabulation Area | minutes each way. |
| East New York | 48.9 |
| Jamaica | 50.5 |
| South Jamaica | 45.3 |
| Cypress Hills-City Line | 40.0 |
| Baisley Park | 48.4 |
| East Elmhurst | 44.9 |
| Hollis | 41.6 |
| Springfield Gardens North | 44.7 |
| Richmond Hill | 50.8 |
| Corona | 44.6 |
| South Ozone Park | 50.2 |
| Jackson Heights | 36.3 |
| St. Albans | 57.0 |
| Woodhaven | 42.9 |
| Flushing | 43.8 |
| North Corona | 40.9 |
| Elmhurst | 37.8 |
| Queens Village | 40.8 |
| Pomonok-Flushing Heights-Hillcrest | 35.7 |
| Ridgewood | 36.2 |
| Astoria | 40.5 |
| Springfield Gardens South-Brookville | 45.0 |
| College Point | 33.8 |
| Briarwood-Jamaica Hills | 43.4 |
| Laurelton | 49.9 |
| Queens High Disparity Communities | N/A |
| New York City | 27.0 |
| New York State | 36.0 |

- According to multiple studies, New York City has the longest commute time via car and public transit among large cities across the U.S.
- All neighborhoods in the NYP Queens community have longer than NYC average commute times to work.

Source: Data2GoNYC

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Indicates neighborhood statistic is within five percent of the NYC statistic

Health Status Indicators: Healthy Eating and Physical Activity in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Percentage of adults who ate in 24 hrs, 1+ serving fruit/veg | Percentage of adults who drink >1 sweetened beverages daily | Percentage of adults reporting obesity | Percentage of public school children (K to 8) with obesity | Percentage of adults w/ physical activity in last 30 days |
|--------------------------------------|-----------------------------------------------------------------------|----------------------------------------------------------------------|-------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------|
| East New York | 76.0% | 31.0% | 35.0% | 25.0% | 70.0% |
| Jamaica | 86.0% | 30.0% | 30.0% | 23.0% | 69.0% |
| South Jamaica | 86.0% | 30.0% | 30.0% | 23.0% | 69.0% |
| Cypress Hills-City Line | 76.0% | 31.0% | 35.0% | 25.0% | 70.0% |
| Baisley Park | 86.0% | 30.0% | 30.0% | 23.0% | 69.0% |
| East Elmhurst | 86.0% | 25.0% | 20.0% | 26.0% | 72.0% |
| Hollis | 86.0% | 30.0% | 30.0% | 23.0% | 69.0% |
| Springfield Gardens North | 86.0% | 30.0% | 30.0% | 23.0% | 69.0% |
| Richmond Hill | 86.0% | 24.0% | 23.0% | 22.0% | 67.0% |
| Corona | 88.0% | 20.0% | 23.0% | 24.0% | 69.0% |
| South Ozone Park | 83.0% | 30.0% | 27.0% | 21.0% | 69.0% |
| Jackson Heights | 86.0% | 25.0% | 20.0% | 26.0% | 72.0% |
| St. Albans | 86.0% | 30.0% | 30.0% | 23.0% | 69.0% |
| Woodhaven | 86.0% | 24.0% | 23.0% | 22.0% | 67.0% |
| Flushing | 95.0% | 16.0% | 13.0% | 15.0% | 69.0% |
| North Corona | 86.0% | 25.0% | 20.0% | 26.0% | 72.0% |
| Elmhurst | 88.0% | 20.0% | 23.0% | 24.0% | 69.0% |
| Queens Village | 86.0% | 28.0% | 27.0% | 20.0% | 68.0% |
| Pomonok-Flushing Heights-Hillcrest | 89.0% | 18.0% | 20.0% | 18.0% | 70.0% |
| Ridgewood | 92.0% | 19.0% | 22.0% | 19.0% | 68.0% |
| Astoria | 89.0% | 24.0% | 19.0% | 22.0% | 73.0% |
| Springfield Gardens South-Brookville | 86.0% | 28.0% | 27.0% | 20.0% | 68.0% |
| College Point | 95.0% | 16.0% | 13.0% | 15.0% | 69.0% |
| Briarwood-Jamaica Hills | 89.0% | 18.0% | 20.0% | 18.0% | 70.0% |
| Laurelton | 86.0% | 28.0% | 27.0% | 20.0% | 68.0% |
| Queens High Disparity Communities | 82.4% | 23.7% | 23.3% | 21.2% | 66.3% |
| New York City | 87.0% | 23.0% | 24.0% | 20.0% | 73.0% |
| New York State | N/A | 24.7% | N/A | N/A | 74.0% |

Source: NYC Community Health Profiles

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- Behaviors related to healthy eating and physical activity though challenging to change can directly contribute to improved health outcomes and fewer chronic illnesses.
- In the NYP Queens community, many neighborhoods are reporting drinking more than one sugary beverage at percentages higher than the NYC average.
- There are also higher than average reports of obesity in adults, 23.3% (Cypress Hills-City Line is the highest, 35.0%, NYC is 24.0%).
- Overall, 21.2% of children have obesity, compared to NYC, 20.0%.
- There is less regular physical activity, 66.3%, compared to NYC 73.0%.



Health Status Indicators: Women, Infants, and Children in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Crude rate of severe maternal morbidity (SMM) per 10,000 deliveries | Rate of infant deaths (under one year old) per 1,000 live births | Percent of live births receiving late prenatal care | Percent of preterm births among all live births | Rate of Teen Births (per 1,000 women ages 15 to 19) |
|--------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------------------|-------------------------------------------------------|--------------------------------------------------------------|
| East New York | 454.6 | 6.2 | 9.8% | 12.6% | 33.2 |
| Jamaica | 345.7 | 6.2 | 10.6% | 9.7% | 30.6 |
| South Jamaica | 334.9 | 6.2 | 11.4% | 11.9% | 22.4 |
| Cypress Hills-City Line | 286.6 | 6.2 | 8.6% | 9.4% | 31.6 |
| Baisley Park | 314.8 | 6.2 | 11.3% | 12.2% | 24.4 |
| East Elmhurst | 266.5 | 4.2 | 10.5% | 7.2% | 47.1 |
| Hollis | 301.2 | 6.2 | 12.8% | 12.2% | 15.2 |
| Springfield Gardens North | 358.0 | 6.2 | 12.0% | 10.7% | 18.0 |
| Richmond Hill | 253.7 | 4.1 | 8.0% | 9.9% | 19.0 |
| Corona | 188.8 | 3.7 | 8.3% | 8.2% | 37.4 |
| South Ozone Park | 258.7 | 4.8 | 9.9% | 10.8% | 19.9 |
| Jackson Heights | 216.8 | 4.2 | 9.2% | 7.4% | 23.6 |
| St. Albans | 275.7 | 6.2 | 9.5% | 11.7% | 19.7 |
| Woodhaven | 244.1 | 4.1 | 7.0% | 8.4% | 24.3 |
| Flushing | 131.9 | 2.6 | 8.6% | 5.9% | 9.7 |
| North Corona | 207.5 | 4.2 | 9.4% | 7.4% | 68.9 |
| Elmhurst | 229.6 | 3.7 | 8.4% | 7.2% | 31.8 |
| Queens Village | 261.0 | 5.7 | 8.7% | 11.1% | 11.6 |
| Pomonok-Flushing Heights-Hillcrest | 184.9 | 2.8 | 6.5% | 8.5% | 7.7 |
| Ridgewood | 184.8 | 1.8 | 8.5% | 7.6% | 31.7 |
| Astoria | 194.7 | 4.3 | 11.0% | 8.2% | 21.9 |
| Springfield Gardens South-Brookville | 398.9 | 5.7 | 12.8% | 11.2% | 19.3 |
| College Point | 96.3 | 2.6 | 5.0% | 7.3% | 11.9 |
| Briarwood-Jamaica Hills | 184.2 | 2.8 | 8.0% | 9.3% | 14.2 |
| Laurelton | 263.4 | 5.7 | 10.8% | 11.2% | 18.1 |
| Queens High Disparity Communities | 244.5 | 4.4 | 9.0% | 8.9% | 25.0 |
| New York City | 229.6 | 4.4 | 7.0% | 9.1% | 23.7 |
| New York State | N/A | 4.8 | 5.6% | 1.7% | 17.8 |

Source: NYC Health Data Atlas; NYC Community Health Profiles

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

Indicates neighborhood statistic is less favorable than the NYC statistic by more than five percent

- The frequency of maternal morbidity issues have worsened over time, nationally. Additionally, the health status of infancy can impact long term health and the lack of early prenatal care can result in very costly neonatal and/or pediatric care needs.
- There is higher than average late prenatal care, 9.0%, compared to NYC, 7.0%, in the community which could be contributing to the higher than NYC average rate of infant deaths (6.2 is the highest while NYC is 4.4) and preterm births in select neighborhoods.
- NTAs particularly impacted are East New York, Jamaica, South Jamaica, Cypress Hill-City Line, Baisley Park, Hollis, Springfield Gardens North and St. Albans.
- Severe maternal morbidity and teen births are also a concern in several neighborhoods.

NewYork-Presbyterian

Health Status Indicators: Well-Being and Mental Health in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Percentage of deaths that could have been averted (based on top 5 NTAs) | Premature Mortality, per 100,000 population under ages 65 | Percentage of adults self- report health as good- excellent | Percentage of adults not getting needed medical care | Percentage of adults self- reporting poor mental health ¹ | Percentage of adults self- reporting binge drinking |
|--------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------|
| East New York | 41.0% | 282.6 | 70.0% | 14.0% | 10.5% | 14.0% |
| Jamaica | 29.0% | 145.0 | 82.0% | 13.0% | 8.5% | 10.0% |
| South Jamaica | 29.0% | 203.8 | 82.0% | 13.0% | 8.5% | 10.0% |
| Cypress Hills-City Line | 41.0% | 180.6 | 70.0% | 14.0% | 10.5% | 14.0% |
| Baisley Park | 29.0% | 165.9 | 82.0% | 13.0% | 8.5% | 10.0% |
| East Elmhurst | 4.0% | 144.0 | 72.0% | 11.0% | 8.5% | 15.0% |
| Hollis | 29.0% | 149.8 | 82.0% | 13.0% | 8.5% | 10.0% |
| Springfield Gardens North | 29.0% | 177.3 | 82.0% | 13.0% | 8.5% | 10.0% |
| Richmond Hill | 20.0% | 132.0 | 78.0% | 7.0% | 8.5% | 16.0% |
| Corona | ^ | 118.6 | 68.0% | 9.0% | 8.5% | 14.0% |
| South Ozone Park | 26.0% | 127.9 | 77.0% | 7.0% | 8.5% | 16.0% |
| Jackson Heights | 4.0% | 102.8 | 72.0% | 11.0% | 8.5% | 15.0% |
| St. Albans | 29.0% | 147.9 | 82.0% | 13.0% | 8.5% | 10.0% |
| Woodhaven | 20.0% | 126.2 | 78.0% | 7.0% | 8.5% | 16.0% |
| Flushing | 10.0% | 108.8 | 71.0% | 8.0% | 8.5% | 12.0% |
| North Corona | 4.0% | 99.9 | 72.0% | 11.0% | 8.5% | 15.0% |
| Elmhurst | ^ | 88.9 | 68.0% | 9.0% | 8.5% | 14.0% |
| Queens Village | 17.0% | 110.4 | 74.0% | 11.0% | 8.5% | 16.0% |
| Pomonok-Flushing Heights-Hillcrest | 12.0% | 112.3 | 79.0% | 14.0% | 8.5% | 10.0% |
| Ridgewood | 30.0% | 135.9 | 78.0% | 13.0% | 8.5% | 17.0% |
| Astoria | 13.0% | 131.2 | 79.0% | 10.0% | 8.5% | 25.0% |
| Springfield Gardens South-Brookville | 17.0% | 123.9 | 74.0% | 11.0% | 8.5% | 16.0% |
| College Point | 10.0% | 158.5 | 71.0% | 8.0% | 8.5% | 12.0% |
| Briarwood-Jamaica Hills | 12.0% | 116.3 | 79.0% | 14.0% | 8.5% | 10.0% |
| Laurelton | 17.0% | 87.4 | 74.0% | 11.0% | 8.5% | 16.0% |
| Queens High Disparity Communities | 17.6% | 135.6 | 73.0% | 10.7% | 8.5% | 13.8% |
| New York City | N/A | 193.8 | 78.0% | 10.0% | 10.3% | 17.0% |
| New York State | N/A | N/A | N/A | 11.5% | 10.7% | N/A |

Source: NYC Health Data Atlas; NYC Community Health Profiles (^ suppressed imprecise or unreliable data); ¹County-Level Behavioral Risk Factor Surveillance System

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- Key indicators for the health of a community include mortality rates and self reported physical and mental health status as well as general access to needed medical care.
- Overall in the NYP Queens community, premature mortality is more favorable, 135.6, in comparison to the NYC average, 193.8.
- While community adults are self reporting not having poor mental health and not binge drinking, they are also reporting lower than average 'good to excellent' health and less access to needed medical care.



Health Status Indicators: Chronic Disease in the High Disparity Communities

| | Rate of ED visits for asthma per 10,000 children | Percentage of adults with | Percentage of adults with | Percentage of adults reporting current | Rate of new HIV diagnoses per 100,000 | Rate of new Hepatitis C diagnoses per 100,000 |
|--------------------------------------|-----------------------------------------------------------|---------------------------------|---------------------------|-------------------------------------------------|------------------------------------------------|--------------------------------------------------------|
| NYC Neighborhood Tabulation Area | ages 5 to 17 | diabetes | hypertension | smoking | people | people |
| East New York | 315.0 | 14.0% | 34.0% | 13.0% | 38.1 | 78.9 |
| Jamaica | 202.0 | 16.0% | 37.0% | 8.0% | 20.6 | 67.8 |
| South Jamaica | 202.0 | 16.0% | 37.0% | 8.0% | 20.6 | 67.8 |
| Cypress Hills-City Line | 315.0 | 14.0% | 34.0% | 13.0% | 38.1 | 78.9 |
| Baisley Park | 202.0 | 16.0% | 37.0% | 8.0% | 20.6 | 67.8 |
| East Elmhurst | 162.0 | 13.0% | 29.0% | 13.0% | 32.3 | 36.7 |
| Hollis | 202.0 | 16.0% | 37.0% | 8.0% | 20.6 | 67.8 |
| Springfield Gardens North | 202.0 | 16.0% | 37.0% | 8.0% | 20.6 | 67.8 |
| Richmond Hill | 133.0 | 14.0% | 22.0% | 11.0% | 17.5 | 51.9 |
| Corona | 158.0 | 14.0% | 27.0% | 15.0% | 25.0 | 33.5 |
| South Ozone Park | 111.0 | 19.0% | 34.0% | 12.0% | 15.1 | 44.6 |
| Jackson Heights | 162.0 | 13.0% | 29.0% | 13.0% | 32.3 | 36.7 |
| St. Albans | 202.0 | 16.0% | 37.0% | 8.0% | 20.6 | 67.8 |
| Woodhaven | 133.0 | 14.0% | 22.0% | 11.0% | 17.5 | 51.9 |
| Flushing | 77.0 | 8.0% | 22.0% | 13.0% | 8.4 | 50.2 |
| North Corona | 162.0 | 13.0% | 29.0% | 13.0% | 32.3 | 36.7 |
| Elmhurst | 158.0 | 14.0% | 27.0% | 15.0% | 25.0 | 33.5 |
| Queens Village | 115.0 | 14.0% | 37.0% | 12.0% | 15.0 | 40.8 |
| Pomonok-Flushing Heights-Hillcrest | 118.0 | 14.0% | 24.0% | 14.0% | 11.5 | 44.2 |
| Ridgewood | 115.0 | 8.0% | 23.0% | 20.0% | 21.0 | 41.9 |
| Astoria | 145.0 | 11.0% | 23.0% | 19.0% | 29.0 | 30.0 |
| Springfield Gardens South-Brookville | 115.0 | 14.0% | 37.0% | 12.0% | 15.0 | 40.8 |
| College Point | 77.0 | 8.0% | 22.0% | 13.0% | 8.4 | 50.2 |
| Briarwood-Jamaica Hills | 118.0 | 14.0% | 24.0% | 14.0% | 11.5 | 44.2 |
| Laurelton | 115.0 | 14.0% | 37.0% | 12.0% | 15.0 | 40.8 |
| Queens High Disparity Communities | 160.8 | 13.2% | 28.9% | 12.5% | 22.2 | 51.9 |
| New York City | 223.0 | 11.0% | 28.0% | 14.0% | 24.0 | 71.8 |
| New York State | N/A | 9.5% | 28.9% | 14.5% | 17.9 | N/A |

Source: NYC Health Data Atlas; NYC Community Health Profiles; Citizens Committee for Children

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- Behaviors like smoking can lead to chronic diseases, which are both costly and resource intensive to manage; prevention is a better alternative.
- Community children are visiting the ER for asthma care at rates lower, 160.8, than NYC, 223.0.
- Varying among NTAs, in aggregate there is less smoking, 12.5%, compared to NYC 14.0%.
- Overall, new diagnoses of HIV are concentrated in a handful of neighborhoods and Hepatitis C in East New York and Cypress Hills-City Line.
- The higher percentage of chronic conditions are among diabetes and hypertension which are most common nationally.



Health Status Indicators: Chronic Disease (county BRFSS) in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Percentage of adults with arthritis | Percentage of adults with CV (heart attack, coronary heart disease, or stroke) | Percentage of adults with COPD | Percentage of adults taking medication for high blood pressure |
|--------------------------------------|-------------------------------------------|--------------------------------------------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------|
| East New York | 19.5% | 6.2% | 3.8% | 57.4 |
| Jamaica | 18.1% | 7.6% | 3.5% | 64.3 |
| South Jamaica | 18.1% | 7.6% | 3.5% | 64.3 |
| Cypress Hills-City Line | 19.5% | 6.2% | 3.8% | 57.4 |
| Baisley Park | 18.1% | 7.6% | 3.5% | 64.3 |
| East Elmhurst | 18.1% | 7.6% | 3.5% | 64.3 |
| Hollis | 18.1% | 7.6% | 3.5% | 64.3 |
| Springfield Gardens North | 18.1% | 7.6% | 3.5% | 64.3 |
| Richmond Hill | 18.1% | 7.6% | 3.5% | 64.3 |
| Corona | 18.1% | 7.6% | 3.5% | 64.3 |
| South Ozone Park | 18.1% | 7.6% | 3.5% | 64.3 |
| Jackson Heights | 18.1% | 7.6% | 3.5% | 64.3 |
| St. Albans | 18.1% | 7.6% | 3.5% | 64.3 |
| Woodhaven | 18.1% | 7.6% | 3.5% | 64.3 |
| Flushing | 18.1% | 7.6% | 3.5% | 64.3 |
| North Corona | 18.1% | 7.6% | 3.5% | 64.3 |
| Elmhurst | 18.1% | 7.6% | 3.5% | 64.3 |
| Queens Village | 18.1% | 7.6% | 3.5% | 64.3 |
| Pomonok-Flushing Heights-Hillcrest | 18.1% | 7.6% | 3.5% | 64.3 |
| Ridgewood | 18.1% | 7.6% | 3.5% | 64.3 |
| Astoria | 18.1% | 7.6% | 3.5% | 64.3 |
| Springfield Gardens South-Brookville | 18.1% | 7.6% | 3.5% | 64.3 |
| College Point | 18.1% | 7.6% | 3.5% | 64.3 |
| Briarwood-Jamaica Hills | 18.1% | 7.6% | 3.5% | 64.3 |
| Laurelton | 18.1% | 7.6% | 3.5% | 64.3 |
| Queens High Disparity Communities | 17.4% | 7.1% | 3.4% | 60.7 |
| New York City | 18.5% | 6.6% | 3.7% | 54.7 |
| New York State | 21.8% | 7.0% | 4.9% | 55.6 |

 In comparison with NYC, Queens and Kings counties have about the same percentages of the population with arthritis and lower percentages of Chronic Obstructive Pulmonary Disease (COPD).

 However, cardiovascular (CV) related conditions and high blood pressure are higher than the NYC average.

Source: County-Level Behavioral Risk Factor Surveillance System

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

Health Status Indicators: Cancer (county) in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Cancer Incidence - All Sites | Cancer Incidence - Breast | Cancer Incidence - Colon and Rectum | Cancer Incidence - Lung | Cancer Incidence - Prostate |
|--------------------------------------|------------------------------------|---------------------------------|----------------------------------------------|-------------------------------|-----------------------------------|
| East New York | 497.0 | 119.0 | 42.0 | 48.2 | 136.0 |
| Jamaica | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| South Jamaica | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Cypress Hills-City Line | 497.0 | 119.0 | 42.0 | 48.2 | 136.0 |
| Baisley Park | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| East Elmhurst | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Hollis | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Springfield Gardens North | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Richmond Hill | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Corona | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| South Ozone Park | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Jackson Heights | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| St. Albans | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Woodhaven | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Flushing | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| North Corona | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Elmhurst | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Queens Village | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Pomonok-Flushing Heights-Hillcrest | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Ridgewood | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Astoria | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Springfield Gardens South-Brookville | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| College Point | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Briarwood-Jamaica Hills | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Laurelton | 467.9 | 114.0 | 40.7 | 45.5 | 126.7 |
| Queens High Disparity Communities | 449.1 | 109.2 | 38.9 | 43.7 | 121.8 |
| New York City | 477.7 | 131.3 | 39.8 | 60.2 | 131.7 |
| New York State | 482.9 | 130.7 | 38.9 | 58.9 | 125.0 |

 The diagnosis of cancer has a tremendous impact on the physical, mental and economic well-being of an individual and their families.

- In comparison with NYC, Queens and Kings counties have equal or lower incidence of these cancers.
- East New York and Cypress Hills-City Line illustrate a higher than NYC average incidence of colon and rectum cancers.

Source: State Cancer Profiles

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

Health Care Service Utilization: Preventable Hospitalizations in the High Disparity Communities

| | | | Hospitaliza | tions | | |
|--------------------------------------|----------------------------------------------------------|-----------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------|
| NYC Neighborhood Tabulation Area | Avoidable, per 100,00 Population Ages 18+ (PQI) | Avoidable, per 100,000 Population Ages 0-4 (PDI) | Preventable All per 100,00 Population Ages 18+ | Preventable Asthma per 100,00 Population Ages 18+ | Preventable Diabetes per 100,00 Population Ages 18+ | Preventable Hypertension per 100,00 Population Ages 18+ |
| East New York | 2,245 | 981 | 2,864 | 462 | 646 | 136 |
| Jamaica | 1.602 | 809 | 1,728 | 196 | 326 | 91 |
| South Jamaica | 1,602 | 809 | 2,526 | 293 | 500 | 183 |
| Cypress Hills-City Line | 2,245 | 981 | 2,172 | 329 | 432 | 117 |
| Baisley Park | 1,602 | 809 | 2,031 | 214 | 479 | 132 |
| East Elmhurst | 869 | 425 | 1,773 | 215 | 319 | 66 |
| Hollis | 1,602 | 809 | 1,628 | 169 | 291 | 123 |
| Springfield Gardens North | 1,602 | 809 | 1,802 | 188 | 415 | 144 |
| Richmond Hill | 1,183 | 816 | 1,422 | 168 | 258 | 72 |
| Corona | 892 | 286 | 1,690 | 219 | 296 | 114 |
| South Ozone Park | 1,181 | 656 | 1,455 | 141 | 274 | 93 |
| Jackson Heights | 869 | 425 | 1,000 | 100 | 146 | 56 |
| St. Albans | 1,602 | 809 | 1,700 | 163 | 355 | 126 |
| Woodhaven | 1,183 | 816 | 1,505 | 149 | 277 | 57 |
| Flushing | 708 | 356 | 1,013 | 90 | 122 | 51 |
| North Corona | 869 | 425 | 1,143 | 121 | 231 | 103 |
| Elmhurst | 892 | 286 | 1,044 | 114 | 168 | 67 |
| Queens Village | 1,084 | 655 | 1,352 | 102 | 272 | 129 |
| Pomonok-Flushing Heights-Hillcrest | 834 | 403 | 1,307 | 160 | 192 | 56 |
| Ridgewood | 996 | 390 | 1,430 | 191 | 201 | 60 |
| Astoria | 1,180 | 221 | 1,281 | 156 | 188 | 60 |
| Springfield Gardens South-Brookville | 1,084 | 655 | 1,505 | 142 | 376 | 114 |
| College Point | 708 | 356 | 1,206 | 109 | 186 | 43 |
| Briarwood-Jamaica Hills | 834 | 403 | 1,247 | 122 | 191 | 64 |
| Laurelton | 1,084 | 655 | 1,301 | 129 | 276 | 142 |
| Queens High Disparity Communities | 1,175 | 554 | 1,498 | 175 | 279 | 88 |
| New York City | 1,033 | 623 | 1,662 | 233 | 294 | 96 |
| New York State | N/A | N/A | N/A | N/A | N/A | N/A |

Source: NYC Health Data Atlas; PQI = Prevention Quality Indicator and PDI = Pediatric Quality Indicator

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

Indicates neighborhood statistic is less favorable than the NYC statistic by more than five percent

- Avoidable or preventable hospitalizations indicate a lack of access to ambulatory care for conditions that would otherwise not have required an admission.
- These higher rates of preventable admissions appear clustered among several neighborhoods in the upper half of the table.
- Three NTAs, East New York, South Jamaica and Cypress Hill, report higher than NYC average preventable hospitalizations among the categories reported (all, asthma, diabetes and hypertension).

Health Care Service Utilization: Other Hospitalizations in the High Disparity Communities

| | | | Hospitaliza | ations | | |
|--------------------------------------|---------------------------------------------------|----------------------------------------------|-------------------------------------------------|------------------------------------------------|------------------------------------------------------|-------------------------------------------------|
| NYC Neighborhood Tabulation Area | Alcohol per 100,00 Population Ages 15-84 | Child Asthma 10,000 Children Ages 5-14 | Drug per 100,000 Population Ages 15-84 | Falls per 100,000 Population Ages 65+ | Psychiatric per 100,000 Population Ages 18+ | Stroke per 100,000 Population Ages 18+ |
| East New York | 1,494 | 59 | 1,384 | 1.135 | 1,211 | 519 |
| Jamaica | 1,166 | 21 | 686 | 1,202 | 844 | 384 |
| South Jamaica | 1,047 | 35 | 911 | 1,221 | 927 | 480 |
| Cypress Hills-City Line | 989 | 33 | 651 | 1,200 | 597 | 357 |
| Baisley Park | 862 | 32 | 719 | 971 | 689 | 456 |
| East Elmhurst | 812 | 24 | 497 | 1,805 | 637 | 385 |
| Hollis | 752 | 72 | 425 | 1.053 | 803 | 451 |
| Springfield Gardens North | | 25 | 458 | 1,282 | 533 | 432 |
| Richmond Hill | 870 | 28 | 356 | 1.413 | 561 | 328 |
| Corona | 838 | 19 | 355 | 1,781 | 600 | 351 |
| South Ozone Park | 816 | 20 | 298 | 1,207 | 445 | 345 |
| Jackson Heights | | 18 | 274 | 1,672 | 424 | 212 |
| St. Albans | | 27 | 528 | 1,028 | 703 | 372 |
| Woodhaven | 566 | 27 | 270 | 1,606 | 447 | 307 |
| Flushing | | 13 | 166 | 1,983 | 552 | 296 |
| North Corona | | 25 | 238 | 1,127 | 328 | 224 |
| Elmhurst | | 16 | 377 | 1,554 | 779 | 223 |
| Queens Village | | 41 | 340 | 1,180 | 550 | 397 |
| Pomonok-Flushing Heights-Hillcrest | | 19 | 499 | 2,171 | 983 | 297 |
| Ridgewood | | 26 | 452 | 1,584 | 411 | 317 |
| Astoria | | 16 | 362 | 1,879 | 455 | 243 |
| Springfield Gardens South-Brookville | | 27 | 390 | 828 | 535 | 398 |
| College Point | 442 | 16 | 308 | 1,849 | 439 | 245 |
| Briarwood-Jamaica Hills | | 14 | 259 | 1,951 | 709 | 289 |
| Laurelton | 416 | 37 | 415 | 811 | 712 | 475 |
| Queens High Disparity Communities | 747 | 25 | 455 | 1,392 | 606 | 322 |
| New York City | 955 | 37 | 882 | 1,840 | 774 | 318 |
| New York State | N/A | N/A | N/A | N/A | N/A | N/A |

Source: NYC Health Data Atlas

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- Other hospitalizations in the community vary by neighborhood, but are mostly favorable to the NYC average.
- However, hospitalizations for stroke appear to be less favorable for many of the neighborhoods than the NYC average.
- East New York, Jamaica and South Jamaica have higher than average hospitalizations for alcohol and psychiatry.
- Three neighborhoods, Flushing, Pomonok-Flushing Heights-Hillcrest and Briarwood-Jamaica Hills have higher than average hospitalizations for falls among seniors.



Health Care Service Utilization: ER in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Emergency Dept: All Visits per 100,000 Population, Crude Rate | Emergency Dept: Treat and Release Visits, per 100,000 Population, Crude Rate | Emergency Dept: Visits Resulting in Inpatient Stays, per 100,000 Population, Crude Rate | Emergency Dept: % of Preventable Treat and Release Visits of All T&R Visits |
|--------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| East New York | 72,584 | 61,575 | 11,009 | 54.5% |
| Jamaica | 61,954 | 53,677 | 8,277 | 56.1% |
| South Jamaica | 59,004 | 51,000 | 8,004 | 54.8% |
| Cypress Hills-City Line | 57,080 | 49,700 | 7,379 | 55.3% |
| Baisley Park | 51,501 | 44,110 | 7,391 | 54.1% |
| East Elmhurst | 54,486 | 46,760 | 7,726 | 56.4% |
| Hollis | 44,872 | 38,199 | 6,673 | 52.6% |
| Springfield Gardens North | 45,521 | 38,812 | 6,709 | 53.8% |
| Richmond Hill | 46,166 | 39,860 | 6,306 | 54.4% |
| Corona | 56,574 | 49,557 | 7,017 | 50.0% |
| South Ozone Park | 38,818 | 32,976 | 5,843 | 53.6% |
| Jackson Heights | 42,739 | 36,810 | 5,929 | 56.7% |
| St. Albans | 44,677 | 38,309 | 6,368 | 53.1% |
| Woodhaven | 40,076 | 34,291 | 5,785 | 54.1% |
| Flushing | 31,814 | 23,621 | 8,193 | 46.0% |
| North Corona | 54,372 | 48,375 | 5,997 | 58.0% |
| Elmhurst | 42,694 | 36,796 | 5,898 | 55.6% |
| Queens Village | 36,318 | 31,853 | 4,465 | 51.6% |
| Pomonok-Flushing Heights-Hillcrest | 42,335 | 36,018 | 6,317 | 47.0% |
| Ridgewood | 41,938 | 36,179 | 5,759 | 54.4% |
| Astoria | 32,775 | 26,702 | 6,073 | 50.5% |
| Springfield Gardens South-Brookville | 46,186 | 40,165 | 6,021 | 53.8% |
| College Point | 35,898 | 27,683 | 8,215 | 48.7% |
| Briarwood-Jamaica Hills | 42,354 | 35,564 | 6,790 | 52.1% |
| Laurelton | 39,055 | 33,006 | 6,049 | 51.4% |
| Queens High Disparity Communities | 45,130 | 38,520 | 6,610 | 51.5% |
| New York City | 46,079 | 38,314 | 7,765 | 52.4% |
| New York State | 40,582 | N/A | N/A | N/A |

Source: NYC Health Data Atlas

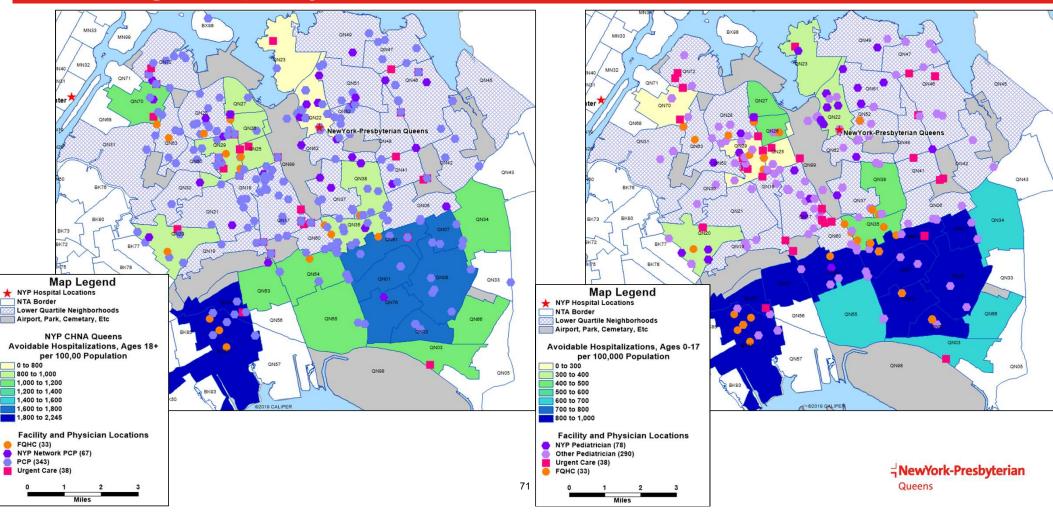
Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

Indicates neighborhood statistic is within five percent of the NYC statistic

- There are higher than NYC average ED visits (all and treat and release) from East New York, Jamaica, South Jamaica, Cypress Hills-City Line, Baisley Park, East Elmhurst, Corona and North Corona.
- Four neighborhoods, East New York, Jamaica, North Corona and College Point have higher than average ER visits resulting in an inpatient admission.
- Several of the aforementioned communities also have a higher than average percentage of preventable ER treat and release visits, suggesting a lack of access to ambulatory care.



Avoidable Hospitalizations and Key Health Providers in the High Disparity Communities



Health Care Service Utilization: Preventable Hospitalizations in the High Disparity Communities

| | | | Hospitaliza | tions | | |
|--------------------------------------|----------------------------------------------------------|-----------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------|
| NYC Neighborhood Tabulation Area | Avoidable, per 100,00 Population Ages 18+ (PQI) | Avoidable, per 100,000 Population Ages 0-4 (PDI) | Preventable All per 100,00 Population Ages 18+ | Preventable Asthma per 100,00 Population Ages 18+ | Preventable Diabetes per 100,00 Population Ages 18+ | Preventable Hypertension per 100,00 Population Ages 18+ |
| East New York | 2,245 | 981 | 2,864 | 462 | 646 | 136 |
| Jamaica | 1.602 | 809 | 1,728 | 196 | 326 | 91 |
| South Jamaica | 1,602 | 809 | 2,526 | 293 | 500 | 183 |
| Cypress Hills-City Line | 2,245 | 981 | 2,172 | 329 | 432 | 117 |
| Baisley Park | 1,602 | 809 | 2,031 | 214 | 479 | 132 |
| East Elmhurst | 869 | 425 | 1,773 | 215 | 319 | 66 |
| Hollis | 1,602 | 809 | 1,628 | 169 | 291 | 123 |
| Springfield Gardens North | 1,602 | 809 | 1,802 | 188 | 415 | 144 |
| Richmond Hill | 1,183 | 816 | 1,422 | 168 | 258 | 72 |
| Corona | 892 | 286 | 1,690 | 219 | 296 | 114 |
| South Ozone Park | 1,181 | 656 | 1,455 | 141 | 274 | 93 |
| Jackson Heights | 869 | 425 | 1,000 | 100 | 146 | 56 |
| St. Albans | 1,602 | 809 | 1,700 | 163 | 355 | 126 |
| Woodhaven | 1,183 | 816 | 1,505 | 149 | 277 | 57 |
| Flushing | 708 | 356 | 1,013 | 90 | 122 | 51 |
| North Corona | 869 | 425 | 1,143 | 121 | 231 | 103 |
| Elmhurst | 892 | 286 | 1,044 | 114 | 168 | 67 |
| Queens Village | 1,084 | 655 | 1,352 | 102 | 272 | 129 |
| Pomonok-Flushing Heights-Hillcrest | 834 | 403 | 1,307 | 160 | 192 | 56 |
| Ridgewood | 996 | 390 | 1,430 | 191 | 201 | 60 |
| Astoria | 1,180 | 221 | 1,281 | 156 | 188 | 60 |
| Springfield Gardens South-Brookville | 1,084 | 655 | 1,505 | 142 | 376 | 114 |
| College Point | 708 | 356 | 1,206 | 109 | 186 | 43 |
| Briarwood-Jamaica Hills | 834 | 403 | 1,247 | 122 | 191 | 64 |
| Laurelton | 1,084 | 655 | 1,301 | 129 | 276 | 142 |
| Queens High Disparity Communities | 1,175 | 554 | 1,498 | 175 | 279 | 88 |
| New York City | 1,033 | 623 | 1,662 | 233 | 294 | 96 |
| New York State | N/A | N/A | N/A | N/A | N/A | N/A |

Source: NYC Health Data Atlas; PQI = Prevention Quality Indicator and PDI = Pediatric Quality Indicator

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Indicates neighborhood statistic is within five percent of the NYC statistic

Indicates neighborhood statistic is less favorable than the NYC statistic by more than five percent

- Avoidable or preventable hospitalizations indicate a lack of access to ambulatory care for conditions that would otherwise not have required an admission.
- These higher rates of preventable admissions appear clustered among several neighborhoods in the upper half of the table.
- Three NTAs, East New York, South Jamaica and Cypress Hill, report higher than NYC average preventable hospitalizations among the categories reported (all, asthma, diabetes and hypertension).

Health Care Service Utilization: Other Hospitalizations in the High Disparity Communities

| | | | Hospitaliza | ations | | |
|--------------------------------------|---------------------------------------------------|----------------------------------------------|-------------------------------------------------|------------------------------------------------|------------------------------------------------------|-------------------------------------------------|
| NYC Neighborhood Tabulation Area | Alcohol per 100,00 Population Ages 15-84 | Child Asthma 10,000 Children Ages 5-14 | Drug per 100,000 Population Ages 15-84 | Falls per 100,000 Population Ages 65+ | Psychiatric per 100,000 Population Ages 18+ | Stroke per 100,000 Population Ages 18+ |
| East New York | 1,494 | 59 | 1.384 | 1.135 | 1.211 | 519 |
| Jamaica | 1,166 | 21 | 686 | 1,202 | 844 | 384 |
| South Jamaica | 1,047 | 35 | 911 | 1,221 | 927 | 480 |
| Cypress Hills-City Line | 989 | 33 | 651 | 1,200 | 597 | 357 |
| Baisley Park | 862 | 32 | 719 | 971 | 689 | 456 |
| East Elmhurst | 812 | 24 | 497 | 1,805 | 637 | 385 |
| Hollis | | 72 | 425 | 1,053 | 803 | 451 |
| Springfield Gardens North | | 25 | 458 | 1,282 | 533 | 432 |
| Richmond Hill | 870 | 28 | 356 | 1,413 | 561 | 328 |
| Corona | | 19 | 355 | 1,781 | 600 | 351 |
| South Ozone Park | | 20 | 298 | 1,207 | 445 | 345 |
| Jackson Heights | | 18 | 274 | 1,672 | 424 | 212 |
| St. Albans | | 27 | 528 | 1,028 | 703 | 372 |
| Woodhaven | 566 | 27 | 270 | 1,606 | 447 | 307 |
| Flushing | | 13 | 166 | 1,983 | 552 | 296 |
| North Corona | | 25 | 238 | 1,127 | 328 | 224 |
| Elmhurst | | 16 | 377 | 1,554 | 779 | 223 |
| Queens Village | | 41 | 340 | 1,180 | 550 | 397 |
| Pomonok-Flushing Heights-Hillcrest | | 19 | 499 | 2,171 | 983 | 297 |
| Ridgewood | | 26 | 452 | 1,584 | 411 | 317 |
| Astoria | | 16 | 362 | 1,879 | 455 | 243 |
| Springfield Gardens South-Brookville | | 27 | 390 | 828 | 535 | 398 |
| College Point | 442 | 16 | 308 | 1,849 | 439 | 245 |
| Briarwood-Jamaica Hills | | 14 | 259 | 1,951 | 709 | 289 |
| Laurelton | 416 | 37 | 415 | 811 | 712 | 475 |
| Queens High Disparity Communities | 747 | 25 | 455 | 1,392 | 606 | 322 |
| New York City | 955 | 37 | 882 | 1,840 | 774 | 318 |
| New York State | N/A | N/A | N/A | N/A | N/A | N/A |

Source: NYC Health Data Atlas

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Indicates neighborhood statistic is within five percent of the NYC statistic

Indicates neighborhood statistic is less favorable than the NYC statistic by more than five percent

- Other hospitalizations in the community vary by neighborhood, but are mostly favorable to the NYC average.
- However, hospitalizations for stroke appear to be less favorable for many of the neighborhoods than the NYC average.
- East New York, Jamaica and South Jamaica have higher than average hospitalizations for alcohol and psychiatry.
- Three neighborhoods, Flushing, Pomonok-Flushing Heights-Hillcrest and Briarwood-Jamaica Hills have higher than average hospitalizations for falls among seniors.



Health Care Service Utilization: ER in the High Disparity Communities

| NYC Neighborhood Tabulation Area | Emergency Dept: All Visits per 100,000 Population, Crude Rate | Emergency Dept: Treat and Release Visits, per 100,000 Population, Crude Rate | Emergency Dept: Visits Resulting in Inpatient Stays, per 100,000 Population, Crude Rate | Emergency Dept: % of Preventable Treat and Release Visits of All T&R Visits |
|--------------------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| East New York | 72,584 | 61,575 | 11,009 | 54.5% |
| Jamaica | 61,954 | 53,677 | 8,277 | 56.1% |
| South Jamaica | 59,004 | 51,000 | 8,004 | 54.8% |
| | | | | 55.3% |
| Cypress Hills-City Line | 57,080 | 49,700 | 7,379 | |
| Baisley Park | 51,501 | 44,110 | 7,391 | 54.1% |
| East Elmhurst | 54,486 | 46,760 | 7,726 | 56.4% |
| Hollis | 44,872 | 38,199 | 6,673 | 52.6% |
| Springfield Gardens North | 45,521 | 38,812 | 6,709 | 53.8% |
| Richmond Hill | 46,166 | 39,860 | 6,306 | 54.4% |
| Corona | 56,574 | 49,557 | 7,017 | 50.0% |
| South Ozone Park | 38,818 | 32,976 | 5,843 | 53.6% |
| Jackson Heights | 42,739 | 36,810 | 5,929 | 56.7% |
| St. Albans | 44,677 | 38,309 | 6,368 | 53.1% |
| Woodhaven | 40,076 | 34,291 | 5,785 | 54.1% |
| Flushing | 31,814 | 23,621 | 8,193 | 46.0% |
| North Corona | 54,372 | 48,375 | 5,997 | 58.0% |
| Elmhurst | 42,694 | 36,796 | 5,898 | 55.6% |
| Queens Village | 36,318 | 31,853 | 4,465 | 51.6% |
| Pomonok-Flushing Heights-Hillcrest | 42,335 | 36,018 | 6,317 | 47.0% |
| Ridgewood | 41,938 | 36,179 | 5,759 | 54.4% |
| Astoria | 32,775 | 26,702 | 6,073 | 50.5% |
| Springfield Gardens South-Brookville | 46,186 | 40,165 | 6,021 | 53.8% |
| College Point | 35,898 | 27,683 | 8,215 | 48.7% |
| Briarwood-Jamaica Hills | 42,354 | 35,564 | 6,790 | 52.1% |
| Laurelton | 39,055 | 33,006 | 6,049 | 51.4% |
| Queens High Disparity Communities | 45,130 | 38,520 | 6,610 | 51.5% |
| New York City | 46,079 | 38,314 | 7,765 | 52.4% |
| New York State | 40,582 | N/A | N/A | N/A |

Source: NYC Health Data Atlas

Indicates neighborhood statistic is more favorable than the NYC statistic by more than five percent

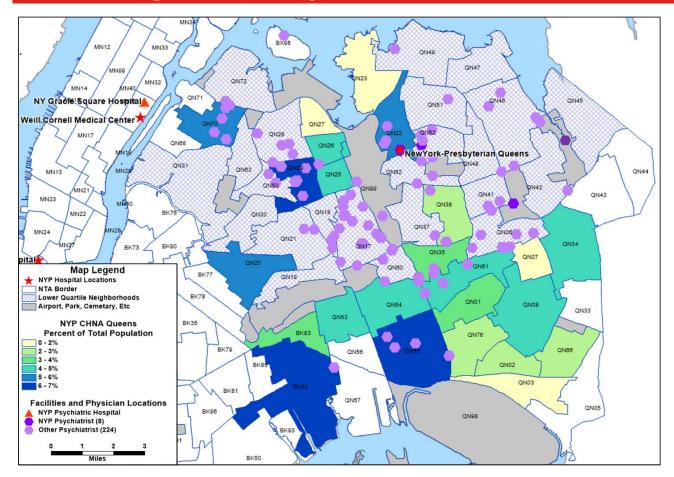
Indicates neighborhood statistic is within five percent of the NYC statistic

Indicates neighborhood statistic is less favorable than the NYC statistic by more than five percent

- There are higher than NYC average ED visits (all and treat and release) from East New York, Jamaica, South Jamaica, Cypress Hills-City Line, Baisley Park, East Elmhurst, Corona and North Corona.
- Four neighborhoods, East New York, Jamaica, North Corona and College Point have higher than average ER visits resulting in an inpatient admission.
- Several of the aforementioned communities also have a higher than average percentage of preventable ER treat and release visits, suggesting a lack of access to ambulatory care.



Psychiatric Hospitals and Physicians in the High Disparity Communities



- Behavioral health providers and facilities are lacking across the service area, a similar trend exists across New York state.
- Pockets of providers exist in lower quartile communities of need with disparate opportunities for access in high need populations.

Health Provider Assets in the NYP Queens High Disparity Communities

| Asset Type | Quartile 1 | Quartile 2 | Quartile 3 | Quartile 4 | Total |
|-----------------------------------|------------|------------|------------|------------|-------|
| Short Term Acute Care Hospital | 1 | 1 | 3 | 1 | 6 |
| VA Hospital | 0 | 0 | 0 | 0 | 0 |
| Childrens Hospital | 1 | 0 | 0 | 0 | 1 |
| Long Term Acute Care Hospital | 0 | 0 | 0 | 0 | 0 |
| Rehabilitation Hospital | 0 | 0 | 0 | 0 | 0 |
| Psychiatric Hospital | 0 | 0 | 0 | 0 | 0 |
| Federally Qualified Health Center | 0 | 1 | 12 | 20 | 33 |
| Urgent Care Clinic | 14 | 6 | 10 | 8 | 38 |
| Skilled Nursing Facility | 7 | 8 | 11 | 12 | 38 |
| Facility Total | 23 | 16 | 36 | 41 | 116 |
| Primary Care Physicians | 89 | 54 | 120 | 119 | 382 |
| Pediatricians | 58 | 56 | 180 | 61 | 355 |
| Psychiatrists | 44 | 30 | 103 | 43 | 220 |
| Physician Total | 191 | 140 | 403 | 223 | 957 |

Data Source: Definitive Health

This graph represents a count only and does not imply that all providers listed accept the most vulnerable populations of Medicaid, low-income, and/or uninsured patients.



Key Health Policy Impact

The health care policy environment can and does contribute to community wide health improvement or conversely to its challenges. For this study, several policies have been identified and described.

Federal Change in Public Charge Rule

Potential unfavorable impact to the willingness of residents with a green card or those who may apply for one to seek and/or access care because fear of losing citizenship status.

In August 2019, the Trump Administration announced a final rule that changes the policies used to determine whether an individual applying for admission or adjustment of status is inadmissible to the U.S. Under longstanding policy, the federal government can deny an individual entry into the U.S. or adjustment to legal permanent resident (LPR) status (i.e., a green card) if he or she is determined likely to become a public charge. Under the rule, officials will newly consider use of certain previously excluded programs, including non-emergency Medicaid for non-pregnant adults, the Supplemental Nutrition Assistance Program (SNAP), and several housing programs, in public charge determinations. The changes will create new barriers to getting a green card or immigrating to the U.S. and likely lead to decreases in participation in Medicaid and other programs among immigrant families and their primarily U.S.-born children beyond those directly affected by the new policy. Decreased participation in these programs may contribute to more uninsured individuals and negatively affect the health and financial stability of families and the growth and healthy development of their children.

Affordable Care Act (ACA) Challenge in Texas:

Could unfavorably impact persons, who have since 2019 been able to obtain health insurance and ACA protections.

A group of states, including Texas challenged the Affordable Care Act on the grounds that the individual mandate with no tax penalty was not a tax and therefore unconstitutional. A Federal Judge in Texas agreed with this reasoning and ruled that the individual mandate is unconstitutional without a tax penalty and that the law should be struck down.

The case is now before a Federal Appeals Court in New Orleans which could issue a ruling at any time. The stakes of the lawsuit are significant. If the ACA were, in fact, ruled unconstitutional, that could mean that health insurers could once again refuse coverage or otherwise discriminate against patients who have preexisting conditions. Additionally, it would mean that roughly 20 million people who obtained insurance after the ACA was implemented could lose it. The ACA also made other sweeping changes to the health care system, including: expanding Medicaid eligibility for low-income adults; requiring private insurance, Medicare, and Medicaid expansion coverage of preventive services with no cost sharing; phasing out the Medicare prescription drug "donut hole" coverage gap; establishing new national initiatives to promote public health, care quality, and delivery system reforms; and authorizing a variety of tax increases to finance these changes. All of these provisions could be overturned if the District court's decision is upheld.

- NewYork-Presbyterian

1115 Waiver – Delivery System Reform Incentive Payment (DSRIP) Program – 2.0 Extension

The extension of the DSRIP program would allow health systems and networks to invest in transformative clinical initiatives to impact the Medicaid population. The discontinuation of this program could result in the removal of programs due to the ability to sustain projects and partnerships.

New York State announced they will seek a four-year 1115 Waiver extension to the current DSRIP initiative. If approved, the continuation would further support clinical transformation efforts focused to the Medicaid populations associated to 25 Performing Provider Systems (PPS). New and ongoing funding would allow continued investments in programs focused on: improving quality outcomes, enhancing workforce development, addressing social determinants of health, and increasing community-based clinical network development. The extension would expand on existing activity and establish new programs.

Maternal Mortality Review Board

The review board would focus to improvement strategies for preventing future deaths and improving overall health outcomes targeting maternal populations with an emphasis to reduce racial disparities in health outcomes.

Governor Cuomo signed legislation to create a Maternal Mortality Review Board charged to review the cause of each maternal death in New York State. New York City will also have a maternal mortality review board to review cases within the five boroughs. The Boards will make recommendations to the New York State Department of Health for clinical improvement strategies to improve overall health and outcomes of this population. They will also look at ways to reduce racial disparities in health outcomes. The work of the board would aid DSRIP initiatives addressing access to care and coordination since Medicaid accounts for more than 50 percent of births within the state.

-NewYork-Presbyterian

Ending the Epidemic

Initiative focused upon treatment persons with HIV with the goal of reducing HIV prevalence in NY.

New York State and New York City are working on a plan to the end the AIDS epidemic. The Ending the Epidemic (ETE) initiative seeks to maximize the availability of life-saving, transmission-interrupting treatment for HIV, saving lives and improving the health of New Yorkers. The overarching goal is to achieve the first ever decrease in HIV prevalence by the end of New York State by the end of 2020. Primary objectives are to: identify persons with HIV who remain undiagnosed and link them to health care services, and retain them in the care system to prevent further transmission and improve their health.

In New York City, the goal is to reduce the number of new infections in the City to fewer than 600 by 2020. This target aligns with the State's goal of reducing new statewide infections to fewer than 750 by 2020. In New York City, the four primary objectives are to: increase access to HIV prevention services; promote innovative, optimal treatment for HIV; enhance methods for tracing HIV transmission; and improve sexual health equity for all New Yorkers

ThriveNYC

Initiative focused upon improving access to mental health services for the underserved.

ThriveNYC is an initiative created by New York City to improve access to mental health services, particularly for underserved populations. The program's goals include: enhancing connections to care, increasing services to vulnerable populations, and strengthening crisis prevention and responses. ThriveNYC initiatives include: mental health first aid programs, a public awareness campaign, mental health outreach and support for veterans, mental health services in youth shelters, and drop-in centers and newborn home visiting program in shelters.

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Elimination of religious exemptions to vaccinations for school aged children:

While this issue continues to be debated publicly, this is elimination of religion exemption is intended to increase the number of vaccinations among schoolchildren decreasing unnecessary outbreaks and potential severe illnesses and deaths.

Amid an ongoing measles outbreak, New York State enacted a new law in June to eliminate nonmedical exemptions from school vaccination requirements. The law took effect immediately. While this issue continues to be challenged in the courts, it would favorably increase the number of vaccinations among schoolchildren decreasing unnecessary outbreaks and potential severe illnesses and deaths.

New York State Ban on Flavored E-cigarettes

Emergency ban is focused upon reducing the use of vaping products by New York youth.

In September, New York State enacted an emergency ban on the sale of flavored electronic cigarettes and nicotine e-liquids. The ban is part of a growing response to combat the increase in young people using vape products, given the appeal of flavors to the youth market. There are some who have concerns that the ban will keep people smoking regular cigarettes who may have considered switching and lead to a "black market" for vaping products with untested or unknown ingredients.

NY State Opioid Tax

To begin to fight the opioid epidemic, the state of NY placed an excise tax on opioids sold to or within the state in order to help victims of the opioid crisis.

The tax, which went into effect July 1, 2019, is anticipated to generate \$100 million in revenue for the state to allow the administration to address the opioid crisis within the state of NY. The tax is based on the amount of opioid in each unit sold as well as wholesale acquisition cost and applies to whatever entity makes the first sale. The impact will be seen by manufacturers and wholesale organizations since initiation as numerous pharmaceutical manufacturers have discontinued shipments to the state.

Marijuana Decriminalization

The decriminalization of small amounts of marijuana, 25 grams or less, and automatic expungement of previous convictions could encourage the use of substances which could lead to other substance abuse disorders in high disparity communities.

Legislation was passed in June of 2019 to decriminalize the use of marijuana by expunging many past marijuana possession convictions and reducing the penalty for the possession of small amounts of the drug. The bill does not fully legalize the use of marijuana.



Community Input

Overview of Community Input

Public health department and other experts

Input solicited from community populations

Especially underserved communities and organizations that represent them

Community Input

Written comments received from previous Community Health Needs Assessment (CHNA) and implementation plan

Other community feedback

 CCC Report on Elmhurst / Corona Community Needs

Public Health Department and Other Experts

In conducting the 2019 CHNA, NYP and NewYork-Presbyterian Queens collaborated with the New York City Department of Health and Mental Hygiene (DOHMH), Citizens Committee for Children (CCC), Columbia University Mailman School of Public Health (CUMSPH), and Greater New York Hospital Association (GNYHA).

Through these collaborations we were able to adopt a community-engaged approach that involved collecting and analyzing quantitative and qualitative data from a variety of publicly available sources to comprehensively assess the health status of our communities. Each stakeholder added to our ongoing work by providing insight on the publicly available data for the various regions specific to the NYP Queens High Disparity Communities, while providing guidance on collecting stakeholder and community feedback and incorporating best practices for our CHNA.

Community Populations – Community Health Needs Questionnaire Method

The Center for Evaluation and Applied Research (CEAR) at the New York Academy of Medicine (NYAM) administered the Community Health Needs Questionnaire (CHNQ), which was developed in collaboration with the NewYork-Presbyterian CHNA Steering and Methods Committees of which the Citizens' Committee for Children in New York (CCC) was a member.

The CHNQ focused on basic demographics, health concerns (individual and community-wide), health care utilization, barriers to care, and use of NYP services. NYAM began collecting this data in June 2019, in partnership with numerous community organizations, which were identified in collaboration with NYP and represent a range of populations, e.g., older adults, immigrant and, homeless populations.

Respondents included community advisory board members and community residents, some of which were recruited using online platforms such as Craigslist.

CHNQs were self-administered or administered by NYAM staff or staff and volunteers at community organizations, who are trained and supported in questionnaires administration by NYAM staff.

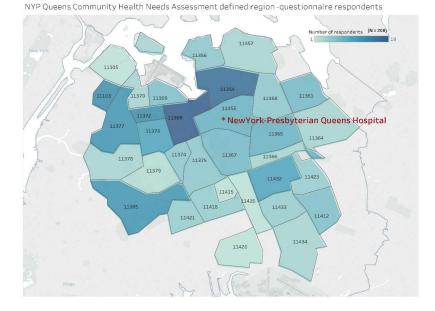
The resident CHNQs were completed by NYP Queens community residents, ages 18 and older.

The CHNQ was translated and administered in Spanish, English, Korean, Chinese and Russian and Haitian Creole.

Participants received a gift card valued at \$10 for completing the CHNQ.

Community Populations – Community Health Needs Questionnaire Results

- 208 questionnaires were completed
 - 49% Online
 - 47% In person
 - 3.8% Community Advisory Board (CAB) members



| Most commonly reported community health issues * | | N=208 |
|--------------------------------------------------|----|-------|
| Community health issue | n | % |
| Diabetes | 95 | 45.7% |
| High blood pressure | 85 | 40.9% |
| Alcohol and drug use | 79 | 38.0% |
| Mental health | 76 | 36.5% |
| Obesity | 74 | 35.6% |
| Cancer | 70 | 33.7% |
| Tobacco use | 64 | 30.8% |
| * Multiple responses permitted. | | |

Note: Responses selected fewer than 30% of the time are not presented

| Recommendations to improve community health* | | N=208 |
|--------------------------------------------------------------------------------------------------------|-------------|------------|
| Community health recommendations | n | % |
| Cleaner streets | 98 | 47.1% |
| Improved housing conditions | 88 | 42.3% |
| Reduced crime | 81 | 38.9% |
| Reduced cigarette/vaping smoke | 76 | 36.5% |
| More local jobs | 75 | 36.1% |
| Increased # of places for older adults to live and socialize in | 74 | 35.6% |
| Reduced air pollution | 74 | 35.6% |
| Reduction in homelessness | 70 | 33.7% |
| More parks and recreation centers | 69 | 33.2% |
| Improved water quality | 50 | 24.0% |
| *Multiple responses permitted Note: Responses selected fewer than 24% of the time are not presented | | |
| | -NewYork-Pr | esbyteriar |

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Community Populations – Focus Group Method

The Center for Evaluation and Applied Research (CEAR) at the New York Academy of Medicine (NYAM) developed a semi-structured focus group guide in collaboration with the NewYork-Presbyterian CHNA Steering and Methods Committees and with input from the Citizens' Committee for Children in New York (CCC) who has extensive experience related to qualitative research methods.

Facilitation of the CHNA focus groups were conducted by NYAM staff or by community based organization hosts. All were experienced in focus group facilitation and trained by NYAM on the CHNA protocol. All groups also had a trained co-facilitator, responsible for logistics and note taking.

Focus groups were recruited by community based organizations identified by the NewYork-Presbyterian CHNA Steering and Methods Committees and that agreed to host these sessions.

Each focus group was approximately ninety minutes in length. Participants completed either the full Community Health Needs Questionnaire (CHNQ) or an abridged version, focused on demographics, health status, and other individual characteristics.

Participants were informed of the voluntary nature of participation (overall and for specific questions) and that results would be reported without names or identifying characteristics. Guidelines for discussion were also presented at the start of the groups, which included, for example, the importance of hearing from all participants and the facilitator role in guiding the discussion.

All groups were audio recorded and professionally transcribed; non-English focus groups were professionally translated.

| Meaning of Health | "I would say it's just three main things: mental health, physical health, and spiritual health." |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | "It's not just medical. It's like a broad spectrum. Your health is just one aspect of health. There is also mental. There's also emotional health that you have to take into account. Things like transportation, for instance." |
| Physical Health | "A large percentage of people, are new immigrants, are from South Asia and Southeast Asia. And that population has a higher than average level of diabetes to begin with, inherently. 17% compared to 13% in the rest of the population. So inherently you |
| | have a problem there. And so, then their children are also in the fast food lane. So, we don't have any quick answers to that." |
| | "People who live in Long Island has a great chance of getting cancer. They are still studying the reason, but it would be very disturbing." |
| | |
| Mental Health and Substance Use | "I think the biggest problem of Koreans is mental. Mental health. Because there should be a goal, a child, a relative, a goal like this, but there's no goal in their lives. Because there are no good economic conditions that I can expect as an immigrant here." |
| | "Stress is related to the people that I know, how to make ends meet. How to deal with problems with their spouse or children or both. And with the future. Those are the things that add to stress, that I know of." |
| | "We seldom talk on this problem [mental health]." |
| | |
| | |

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| Social Determinants of Health | "Well it is, it's also a problem, housing. Because a lot of times rent is very expensive. It's very expensive, so if you' working and you're not making much, and they're asking for so much when it comes to housing, well you can't mal it. You can't make ends meet; you can't afford what the landlord wants for that place. So, that's an issue." | | | | |
|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
| | "A lot of Central Americans, South Americans that live here. So, they're making ends meet with selling food or whatever, collecting cans or whatever. So, I think there should be more access to employment." | | | | |
| Immigration and Social Determinants of | "I'm a member of [this organization], but I also run the pantry in my church. And when it started, we used to give away maybe 75-80 bags here. But now, we can barely get the people to come in there, because they are scared of the immigrations. Definitely scared." | | | | |
| Health | "Yeah. You walk in the street, everybody's afraid. ICE, ICE, ICE. That's definitely here." | | | | |
| Food, Nutrition, and Physical Activity | "I noticed something about this neighborhood [North Corona]. There's not a lot of good places to eat. Like, the food quality. Like, it's either rice and beans – which I like, but in the fast food type of way's not really good for you." | | | | |
| - | "I wanted to enter one of those gyms. I went, I entered, and I said that I wanted to pay [cash] per month. And they said, "No, you have to have a [credit] card." "But I'm going to pay!" I said, "What's the problem?" "Well, no, you ha to have a card." "Okay then," I said. I left and never came back. And I like it, I enjoy doing sports. Even at my age I'm 55 years old, I like doing sports. And I couldn't." | | | | |

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Healthcare Access, Use, and Quality

"If you can't get in touch with your doctor, or the doctor you see is closed, go to the emergency room."

"I'm pregnant. I need to start [getting] health care. And they said, "There is no doctor right now. Call in one month." I can't. I can't wait that long. So, I had to go to the hospital."

"They're rushing on time. When you go to an appointment, they're like they check oh, yeah, this is fine. This is not okay. Bye, see you later. So, you don't have time."

"Besides [this organization], I don't know of a hospital that's within walking distance from here. I don't know the psychiatrists that's in walking distance. I don't know the psychologists, social workers. I see foot doctors and I see general practice doctors, but on Northern Boulevard, I see pharmacies, but I don't see no mental health."

"There are services available, but like everywhere, there's not as many... There's clinics that will help you, but I know for myself, I am diagnosed with some psych issues, and the only thing that is available for someone with Medicaid is a half an hour worth of time. And for someone like myself with a lot of trauma, drug abuse, and mental health issues, that is not even like a little bit okay. And that's all Medicaid will pay for. And because it's Medicaid, you're not gonna have as many options when it comes to a psychologist who has studied."

| Health Information Sources | "I always find the solution by surfing on the Internet. This is because the developed information, they can reply to your question on the Internet." |
|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | "They give chats. Or sometimes at school they give out information. When there's the parent-teacher meetings, different insurances attend and they offer chats." |
| | |
| Perspectives on Telehealth | "Yeah, I think that the tele- because I've used the video thing once before. I think it's great for therapy or medication, but if I'm throwing up and things are coming out of my eye, I'm not gonna… " |
| Social and Supportive Services | "A lot of times I have missed the chats like the ones with [Name] because of fare costs, because I also have to go to two therapy sessions, two days. Back and forth, back and forth. It's \$5 – \$5.50. Back and forth for one day, and the other one \$5.50, that comes to \$11." |
| | "Korean Community Service, I think their role is very important. You can learn English, computers, and so on from here, and I think that's the place where we can get what we need, depending on the situation. Find a job for someone who doesn't have a job, people with bad mental health can meet other people to get help. I think these Korean community service centers can do a lot of things. " |
| | - NewYork-Presbyterian |

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Participant Recommendations

"When the hospital medical officer calls us for medical appointment, less of them are bilingual. The medical service provider should follow our choice of language, for example when we said, "Chinese Language," the medical service provider should use Chinese to communicate with us."

"A Presbyterian Hospital nearby. There isn't one."

"It would be helpful if more hospitals, clinics, or even private psychologists or psychiatrists took Medicaid. Which the majority of at least the people I know have Medicaid."

"The hospital should be able to have a nutrition outreach program that says if you are from Bangladesh and this is your food that you eat, how much of it is good and how much we recommend and how much we recommend you to change."

"When you make an appointment, include maybe a 10 or 15 minute – like someone to talk with them about a class for each – especially like people that have really big health problems like diabetes, high blood pressure. Either a doctor or a hospital ambassador that's there that they can encourage the patient to attend maybe for five or ten minutes to have a talk with them about – go to a different class or different events that are related to their health problem. "

"So, the model for hospitals, and what I'm trying to understand and what I think I understand about Presbyterian trying to get more people aware of their services and to get people using their services would definitely be incentives. And then, going out into the community where it's not necessarily going to be labelled "New York-Presbyterian Health Fair." It's a block party, and New York-Presbyterian just happens to be there. And they happen to just have a little table, and people walking by, statistically speaking, you're gotta get enough people to give out information. And a certain percentage of those people are going to inquire about the information and use New York-Presbyterian services. So, actually going into the community and segueing into different aspects of a block party, or certain events."

Summary: CCC's Elmhurst/Corona, Queens Report for Community Driven Solutions to Improve Child and Family Well-being



Access the full report on the CCC New York website at https://www.cccnewyork. org/ Citizens' Committee for Children of New York (CCC) utilized existing government data on child and family well-being, mapped community assets and engaged in conversations with community members to prepare an assessment for Elmhurst/Corona.

The report details Queens Community District 4 - Elmhurst/Corona - and the five neighborhoods in the area: Corona, North Corona, Elmhurst, Elmhurst-Maspeth, and East Elmhurst.

Elmhurst/Corona is culturally diverse and has the largest share of immigrant households of any Community District (CD) in the city—a meaningful designation for a community located in the borough of Queens, the most diverse county in the United States.

- The Elmhurst/Corona CD has the highest share of foreign-born residents, with nearly two-thirds of the population hailing from outside the country.
- More than 50% of the district identifies as Latinx, and the share of Latinx children is north of 60%.
- A third of households in the district are considered "linguistically isolated," meaning no one in the household age 14 or older speaks English "very well."
- In 2017, more than half of all children in the district lived in households below 200% of the Federal Poverty Level.
- Employment and labor force participation is high, but the types of **jobs held by residents may not provide enough income to support a family.**
- Despite a declining rate of uninsured children, lack of insurance continues to be an issue.
- Only 54% of residents consider their housing to be affordable, and the consequences of rising rents mean that overcrowded units and 'doubled up' families are more common.

Summary: CCC's Elmhurst/Corona, Queens Report for Community Driven Solutions to Improve Child and Family Well-being

The most common needs raised during conversations:

- Affordable Housing to Reduce Overcrowding
- Opportunities for Families to Spend Time Together
- Multigenerational Approaches to Mental Health
- Supports for Immigrant Households
- Early Education and Afterschool Programing
- Safety in Public Spaces and at Home
- Information and Support to Access Existing Opportunities

Recommendations specific to health:

- Further develop public awareness campaigns and multilingual advertising about health insurance and health care programs to inform residents, especially those who may be undocumented, about free or low-cost programs available to all New Yorkers
- Boost public awareness of existing health care programs and services through local multilingual media and advertising in schools, laundromats, doctor's offices, libraries, and public transit
- · Invest in farmer's markets and local stores to provide healthy, organic, and affordable produce in the neighborhood
- Ensure families who are eligible for SNAP, WIC, and similar programs, or who need emergency food are able to access these services in spite of federal policies, such as the "Public Charge Rule," which target these programs to manipulate immigration policy

Written Comments on Most Recently Adopted CHNA and Implementation Strategy

NewYork-Presbyterian Queens has not received written comments regarding its 2016-2018 Community Health Needs Assessment nor its 2016-2018 Community Service Plan.

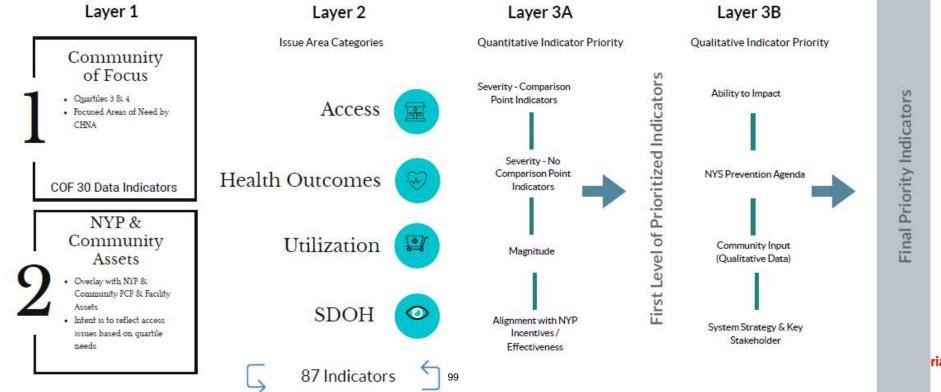
Your feedback on this report is welcomed. You may send written comments to or request more information on this 2019 Community Health Needs Assessment at <u>community@nyp.org</u>.



Prioritization of Significant Health Needs

Prioritization of Significant Health Needs – Overview of Method

The prioritization method allowed the NYP team to narrow a vast amount of quantitative and qualitative data sets and define the highest disparity community and health indicators impacting that community. The model utilizes a layered approach based on the Hanlon method to incorporate the guantitative and gualitative data as well as the alignment with NYP initiatives and resources and key stakeholder input.



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Prioritization of Significant Health Needs – Overview of Method

Full Model with Ranking and Weighting

| | | Prioritization Category | Definition | Туре | 1 - LOW | 2 - MODERATE | 3 - HIGH | Weight |
|------------|-----------------|---------------------------------------------------|-------------------------------------------------------|---------------------------------------------|--------------------------------------------|-----------------------------|-------------------------------|----------------|
| Layer 1 | Layer 2 | | | Layer 3 | | | | Priority Value |
| | • | Layer A - Identify Significant Health N | leeds Step #1 | · | | | | |
| | | | Seriousness of Problem | | Comparison Variance to be | Comparison Variance to be | Comparison Variance to be | |
| | | Severity - Comparison Point Indicators | | Objective - Data Pre-Populated | determined upon indicator | determined upon indicator | determined upon indicator | |
| ~ | | | Point | | analysis (range) | analysis (range) | analysis (range) | 30% |
| Community | | Severity - Non Comparison Point | Seriousness of Problem | | Hanlon Method | Hanlon Method | Hanlon Method | |
| m | | Indicators | Key Stakeholder Perception of | Subjective - Key Stakeholder Input | 0 - Not Serious | 3 - 4 - Moderatley Serious | 7 - 8 - Relatively Serious | |
| unit | | | Serverity | | 1 - 2 - Relatively Not Serious | 5 - 6 - Serious | 9 - 10 - Very Serious | 5% |
| ty of | 1 A | | Size of Problem | | Hanlon Method | Hanlon Method | Hanlon Method | |
| эf Т | Issue Area | Magnitude | | Objective - Data Pre-Populated | 1 - 4 | 5 or 6 | 7 - 10 | |
| Focus | Categories | | Amount of Population Impacted | | .1%99% | 1% - 9.99% | > 10% of population | 40% |
| 1 | | Access Alignment with NVD Initiatives / Alignment | | Objective - Initiative Tracker & Population | Hanlon Method | Hanlon Method | Hanlon Method | |
| COF | Access | 5 | Alignment of NYP Active Initiatives & | | 0 -< 5% effective | 3 - 4 - 20% - 40% effective | 7 - 8 - 60% - 80% effective | |
| Ē | | Effectiveness of Initiatives to Need | the Effectiveness of Initiatives | Health Think Tank Meeting #2 | 1 - 2 - 5% - 20% effective | 5 - 6 - 40% - 60% effective | 9 - 10 - 80% - 100% effective | 25% |
| dica | Health Outcomes | Layer B - Identify Significant Health N | leeds Step #2 | | | | | |
| Indicators | Utilization | Availability to Impact / Available New | Resources Available & Funding | | Hanlon Method | Hanlon Method | Hanlon Method | |
| D | Othization | Resources of Funding / People / | Availability | Subjective - Key Stakeholder Input | 0 -< 5% potential | 3 - 4 - 20% - 40% potential | 7 - 8 - 60% - 80% potential | |
| Define | SDOH | Process | Community Partnership Impact | Population Health Think Tank Meeting #2 | 1 - 2 - 5% - 20% potential | 5 - 6 - 40% - 60% potential | 9 - 10 - 80% - 100% potential | |
| ie Ar | 30011 | FIDLESS | Patient Compliance Impact | | 1 - 2 - 3% - 20% potential | 5 - 6 - 40% - 60% potential | 9 - 10 - 80% - 100% potential | 10% |
| reas | | NYS Prevention Agenda | Prevention Agenda Initiative | Objective - Data Pre-Populated | Not on Prevention Agenda & | On Prevention Agenda & Not | On Prevention Agenda & On | |
| is of | | Agenda | | Objective - Data Fre-Fopulated | Not on Previous CSP | on Previous CSP | previous CSP | 40% |
| F Need | | Community Input (Focus Groups & | NYAM Key Findings Summaries from | | | | | |
| ed . | | Surveys) | Objective - Data Pre-Populated Pending NYAM Summaries | | | | | |
| | | | | | Occurrence Count for focus group & surveys | | | 40% |
| | | System Strategy & Key Stakeholder | System & Key Stakeholder Subjective | Subjective - Key Stakeholder Input | | 0 - 10 Score by Leader & | | |
| | | Input | Input | Population Health Think Tank Meeting #2 | 1 | Rank Ordering in Category | | 10% |

Prioritization of Significant Health Needs - Results

The data identification and prioritization process for NYP Queens resulted in numerous indicators falling into the 4th quartile. At a high level, these indicators can generally be grouped into:

- 1. Women's Health
- Obesity 2.
- 3. Mental Health and Substance Abuse

These will be used to inform the CSP strategy for NYP Queens. The focus will not preclude NYP Queens from initiatives not related to the focused priorities but allows NYP to invest in new opportunities of impact. Existing hospital strategies related to cancer, hypertension, cardiovascular, etc. will continue to evolve as leading strategies.

| CATEGORY | INDICATORS | ISSUE SCORE | QUARTILE |
|-----------------|-----------------------------------------------------------------------------------------------------|--------------------|----------|
| Health Outcomes | Childhood Obesity | 3 | 4th |
| Health Outcomes | Cancer Incidence - All Sites* | 3 | 4th |
| Health Outcomes | Obesity | 3 | 4th |
| Health Outcomes | Physical Activity | 3 | 4th |
| Health Outcomes | Diabetes | 3 | 4th |
| Utilization | Hospitalizations: Preventable Diabetes* | 3 | 4th |
| Health Outcomes | Percentage of adults with poor mental health for 14 or more days in the last month | 2.9 | 4th |
| Health Outcomes | Hypertension | 2.9 | 4th |
| SDoH | Current Smokers* | 2.8 | 4th |
| SDoH | Binge Drinking* | 2.8 | 4th |
| Health Outcomes | Teen Births* | 2.6 | 4th |
| Utilization | Hospitalizations: Preventable Hypertension* | 2.6 | 4th |
| SDoH | Meal Gap (# of Meals Needed per Year for Food Security)* | 2.6 | 4th |
| Utilization | Hospitalizations: Alcohol* | 2.5 | 4th |
| Utilization | Hospitalizations: Drug* | 2.5 | 4th |
| Health Outcomes | Percentage of adults with diagnosed high blood pressure taking high blood pressure medication | 2.4 | 4th |
| Access | Late Or No Prenatal Care | 2.2 | 4th |
| Health Outcomes | Infant Mortality* | 2.2 | 4th |
| Health Outcomes | Preterm Births* | 2.2 | 4th |
| | 101 | Queens | 5 |



Previously Conducted CHNA

NYP Queen's Impact Evaluation of 2016 Implementation Strategy

- The NYP Queen's 2016 CHNA found that chronic diseases and HIV were important areas of need.
 - In Queens county, heart disease was found to be a leading cause of death. A CHNA focus group discussed the physical health issues of the community and found that living in New York, chronic diseases are caused by a multitude of environmental stresses. The prevalence of chronic disease in the community within NYP/Queens service area was higher than NY State. This was a significant source of concern cited by both the key informant interview and the focus group regarding health conditions that affect people in the communities where they live and work. The groups highlighted, among other risk factors: hypertension and heart disease, and HIV were of critical concern in their community.
 - HIV was a growing concern for the community and it is often a comorbidity associated with Hepatitis C (HCV). Early detection and proper follow-up care can dramatically reduce the mortality of patients with HCV and HIV. Without the availability of screening programs and linkages to care, patients with HCV and HIV commonly go untreated until they end up in the NYP/Queens emergency room with end-stage liver disease.
- An analysis of the data along with feedback from a wide range of community stakeholders, resulted in the selection of the following two priority areas:
 - 1. Increase access to high-quality chronic disease preventative care and management in both clinical and community settings, with a focus on Increasing screening rates for hypertension and heart disease.
 - 2. Prevent HIV and STDs, with a focus on increasing screening rates for Hepatitis C.

NYP Queen's Impact Evaluation of 2016 Implementation Strategy

| Significant health need identified in 2016 | Objective | Planned activities listed in the 2016 NY State DOH CSP | Y/N was the activity implemented? | Result or impact | | |
|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|---|
| screening rates for | cardiovascular disease among disparate | Incorporate hypertension screening at community health initiative outreach events. | Y | Provided blood pressure screening at 14 community health fair events 815 community members had free blood pressure screening at these events | | |
| preventative care and management in both clinical and community settings with a focus on | reventative care and hanagement in both linical and community ettings, with a focus on ncreasing screening ates for hypertension | increase the percentage of adults 18 years and older who have a blood pressure screening. | Refer patients to ambulatory primary care sites for follow up | Y | All participant were recommended to either follow up with their primary care physicians or referred to our ambulatory primary care clinics | |
| Increasing screening rates for hypertension | | | pressure screening. | pressure screening. | Partner with NY Public Library and set up booths for hypertension screenings. | Ν |
| | | Promote that all primary care practices follow the U.S. Preventative Service Task Force Recommendations in Hypertension Screening. | Y | Patients who are at risk of hypertension are identified according to the following criteria: Stage 1 ≥2 elevated BP readings (≥140 SBP or ≥90 DBP) at two separate medical visits, past 12 months A Stage 2 reading (≥160 SBP or ≥100 DBP) at any medical visit in the past 12 months | | |
| have controlled their blood pressure. | Identify patients who have repeated elevated blood pressure readings in the medical record but do not have a diagnosis of hypertension and schedule them for a hypertension visit. | Y | 653 patients were identified to have 2 readings in past 12 months with SBP over 140 and DBP over 90 95 patients were identified to have 1 reading in past 12 months with SBP over 160 and DBP over 100 In 2017, 110 of the 141 patients and 14 out of the 25 patients completed their follow-up appointments | | | |
| | | In addition to targeting general population for screening, NYP/Queens will also do outreach for the indicated | Y 104 | Provided blood pressure screening at 14 community health fair events: three in Chinese community, one in Korean community, one in Spanish community and one in south Asian community | | |

NYP Queen's Impact Evaluation of 2016 Implementation Strategy

| Significant health need identified in 2016 | Objective | Planned activities listed in the 2016 NY State DOH CSP | Y/N was the activity implemented? | Result or impact | | |
|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Prevent HIV Virus (HCV) p and STDs and treatment | GOAL #5: Increase and coordinate Hepatitis C Virus (HCV) prevention and treatment capacity in New York State. | Incorporating the testing as part of the workflow at Emergency Department (ED and the Ambulatory Care Center (ACC). | Y | Implemented workflow for all eligible patients presenting to the emergency department (ED) and two primary care centers to receive Hepatitis C virus (HCV) test. HCV lab orders have been auto-populated into the hospital's electronic medical record (EMR) as a hard stop. This prompt requires the health provider to offer HCV test to the patients at the ED. This has been found to dramatically increase the rate of screening at the ED. | | |
| | | Using the electronic medical record (EMR) to identify eligible patients, capture all needed data which will be used as tools for continuous quality improvement. | Y | 3718 out of eligible patients identified at ED to receive HCV tests 545 out of 5515 eligible patients identified at primary care clinic to receive HCV test | | |
| | | | | • Testing 20% of eligible patients in the ED and 30% of eligible patients at ACC, which is the outpatient site. | Y | At ED, 46 patients were HCVAb+ and 11 patients were HCV RNA+. At primary care clinic, 7 patients tested positive for HCVAb+ and one was HCV RNA+. |
| | | Identifying and providing community resources and connecting HCV positive patients to care at NYP/Queens, community clinics, or community primary. | Y | Nine HCVRNA+ patients were connected to care at NYP/Queens, community clinics, or community primary care physicians | | |

105

Queens





Communities of High Disparity Definition Indicators

| Domain | Indicator | Source | Geographic Area | Period |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|------------------------------|-----------|
| Domain 1 – Demographics | Total population | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 1 – Demographics | Percent of population that is minority (including Hispanic ethnicity) | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 1 – Demographics | Percent of population ages 65 and older | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 1 – Demographics | Percent of population 5 years and older who report that they speak English "less than very well" | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 1 – Demographics | Percent of population ages 25 and older whose highest level of education is less than a high school diploma or GED | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 1 – Demographics | Percent of households Single Father With Children | Data2Go.NYC | Community District | 2012-2016 |
| Domain 1 – Demographics | Percent of households Single Mother With Children | Data2Go.NYC | Community District | 2012-2016 |
| Domain 2 – Income | Percent of population - all below 150% of NYC.gov threshold | NYC Mayor Report | Community District | 2005-2017 |
| Domain 2 - Income | Percent of population ages 0-17 living below the federal poverty level | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 2 - Income | Percent of population ages 65 and older living below the federal poverty level | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 2 - Income | Percent of renter households whose gross rent (rent plus electricity and heating fuel costs) is greater than 50% of their monthly pre-tax income | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 2 - Income | Percent of residents living in New York City Housing Authority (NYCHA) developments, excluding Section 8 housing | NYC Health Data Atlas | Neighborhood Tabulation Area | 2015 |
| Domain 3 – Insurance | Percent of the civilian (non-military) labor force ages 16 and older who are unemployed | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 3 - Insurance | Percent of civilian noninstitutionalized population with health insurance | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 3 - Insurance | Percent of civilian noninstitutionalized population ages 0-17 without health insurance | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 3 - Insurance | Percent of population continuously enrolled, for 11 months or more, in Medicaid | NYC Health Data Atlas | Neighborhood Tabulation Area | 2015 |



Communities of High Disparity Definition Indicators

| Domain | Indicator | Source | Geographic Area | Period |
|----------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------|------------------------------|-----------|
| Domain 4 – Access to Care | Age-adjusted rate of all preventable hospitalizations per 100,000 population ages 18 and older | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 4 – Access to Care | Rate of avoidable adult hospitalizations per 100,000 adults ages 18 and older | NYC Community Health Profiles | Community District | 2014 |
| Domain 4 – Access to Care | Rate of avoidable pediatric hospitalizations per 100,000 adults ages 0 to 4 | NYC Community Health Profiles | Community District | 2014 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Percent of occupied housing units with more than one occupant per roon | n <u>NYC Health Data Atlas</u> | Neighborhood Tabulation Area | 2010-2014 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Serious Housing Code Violations per 1,000 units | Data City of New York | Community District | 2018 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Families with Children in Homeless Shelters | Citizen's Committee for Children Keeping Track Online | Community District | 2018 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Percent of households receiving Food Stamp/SNAP benefits in the past 12 months | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Crude rate of severe maternal morbidity (SMM) per 10,000 deliveries | NYC Health Data Atlas | Neighborhood Tabulation Area | 2008-2012 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Deaths of infants under 1 year per 1,000 live births | Citizen's Committee for Children Keeping Track Online | Community District | 2016 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Age-adjusted rate of drug hospitalizations per 100,000 population ages 15-84 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Age-adjusted rate of psychiatric hospitalizations per 100,000 population ages 18 and older | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Crude rate of new HIV diagnoses in 2013 per 100,000 population, all ages | NYC Health Data Atlas | Neighborhood Tabulation Area | 2013 |
| Domain 5 – NYS DOH Prevention Agenda Priorities | Annual age-adjusted rate of newly reported chronic hepatitis B per 100,000 adults aged 18 and older | NYC Health Data Atlas | Neighborhood Tabulation Area | 2013-2015 |

Assessment Data, Defined Community at a Glance Indicators

| Indicator | Source | Geographic Area | Period |
|--------------------------------------------------|--------------------------------|------------------------------------------------------------|-----------------|
| Total Population Growth by Age Cohort | Nielsen | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Population by Race & Ethnicity | Nielsen | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Socioeconomic Profile – Household Income | Nielsen | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Population | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Households | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Ethnicity – Hispanic/Latino | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Hispanic Origin – Non Cuban/Mexican/Puerto Rican | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Home Language | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Marital Status | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Population by Age | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Population by Race | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Median Age of Householder | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Presence of Children | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Household Type | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Housing Tenure | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Age of Housing | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Household Size | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Housing Units in Structure | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |

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Queens

Assessment Data, Defined Community at a Glance Indicators

| Indicator | Source | Geographic Area | Period |
|--------------------------------------|--------------------------------|------------------------------------------------------------|-----------------|
| Education Attainment | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Education: Hispanic/Latino | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Poverty Status | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Household Income; Median and Average | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Household Income Distribution | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Occupational Class | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Unemployment Rate | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Method of Travel to Work | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |
| Occupation | Claritas; Environics Analytics | Defined Community by ZIP Code; Benchmark is New York State | 2019; Estimated |

| Category | Indicator | Source | Geographic Area | Period |
|--------------|--------------------------------------------------------------------|-----------------------|------------------------------|-------------|
| Demographics | Population (Total #) | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of female population | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of male population | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 0-17 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 18-24 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 25-44 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 45-64 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 65 and older | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of Hispanic or Latino population (of any race) | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of White population (not Hispanic or Latino) | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of Black population (not Hispanic or Latino) | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of Asian and Pacific Islander population | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of all other race population | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population all ages living below federal poverty level | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 0-17 living below federal poverty level | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population ages 65+ living below federal poverty level | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population without health insurance | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population enrolled in Medicaid | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| | | | | - NowVork-D |

| Category | Indicator | Source | Geographic Area | Period |
|----------------|----------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------|-----------|
| Demographics | Percent of population born outside the U.S. or U.S. territories | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of population age 5+ report speaking English "less than very well" | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Demographics | Percent of adults age 25+ not completed High School | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Socioeconomics | Percent of population ages 16+ unemployed | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Socioeconomics | Percent of population reported disabled | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Socioeconomics | Percent of household, single mother with children | Data2Go.NYC | Community District | 2012-2016 |
| Socioeconomics | Percent of household, single father with children | Data2Go.NYC | Community District | 2012-2016 |
| Socioeconomics | Percent of people living within income band \$200,000 or more | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band \$100,000 to \$199,999 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band \$75,000 to \$99,999 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band \$50,000 to \$74,999 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band \$35,000 to \$49,999 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band \$25,000 to \$34,999 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band \$15,000 to \$24,999 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Socioeconomics | Percent of people living within income band under \$15,000 | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |



| Category | Indicator | Source | Geographic Area | Period |
|------------------|--------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------|-----------|
| Housing | Overcrowding; Percent of occupied housing units with more than one occupant per room | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Housing | Rent burden, i.e., rent plus electricity and heating fuel costs is greate than 30% of monthly pre-tax income | r <u>NYC Health Data Atlas</u> | Neighborhood Tabulation Area | 2010-2014 |
| Housing | Rent burden, i.e., rent plus electricity and heating fuel costs is greate than 50% of monthly pre-tax income | r <u>NYC Health Data Atlas</u> | Neighborhood Tabulation Area | 2010-2014 |
| Housing | Percentage of renter-occupied homes without maintenance defects | NYC Community Health Profiles | Community District | 2014 |
| Housing | Percent of residents living in public housing excluding Section 8 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2015 |
| Housing | Housing Maintenance code violations | Data City of New York | Neighborhood Tabulation Area | 2018 |
| Housing | Housing Maintenance code complaints | Data City of New York | Patient Address | 2018 |
| Housing | Evictions | Association for Neighborhood & Housing Development | Community District | 2018 |
| Housing | County Foreclosure Rate | Office of the New York State Comptroller | County | 2018 |
| Housing | Percent of families with children in shelter | Citizen's Committee for Children Keeping Track Online | Community District | 2017 |
| Housing | Homes Without Maintenance Defects | NYC Community Health Profiles | Community District | 2014 |
| Housing | Notice of Foreclosure Rate per 1,000 for 1-4 Unit and Condo Properties, 2018 | Association for Neighborhood & Housing Development | Community District | 2018 |
| Housing | Notice of Foreclosure Rate per 1,000 for 5+ Unit Buildings, 2018 | Association for Neighborhood & Housing Development | Community District | 2018 |
| Food & Nutrition | Percent of households receiving SNAP Benefits | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Food & Nutrition | Meal Gap; # of meals needed per year for food security | Data2Go.NYC | Community District | 2014 |
| Food & Nutrition | Food Desert | USDA | Census Tract | 2015 |

| Category | Indicator | Source | Geographic Area | Period |
|---------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------|---------------------------------|-----------|
| Social & Environmental Safety | Air Quality (Annual Average MCG per Cubic Meter of Fine Particle Matter) | NYC Community Health Profiles | Community District | 2016 |
| Social & Environmental Safety | Percent of households with a person age 65+ living alone | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Social & Environmental Safety | Number of persons served by senior center program per 1,000 population ages 60+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2015 |
| Social & Environmental Safety | Assault hospitalization per 100,000 population, age adjusted rate | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| Social & Environmental Safety | Felony crime complaints per 100,000 population, crude rate | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Social & Environmental Safety | Total number of arrests of 16 & 17 year olds | Citizen's Committee for Children Keeping Track Online | Borough | 2017 |
| Transportation | Percent of workers who commute by any form of transportation over 60 minutes each way | Data2Go.NYC | Community District | 2010-2015 |
| Health Status: Healthy Eating & Physical Activity | Percentage of adults who ate in 24 hours 1+ serving of fruit and vegetable | NYC Community Health Profiles | Community District | 2015-2016 |
| Health Status: Healthy Eating & Physical Activity | Percentage of adults who drink >1 sweetened beverage daily | NYC Community Health Profiles | Community District | 2015-2016 |
| Health Status: Healthy Eating & Physical Activity | Percentage of adults reporting obesity | NYC Community Health Profiles | Community District | 2015-2016 |
| Health Status: Healthy Eating & Physical Activity | Percentage of public school children (K to 8) with obesity | NYC Community Health Profiles | Community District | 2016-2017 |
| Health Status: Healthy Eating & Physical Activity | Percentage of adults with physical activity in last 30 days | NYC Community Health Profiles | Community District | 2015-2016 |
| Health Status: Women, Infants & Children | Crude rate of severe maternal morbidity per 10,000 deliveries | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Health Status: Women, Infants & Children | Rate of infant deaths (under 1 year old) per 1,000 live births | NYC Community Health Profiles | Community District | 2013-2015 |
| Health Status: Women, Infants & Children | Percent of live births receiving late prenatal care | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Health Status: Women, Infants & Children | Percent of preterm births among all live births | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| Health Status: Women, Infants & Children | Rate of teen births (per 1,000 women ages 15-19) | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |

| Category | Indicator | Source | Geographic Area | Period |
|-----------------------------------------------|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|---------------------------------|-----------|
| Health Status: Well-Being & Mental Health | Percentage of deaths that could have been averted (based on top 5 Neighborhood Tabulation Areas) | NYC Community Health Profiles | Community District | 2011-2015 |
| Health Status: Well-Being & Mental Health | Premature mortality per 100,000 population under ages 65 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2010-2014 |
| lealth Status: Well-Being & /lental Health | Percentage of adults self-report health as good-excellent | NYC Community Health Profiles | Community District | 2015-2016 |
| lealth Status: Well-Being & /lental Health | Percentage of adults not getting needed medical care | NYC Community Health Profiles | Community District | 2015-2016 |
| lealth Status: Well-Being & /lental Health | Percentage of adults self-reporting poor mental health | Behavioral Risk Factor Surveillance System (BRFSS) New York State | County | 2016 |
| lealth Status: Well-Being & /lental Health | Percentage of adults self-reporting binge drinking | NYC Community Health Profiles | Community District | 2015-2016 |
| lealth Status: Chronic Disease | Rate of ED visits for asthma per 10,000 children ages 5 to 17 | NYC Community Health Profiles | Community District | 2015 |
| lealth Status: Chronic Disease | Percentage of adults with diabetes | NYC Community Health Profiles | Community District | 2015-2016 |
| lealth Status: Chronic Disease | Percentage of adults with hypertension | NYC Community Health Profiles | Community District | 2015-2016 |
| lealth Status: Chronic Disease | Percentage of adults reporting current smoking | NYC Community Health Profiles | Community District | 2015-2016 |
| lealth Status: Chronic Disease | Rate of new HIV diagnoses per 100,000 people | NYC Community Health Profiles | Community District | 2016 |
| lealth Status: Chronic Disease | Rate of new hepatitis C diagnoses per 100,000 people | NYC Community Health Profiles | Community District | 2016 |
| lealth Status: Chronic Disease | Percentage of adults with arthritis | Behavioral Risk Factor Surveillance System (BRFSS) New York State | County | 2016 |
| lealth Status: Chronic Disease | Percentage of Adults with CV (Heart Attack, Coronary Heart Disease, or Stroke) | Behavioral Risk Factor Surveillance System (BRFSS) New York State | County | 2016 |
| lealth Status: Chronic Disease | Percentage of Adults with COPD | Behavioral Risk Factor Surveillance System (BRFSS) New York State | County | 2016 |
| lealth Status: Chronic Disease | Percentage of Adults Taking Medication for High Blood Pressure | Behavioral Risk Factor Surveillance System (BRFSS) New York State | County | 2016 |

| Category | Indicator | Source | Geographic Area | Period |
|---------------------------------|----------------------------------------------------------------------------|-------------------------------|---------------------------------|-----------|
| Health Status: Cancer | Cancer Incidence - All Sites | State Cancer Profiles | County | 2018 |
| Health Status: Cancer | Cancer Incidence - Breast | State Cancer Profiles | County | 2018 |
| Health Status: Cancer | Cancer Incidence - Colon and Rectum | State Cancer Profiles | County | 2018 |
| Health Status: Cancer | Cancer Incidence - Lung | State Cancer Profiles | County | 2018 |
| Health Status: Cancer | Cancer Incidence - Prostate | State Cancer Profiles | County | 2018 |
| Health Care Service Utilization | Avoidable Hospitalizations per 100,000 population ages 18+ (PQI) | NYC Community Health Profiles | Community District | 2014 |
| Health Care Service Utilization | Avoidable Hospitalizations per 100,000 population ages 0-4 (PDI) | NYC Community Health Profiles | Community District | 2014 |
| Health Care Service Utilization | Preventable Hospitalizations: All per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| Health Care Service Utilization | Preventable Hospitalizations: Asthma per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| Health Care Service Utilization | Preventable Hospitalizations: Diabetes per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| Health Care Service Utilization | Preventable Hospitalizations: Hypertension per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| Health Care Service Utilization | Preventable Hospitalizations: Alcohol per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| lealth Care Service Utilization | Hospitalizations: Child Asthma per 10,000 population ages 5-14 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| lealth Care Service Utilization | Hospitalizations: Drug per 100,000 population ages 15-84 | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| lealth Care Service Utilization | Hospitalizations: Falls per 100,000 population ages 65+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2012-2014 |
| lealth Care Service Utilization | Preventable Hospitalizations: Psychiatric per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| lealth Care Service Utilization | Preventable Hospitalizations: Stroke per 100,000 population ages 18+ | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |

| Category | Indicator | Source | Geographic Area | Period |
|---------------------------------|------------------------------------------------------------------------------------------------------|-----------------------|---------------------------------|--------|
| Health Care Service Utilization | Emergency Dept.: All Visits per 100,000 population, crude rate | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Health Care Service Utilization | Emergency Dept: Treat and Release Visits per 100,000 population, crude rate | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Health Care Service Utilization | Emergency Dept: Visits Resulting in Inpatient Stays per 100,000 population, crude rate | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Health Care Service Utilization | Emergency Dept: Preventable Treat and Release Visits or all T&R visits | NYC Health Data Atlas | Neighborhood Tabulation Area | 2014 |
| Health Provider Assets | Facility - Hospital, Federally Qualified Health Center, Skilled Nursing Facility, and Urgent Care | Definitive Healthcare | Street Address | 2019 |
| Health Provider Assets | Physicians | Definitive Healthcare | Street Address | 2019 |

Gaps Limiting Ability to Assess the Community's Health Needs

A number of data sources, including state, county, and local resources were examined as part of this CHNA. One limitation of this study is that some data sources were not available for geographic boundaries at these localized levels (e.g., Neighborhood Tabulation Area).

Additionally, data publicly available was not always collected on an annual basis, meaning that some data indicators are several years old. In consideration of these limitations, the process of identifying health needs was based on both the quantitative and qualitative analyses.

Mental health and substance use indicators are limited due to privacy requirements creating challenges for assessing disparities. Similar self-reported statistics are estimated to be underreported due to the stigma of these health issues.

Hanlon Prioritization Method Pros and Cons

The Hanlon Method for Prioritizing Health Problems, utilized in this study, is a well-respected technique which objectively takes into consideration explicitly defined criteria and feasibility factors. Though a complex method, the Hanlon Method can be used with any size group and is advantageous when the desired outcome is an objective list of health priorities based on baseline data and numerical values.

- **PROS:** the PEARL component can be a useful feature as it offers relatively quantitative answers that are appealing for many.
 - Propriety Is a program for the health problem suitable?
 - Economics Does it make economic sense to address the problem? Are there economic consequences if a problem is not carried out?
 - Acceptability Will a community accept the program? Is it wanted?
 - Resources Is funding available or potentially available for program?
 - Legality Do current laws allow program activities to be implemented?

Eliminate any health problems which receive an answer of "No" to any of these PEARL factors or proceed with corrective action to ensure that potential health priorities meet all five of the feasibility factors.

• <u>CONS</u>: The process offers the lowest priorities for those issues where the solution requires additional resources or legal changes which may be problematic. Very complicated.

Source: https://www.cdc.gov/nphpsp/documents/Prioritization%20section%20from%20APEXPH%20in%20Practice.pdf

| | Focus Area 1: Healthy Eating and Food Security |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------|
| | Overarching Goal: Reduce obesity and the risk of chronic diseases |
| | Goal 1.1: Increase access to healthy and affordable foods and beverages |
| | Goal 1.2: Increase skills and knowledge to support healthy food and beverage choices |
| | Goal 1.3: Increase food security |
| | Focus Area 2: Physical Activity |
| | Overarching Goal: Reduce obesity and the risk of chronic diseases |
| | Goal 2.1: Improve community environments that support active transportation and recreational physical activity for |
| | people of all ages and abilities |
| | Goal 2.2: Promote school, child care, and worksite environments that support physical activity for people of all ages |
| | and abilities |
| | Goal 2.3: Increase access, for people of all ages and abilities, to safe indoor and/or outdoor places for physical |
| Priority Area: Prevent Chronic Diseases | activity |
| | Focus Area 3: Tobacco Prevention |
| | Goal 3.1: Prevent initiation of tobacco use, including combustible tobacco and electronic vaping products (electronic |
| | cigarettes and similar devices) by youth and young adults |
| | Goal 3.2: Promote tobacco use cessation, especially among populations disproportionately affected by tobacco use |
| | including: low SES; frequent mental distress/substance use disorder; LGBT; and disability |
| | Goal 3.3: Eliminate exposure to secondhand smoke and exposure to secondhand aerosol/emissions from electronic |
| | vapor products |
| | Focus Area 4: Preventive Care and Management |
| | Goal 4.1: Increase cancer screening rates for breast, cervical, and colorectal cancer |
| | Goal 4.2: Increase early detection of cardiovascular disease, diabetes, prediabetes and obesity |
| | Goal 4.3: Promote the use of evidence-based care to manage chronic diseases |
| | Goal 4.4: Improve self-management skills for individuals with chronic conditions |

| | Focus Area 1: Injuries, Violence and Occupational Health |
|----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| | Goal 1.1: Reduce falls among vulnerable populations |
| | Goal 1.2: Reduce violence by targeting prevention programs particularly to highest risk populations |
| | Goal 1.3: Reduce occupational injuries and illness |
| | Goal 1.4: Reduce traffic related injuries for pedestrians and bicyclists |
| | Focus Area 2: Outdoor Air Quality |
| | Goal 2.1: Reduce exposure to outdoor air pollutants |
| | Focus Area 3: Built and Indoor Environments |
| Priority Area: Promote a Healthy and Safe Environment | Goal 3.1: Improve design and maintenance of the built environment to promote healthy lifestyles, sustainability, and adaptation to climate change |
| | Goal 3.2: Promote healthy home and school environments |
| | Focus Area 4: Water Quality |
| | Goal 4.1: Protect water sources and ensure quality drinking water |
| | Goal 4.2: Protect vulnerable waterbodies to reduce potential public health risks associated with exposure to recreational water |
| | Focus Area 5: Food and Consumer Products |
| | Raise awareness of the potential presence of chemical contaminants and promote strategies to reduce exposure |
| | Goal 5.2: Improve food safety management |

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| | Focus Area 1: Maternal & Women's Health |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| | Goal 1.1: Increase use of primary and preventive health care services by women of all ages, with a focus on |
| | women of reproductive age |
| | Goal 1.2: Reduce maternal mortality and morbidity |
| | Focus Area 2: Perinatal & Infant Health |
| | Goal 2.1: Reduce infant mortality and morbidity |
| Priority Area: Promote Healthy Women, | Goal 2.2: Increase breastfeeding |
| Infants and Children | Focus Area 3: Child & Adolescent Health |
| | Goal 3.1: Support and enhance children and adolescents' social-emotional development and relationships |
| | Goal 3.2: Increase supports for children and youth with special health care needs |
| | Goal 3.3: Reduce dental caries among children |
| | Focus Area 4: Cross Cutting Healthy Women, Infants, & Children |
| | Goal 4.1: Reduce racial, ethnic, economic, and geographic disparities in maternal and child health outcomes and |
| | promote health equity for maternal and child health populations |
| | Focus Area 1: Promote Well-Being |
| | Goal 1.1: Strengthen opportunities to build well-being and resilience across the lifespan |
| | Goal 1.2: Facilitate supportive environments that promote respect and dignity for people of all ages |
| | Focus Area 2: Prevent Mental and Substance Use Disorders |
| Priority Area: Promote Well- Being and | Goal 2.1: Prevent underage drinking and excessive alcohol consumption by adults |
| Prevent Mental and Substance Use | Goal 2.2: Prevent opioid and other substance misuse and deaths |
| Disorders | Goal 2.3: Prevent and address adverse childhood experiences (ACEs) |
| | Goal 2.4: Reduce the prevalence of major depressive disorders |
| | Goal 2.5: Prevent suicides |
| | Goal 2.6: Reduce the mortality gap between those living with serious mental illness and the general population |

Source: https://www.health.ny.gov/prevention/prevention_agenda/2019-2024/

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| | Focus Area 1: Vaccine-Preventable Diseases |
|-------------------------------------------------|--------------------------------------------------------------------------------------|
| | Goal 1.1: Improve vaccination rates |
| | Goal 1.2: Reduce vaccination coverage disparities |
| | Focus Area 2: Human Immunodeficiency Virus (HIV) |
| | Goal 2.1: Decrease HIV morbidity (new HIV diagnoses) |
| | Goal 2.2: Increase viral suppression |
| | Focus Area 3: Sexually Transmitted Infections (STIs) |
| Priority Area: Prevent Communicable Diseases | Goal 3.1: Reduce the annual rate of growth for STIs |
| Diseases | Focus Area 4: Hepatitis C Virus (HCV) |
| | Goal 4.1: Increase the number of persons treated for HCV |
| | Goal 4.2: Reduce the number of new HCV cases among people who inject drugs |
| | Focus Area 5: Antibiotic Resistance and Healthcare-Associated Infections |
| | Goal 5.1: Improve infection control in healthcare facilities |
| | Goal 5.2: Reduce infections caused by multidrug resistant organisms and C. difficile |
| | Goal 5.3: Reduce inappropriate antibiotic use |

Community Populations – Questionnaire Demographics

| Participant demograp | ohics (N= | 208) |
|---------------------------|-----------|-------|
| Age | | |
| 18-25 | 46 | 22.1% |
| 26-35 | 51 | 24.5% |
| 36-45 | 27 | 13.0% |
| 46-55 | 29 | 13.9% |
| 56-65 | 23 | 11.1% |
| 66-75 | 15 | 7.2% |
| 76-85 | 16 | 7.7% |
| 86 + | 1 | 0.5% |
| Gender | | |
| Female | 117 | 57.4% |
| Male | 87 | 42.6% |
| Sexual Orientation | | |
| Heterosexual or straight | 149 | 77.6% |
| Bisexual | 20 | 10.4% |
| Asexual | 12 | 6.3% |
| Gay or lesbian | 7 | 3.6% |
| Other | 4 | 2.1% |
| Race/ethnicity * | | |
| White | 75 | 36.1% |
| Asian or Asian American | 65 | 31.3% |
| Latino or Hispanic | 35 | 16.8% |
| Black or African American | 25 | 12.0% |
| American Indian or | 4 | 1.9% |
| Alaskan Native | | |
| Other | 5 | 2.4% |

*multiple responses allowed

| Participant demo | | |
|-----------------------------|-----|-------|
| Born in the U.S. | 115 | 56.7% |
| How well do you speak Engli | | |
| Very well | 130 | 65.0% |
| Well | 30 | 15.0% |
| Not well | 30 | 15.0% |
| Not at all | 10 | 5.0% |
| Education Completed | | |
| Never attended school or | 1 | 0.5% |
| only attended kindergarten | | |
| Grades 1 -8 | 12 | 5.9% |
| Grades 9-11 | 13 | 6.4% |
| Grade 12 or GED | 34 | 16.8% |
| College 1 year to 3 years | 50 | 24.8% |
| College 4 years or more | 91 | 45.0% |
| Other | 1 | 0.5% |
| Employment* | | |
| Working | 114 | 54.8% |
| Not working | 35 | 16.8% |
| Student | 25 | 12.0% |
| Homemaker/Caregiver | 22 | 10.6% |
| Volunteer | 16 | 7.7% |
| Retired | 10 | 4.8% |
| Type of Health Insurance* | | |
| Medicaid | 65 | 31.6% |
| Medicare | 56 | 27.2% |
| Private/commercial | 56 | 27.2% |
| Uninsured | 30 | 14.6% |
| Unsure of type | 11 | 5.3% |
| VA | 2 | 1.0% |

Community Populations – Focus Group Demographics

| Participant Demogra | phics | (N=54) |
|--------------------------------------|-------|--------|
| Gender | n | % |
| Female | 33 | 61.1% |
| Male | 21 | 38.9% |
| Sexual Orientation | | |
| Heterosexual or straight | 40 | 74.1% |
| Asexual | 3 | 5.6% |
| Gay or lesbian | 3 | 5.6% |
| Self-described | 1 | 1.9% |
| Race/Ethnicity* | | |
| Asian or Asian American | 28 | 51.9% |
| Hispanic or Latino | 9 | 16.7% |
| White | 6 | 11.1% |
| Black or African American | 4 | 7.4% |
| American Indian or Alaskan Native | 2 | 3.7% |
| Other | 7 | 13.0% |
| Born in the U.S. | | |
| Yes | 16 | 29.6% |
| How well do you speak Engl | lish? | |
| Very well | 20 | 37.0% |
| Well | 10 | 18.5% |
| Not well | 12 | 22.2% |
| Not at all | 11 | 20.4% |
| Missing | 1 | 1.9% |

| Participant Demographics (N=54) | | |
|----------------------------------------------------------------------------|----|-------|
| Primary language spoken at home | n | % |
| Chinese (Mandarin, Cantonese, or other) | 16 | 29.6% |
| English | 16 | 29.6% |
| Haitian Creole | 2 | 3.7% |
| Korean | 9 | 16.7% |
| Spanish | 7 | 13.0% |
| Other | 2 | 3.7% |
| Missing | 2 | 3.7% |
| Highest level of education completed | | |
| College 4 years or more (Bachelor's, JD/MD/PhD) | 17 | 31.5% |
| Grandes 1-8 (Elementary) | 11 | 20.4% |
| Grade 12 or GED (High school graduate) | 11 | 20.4% |
| College 1 -3 years (some college, or technical school, associate's degree) | 8 | 14.8% |
| Grades 9-11 (Some high school) | 4 | 7.4% |
| Never attended school or only kindergarten | 1 | 1.9% |
| Missing | 2 | 3.7% |
| Insurance Status* | | |
| Medicaid | 26 | 48.1% |
| Medicare | 13 | 24.1% |
| Private insurance | 12 | 22.2% |
| Uninsured | 7 | 13.0% |
| Don't know | 4 | 7.4% |
| Employment status* | | |
| Not working | 18 | 33.3% |
| Working | 13 | 24.1% |
| Homemaker/caregiver | 8 | 14.8% |
| Student | 7 | 13.0% |
| Retired | 7 | 13.0% |
| Volunteer | 1 | 1.9% |
| Other | 2 | 3.7% |

*multiple responses allowed

- 1. To start, we'd like to hear a little about you, including how long you have lived in this community and one thing you like about it.
- 2. We're interested in hearing from you about health, so before we get into our more detailed questions, we want to hear from you first about how you define the term. Briefly, what does the word "health" mean to you?
- 3. What do you think are the greatest health issues for people in this community? (e.g., particularly common illnesses or problems)
 - a. Why do you think [x health issue(s) mentioned] is so common here? (prompt if needed: age of the population, diet, lifestyle, pollution, other environmental factors)
- 4. [If not mentioned] Are there any particular mental health issues that people in this community face, including depression, anxiety, trauma, or stress?
 - a. Why do you think [x mental health-related issue(s) mentioned] is/are significant here?
- 5. [If not mentioned in Q4] Is drug and alcohol use an issue in this community? Why or why not? What kind of services are available for people struggling with drug or alcohol use?

Now we're going to ask a little more about you and daily life in this community.

- 6. Can you tell us about the kind of food that you generally eat?
 - a. How concerned are you about eating healthy? Why?
 - b. How easy or hard is it to buy, eat and serve healthy food around here? Where do you go for food?
 - c. What might make it easier to eat healthy?



- 7. How easy or hard is it for people to exercise in this community? This includes things like walking, sports (like soccer and basketball), yoga, and other kinds of physical activity?
 - a. Do you exercise?
 - b. For those of you who do, what kind of exercise do you do and how often? Why?
 - c. For those of you who don't, why not?
 - d. How big a priority is exercise in this community? Can you explain?
 - e. What might encourage people to exercise more than they do?
- 8. Health is more than just medical care and many things can affect health, including housing, transportation, employment, stress in daily life, etc. Does this idea ring true to you? Why or why not?
- 9. Are there any particular challenges, like the ones I just mentioned, that people in this community face (i.e., housing, transportation, employment, stress in daily life, etc.)?
 - a. What about challenges related to housing?
 - b. Transportation?
 - c. Paying for food?
 - d. Employment?
 - e. Any others?
- 10. Are there things about this community that affect health in a positive way, for ex. good housing or access to healthy food?
- 11. What kinds of services exist in this community to help people deal with the challenges that we just discussed (If needed: like housing, transportation, employment)? Can you explain?
 - a. What kinds of organizations do people look to for help with these challenges? Why?
 - b. What about faith-based organizations like churches or mosques? Others?
 - c. If you've ever used services like these, how helpful were they? Why/why not?



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Now I'd like to talk about healthcare.

- 12. Where do people here (in this room) go for health care?
 - a. How did you choose where you go?
 - b. How do you like it what's good about it? What's bad?
 - c. Do you schedule an annual check-up?
- 13. Who do people here talk to if they are feeling sad or anxious and need help with that? [Probe if necessary: a therapist? Someone at a community based organization? A religious leader? A friend or family member?]
 - a. How willing are people to seek help for these kinds of issues?
 - b. What might encourage people to get help for these types of issues?
- 14. How well do you think the services that are available for people dealing with stress, anxiety, depression or other mental health challenges serve the mental health needs of this community?
 - a. Are there enough services? Not enough?
 - b. Are there ways the services available could be better? Or are they fine as they are?
- 15. Overall, how easy or difficult do you think it is for you and others you know to get health care?
 - a. What specifically makes it easy-or difficult-to get health care in this community?
 - b. Is cost of services an issue?
 - c. Is insurance an issue?
 - d. Is language or provider sensitivity an issue?
- 16. If you were able to talk to a doctor via telephone or computer (like a videochat) when you were sick, instead of going in to see the doctor in person, how likely would you be to use that service?
 - a. Why or why not? [Prompt if needed: is it about your level of comfort using tech for this kind of thing? Or about your ability to access this kind of technology? 128



This final set of questions are about some additional health related programs and resources.

- 17. If you want to learn about health things like diabetes prevention, blood pressure or cancer screening, etc.—what kind of information is available to people in your community, if any?
 - a. Who provides this information? How do they do that?
 - b. Have you ever seen or gotten information like this being provided by a local hospital?
 - i. If so, what was it about?
 - ii. Did you attend? Why or why not?
 - c. Who generally attends these programs-or looks for this kind of information?
- 18. What other kinds of programs exist in this community to help people stay healthy? This could be things like WIC, free exercise classes, or community health workers, for example.
 - a. Has anyone used these programs?
 - b. How helpful are they, in your opinion?
 - c. What kind of programs do you think there could be more of?
- 19. Has anyone ever used a service like this? If yes, what did you think?
- 19. As we mentioned in the beginning of the group, the purpose of this conversation is to help NewYork-Presbyterian think about ways they can support the health of this community including things they do outside their walls. Are there any things we haven't talked about that you think NewYork-Presbyterian could do to help improve the health of the community?
- 20. Before we close, do you have any other comments about health or health care here anything we haven't discussed?
- 21. Do you have any questions for us?

Thank you!



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2019 NewYork-Presbyterian Community Health Needs Questionnaire (CHNQ)

The New York Academy of Medicine is conducting this survey as part of a community health needs assessment for NewYork-Presbyterian (NYP), a network of hospitals and providers across New York City and Westchester. The purpose of this survey is to identify health issues that are important in your community. The information that you provide will help NYP to develop health services and programs. This survey is voluntary and you can skip individual questions. All your responses will be kept private.

 \Box 56 - 65

 $\Box 66 - 75$

□ 76 – 85

□ 86+

Eligibility

1. How old are you?

□ <18 [Thank you, unfortunately, you are not eligible for the survey]

□ 18 - 25

□ 26 – 35

□ 36 – 45

□ 46 – 55

2. Where do you live?

□ Bronx

□ Brooklyn

□ Manhattan

□ Queens

3. What is your ZIP code? _____

□ Staten Island

Westchester

□ Other, please specify: _____



Health issues in your community

| 4. Overall, how would you rate the health of the people in the community where you live? | 4. Overall, how would | you rate the health | of the people in the c | ommunity where you live? |
|------------------------------------------------------------------------------------------|-----------------------|---------------------|------------------------|--------------------------|
|------------------------------------------------------------------------------------------|-----------------------|---------------------|------------------------|--------------------------|

□ Excellent □ Very good □ Good □ Fair □ Poor

5. What do you think are the biggest health concerns in your community? (Check all that apply)

| Adolescent health | Hepatitis C | Sickle cell anemia |
|----------------------------|-------------------------------------------|------------------------|
| Alcohol and drug use | High blood pressure | Teen pregnancy |
| Asthma | | Tobacco use |
| Cancer | Maternal and child health | Vaccinations |
| Diabetes | Mental health (e.g., depression, suicide) | Violence |
| Exercise/physical activity | Nutrition | Other, please specify: |
| Falls among older adults | Obesity | |
| Heart disease | Sexually transmitted infections | |



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6. Many things outside of medical care can impact daily health where you live. What are the top changes that you believe would improve the health of the residents of your community the most? (Check all that apply)

- Cleaner streets
 -
- Improved housing conditions
- $\hfill\square$ Improved water quality
- □ Increased number of places where older adults can live and socialize
- □ Increased public transportation
- Lead paint removal

- Mold removal
- More local jobs
- $\hfill\square$ More parks and recreation centers
- □ Reduced air pollution
- □ Reduced cigarette/vaping smoke
- Reduced crime

- □ Reduced speeding on neighborhood streets
- □ Reduced traffic on neighborhood streets
- □ Reduction in homelessness

□ Other: _____

- Personal health and health care use
- 7. In general, would you say your health is...?

□ Excellent □ Very good □ Good □ Fair



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□ Poor

8. Has a doctor or other medical professional ever told you that you have any of the following . . .

| | Yes | No |
|------------------------------------------|-----|----|
| a. Arthritis | | |
| b. Asthma | | |
| c. Cancer (including skin cancer) | | |
| d. Chronic pain | | |
| e. COPD, emphysema or chronic bronchitis | | |
| f. Depression or anxiety | | |
| g. Diabetes | | |
| h. Drug or alcohol addiction | | |
| i. Heart disease | | |
| j. Hepatitis C | | |
| k. High blood pressure | | |
| I. High cholesterol | | |
| m. HIV/AIDS | | |
| n. Kidney disease | | |
| o. Obesity | | |
| p. Osteoporosis | | |
| q. Sexually transmitted diseases | | |
| r. Sickle cell anemia | | |
| Other: | | |



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9. Do you currently have health insurance?

□ Yes

□ No (Skip to Q10)

□ Don't know (Skip to Q10)

9a. If yes, what type (Check all that apply)

MedicaidMedicare

□ Private/commercial □ VA Not sure what kind

10. Where do you most often go for health care? (Check one)

| Alternative care (e.g., herbalist, acupuncturist | t) □ I don't go anywhere (skip to Q11) | |
|-------------------------------------------------------------|----------------------------------------|--|
| \square Alternative care (e.g., herballst, acupultetallst | | |

- □ Community health center
- □ Doctor's office
- Emergency room
- □ Hospital-based practice

Urgent care
 Other, please specify:

□ Spiritual healer or leader

□ Pharmacy

10a. Is the place you go to part of NewYork-Presbyterian?

- □ Yes
- □ No
- Don't know





11.Was there a time in the past 12 months when you needed health care or health services but did not get it?

□ Yes

- □ No (Skip to Q12)
- □ Don't know (Skip to Q12)

11a. Why didn't you get the care? (Check all that apply)

- □ Concerned about language or translation issues
- □ Couldn't get an appointment soon enough or at the right time
- □ Didn't have transportation
- □ Didn't know where to go
- □ Didn't realize I needed to see doctor
- □ Don't have a doctor
- Don't like to go

- $\hfill\square$ Goes against my religious/cultural beliefs
- □ Had other responsibilities (e.g. work, childcare)
- □ High cost of care (e.g. co-pay, deductible)
- $\hfill\square$ I thought I wouldn't get good care
- Not insured
- □ Other, please specify:_____

12.During the past 12 months, how many times have you gotten care in a hospital emergency room (ER)?

- □ None (Skip to Q13)
- □ 1 time
- □ 2 or more times
- Don't know



12a. Why did you choose to go to the ER? (Check all that apply)

- □ Didn't have insurance
- □ Didn't have transportation to doctor's office or clinic
- □ Doctor's office or clinic wasn't open
- □ Doctor told me to go to the ER

- □ Don't know
- Get most of my care at the ER
 Problem too serious for a doctor's office or clinic
- □ Other, please specify:

Hospital Services

13. Have you received medical care at any of the following NYP hospitals in the last 12 months? (Check all that apply)

- □ Gracie Square Hospital
- □ NYP Allen Hospital
- □ NYP Brooklyn Methodist Hospital
- □ NYP Columbia University Medical Center
- □ NYP David H. Koch Center
- □ NYP Hudson Valley Hospital
- □ NYP Komansky Children's Hospital
- □ NYP Lawrence Hospital

- NYP Lower Manhattan Hospital
- □ NYP Morgan Stanley Children's Hospital
- NYP Och Spine Hospital
- □ NYP Queens
- □ NYP Weill Cornell Medical Center
- □ NYP Westchester Division
- Other, please specify:
- \Box No (Skip to Q14)

□ Heart/Cardiology care

Pediatrics care

□ Radiológy/Imàging

13a.Which services did you use? (Check all that apply)

- □ Adolescent health
- □ Birthing/Maternity
- Dental care
- □ Emergency department

□ Primary care (e.g. internal medicine)

□ Surgery □ Women's health □ Other, please specify:



13b. Have you participated in any of these programs in the last 12 months?

| | | Ye | es | N | 0 |
|------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------|-----------------------------|--------------------------------|-------------------|
| Ask appropriate follow-up for each item below (e.g., if "yes," ask if useful); Skip patterns will be used for each question. | | l found it to be useful | l did not find it useful | However, I am interested | Not interested |
| i. | Community fitness and nutrition programs (e.g. weight loss and cooking programs) | | | | |
| ii. | Community health education events and lectures | | | | |
| iii. | Community health screening (e.g. blood pressure, diabetes) | | | | |
| iv. | Community support groups | | | | |
| V. | LGBT support services | | | | |
| vi. | Mental health and family counseling | | | | |
| vii. | Quit smoking programs | | | | |
| viii. | Other, please specify: | | | | |



Information and Activities

14. Where do you get most of your health information? (Check all that apply)

- □ Books
- □ Community based organization
- □ Doctor or health care provider
- □ Family or friends
- □ Health department
- □ Health fairs

- □ Health insurance plan
- □ Internet
- □ Library
- □ Newspapers or magazines
- □ Radio
- □ Religious organizations (e.g., church, temple)

15. Which of the following do you use to communicate with your healthcare provider? (Check all that apply)

- 🗆 Email
- □ In-person

- □ Text messaging □ Video conferencing (e.g., FaceTime, Skype)
- □ Online provider portal (e.g., MyChart)

□ Telephone

16. Do you regularly go to or participate in any of the following? (Check all that apply)

- □ Community center
- Gym or recreational center
- □ Library
- □ Local park & arts/cultural organization
- □ Neighborhood association (e.g., tenant association)
- □ Other community organizations

□ Religious organization (e.g., church, temple)

□ School

□ Television

□ Workplace

□ Don't know

□ Other, specify:

- □ School
- □ Senior center
- \Box Other, specify:

Other, specify: ______

□ None



Demographics

| 17. | What is your gender? | | | | | |
|-----|-----------------------------------|----------------|---------------------------------|-----------------|-------------------------------------------------------------|--|
| | Female | □ Male | | | Prefer to self-describe: | |
| | Gender non-binary | Trans | gender | | | |
| 18. | What is your sexual or | ientation? | | | | |
| | □ Asexual □ Bisexual | □ Gay □ Het | /, or lesbian erosexual or s | traight | Queer Prefer to self-describe: | |
| 19. | What is your race or ef | hnicity? (0 | Check all that | apply) | | |
| | American Indian or Alaskan Native | | | □ Hispanic or L | atino | |
| | Asian or Asian American | | | □ White | | |
| | Black or African Amer | ican | | □ Other, please | e specify: | |
| 20. | Were you born outside | of the U.S | .? | | | |
| | □ Yes | 🗆 No (S | kip to Q21) | | | |
| | 20a. In what country | / were you | born? | | - | |
| 22. | How well do you speak | English? | | | | |
| | □ Very well □ V | Vell | □ Not well | □ Not at | all | |
| | | | | | 139 | |



23. Do you prefer to get health care in a language other than English?

□ Yes

No (skip to Q24)

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23a. Which language? _____

24. Where do you currently live or stay?

- □ Assisted living
- □ Group home
- \Box Homeless, living in a shelter
- $\hfill\square$ Homeless, living on the street
- Nursing/long term care
 Own an apartment/house
- □ Rent an apartment/house
- □ Staying with friends/family

25.What is the highest level of education you completed? (Check one)

- Never attended school or only attended kindergarten
- Grades 1 through 8 (Elementary)
- Grades 9 through 11 (Some high school)
- Grade 12 or GED (High school graduate)
- College 1 year to 3 years (Some college or Technical school, Associate's degree)
- College 4 years or more (i.e. Bachelor's, JD/MD/PhD)
- Other, please specify:

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□ Three-quarter housing/Halfway house

Other, please specify:

26. What is your employment status (Check all that apply)?

- □ Homemaker/caregiver
- □ Not working
- □ Student
- □ Volunteer
- □ Working
- □ Other, please specify:_____

27. How many people are part of your household, including yourself, children and adults?

28. During the past 30 days, have you felt angry, sad or frustrated as a result of how you were treated based on any of the following?

□ Age □ Disability

- Gender
 - Perceived immigration status
- Economic status
 English language skills
- Race/ethnicity
 Religion

Sexual orientation
 Other, please specify: _____

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29.Would you be interested in participating in a focus group on health or receiving the survey results in the future? Your contact information will be maintained separately from your survey responses (Check all that apply)

- □ Yes, I am interested in participating in a focus group.
- □ Yes, I am interested in receiving the survey results.
- □ No, I am not interested in either. (Skip to end of survey)

29a. Please provide your contact information below

Name: _____

Email: _____ Phone Number:



Thank you for helping us better understand the health needs of your community!





Your feedback on this report is welcomed. You may send written comments to or request more information on this 2019 Community Health Needs Assessment at <u>community@nyp.org</u>.