

we're smoke free
— see page 3



Let Your Voice Be Heard.

NYP's 2009 Employee Survey is being conducted through August 15. You still have time to participate and help make NYP a better place to work. The more employees who participate, the more accurate the results will be.

The survey, which is absolutely confidential, is being administered by HR Solutions, an external survey vendor with health care clients around the country. The Hospital will receive only a summary report of the results. Your individual responses will never be seen by anyone at NYP.


You can access the survey through your work or home computer or by telephone. You must use your personal access code that was sent via e-mail from HR Solutions. The personal access code also is available from HR Solutions (800-481-6859). After obtaining the code, you can stay on the phone to take the survey.


If you don't have access to a computer or a telephone at work, NYP has set up dedicated telephones and computer stations at each campus. Please contact the HR Solutions help line at (800) 871-3988 if you have any questions about accessing the survey.

We learned on July 15 that for the ninth consecutive year, NewYork-Presbyterian Hospital has been ranked as the leading hospital in New York!

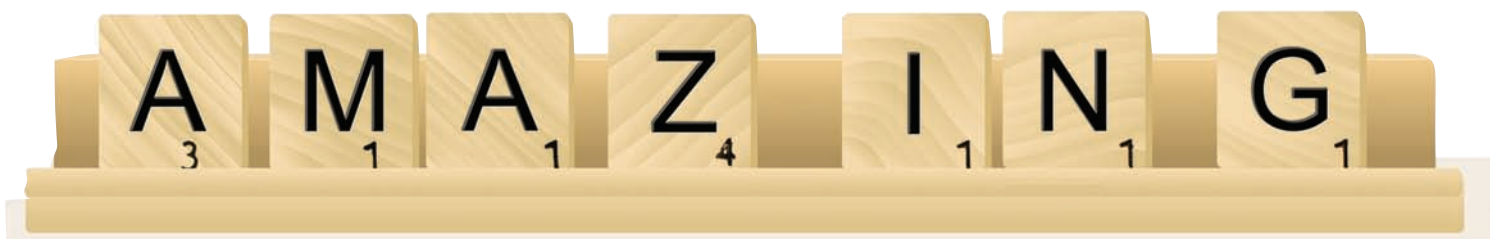
This accomplishment truly reflects the continued quality and excellence in the care we deliver, and our dedication to putting patients first every single day.

We could not have achieved this milestone without the commitment and support of our amazing doctors, nurses and staff. We applaud and thank you all.


Herbert Pardes, M.D.
President and
Chief Executive Officer


Steven J. Corwin, M.D.
Executive Vice President
and Chief Operating Officer





The word “amazing” is more than just letters on a game board. It’s really our doctors, nurses, administrative staff, facilities crews and thousands of NYP employees like yourself who have helped us get the equivalent of a “Triple Word Score” in the 2009 *U.S. News & World Report* rankings: NYP is once again ranked the number one hospital in the New York metropolitan area, and #6 in the nation on *U.S. News*’ exclusive “Honor Roll of Best Hospitals.”

But amazing things don’t stop there.

In an earlier online version of *U.S. News* that ranked “America’s Best Children’s Hospitals,” NewYork-Presbyterian was the only tri-state area hospital to be included on the Honor Roll. In fact, NYP is one of only 10 children’s hospitals in the nation to be ranked in all 10 clinical specialties.

When the *U.S. News* rankings were released, Richard F. Daines, M.D., New York State Commissioner of Health, said, “On behalf of Governor David A. Paterson and the New York State Health Department,

I congratulate NewYork-Presbyterian Hospital on its well-deserved recognition as one of America’s best hospitals. While the *U.S. News & World Report* rankings place the hospital among an elite handful of internationally recognized centers of excellence, NewYork-Presbyterian also should be recognized for its devotion to the day-to-day health care needs of the economically and culturally diverse communities of Manhattan and its role in training the next generation of physicians.”

Dr. Pardes said, “We are proud to be counted again among the top 10 academic medical centers in the nation. These rankings reflect our Hospital’s commitment to putting patients and their families first by offering innovative treatment options in every specialty, delivered with compassion and sensitivity. Through our affiliation with two of the nation’s leading Ivy League medical schools — Weill Cornell Medical College and Columbia University College of Physicians and Surgeons — we are

continually developing cutting-edge medical technologies and potentially life-saving therapies.”

NYP ranks #6 on *U.S. News*’ prestigious Honor Roll and is ranked in 14 of the 16 specialties listed. The Honor Roll lists the top 21 hospitals nationally, based on reputation, mortality rates and other patient care-related factors. NYP received 24 Honor Roll points, a two-point improvement over 2008.

NewYork-Presbyterian achieved the highest possible score for advanced technologies and patient services in all 12 specialties where these categories apply.

NewYork-Presbyterian ranks among the top five in four specialties, including Kidney Disorders (#2), Psychiatry (#4), Neurology & Neurosurgery (#5), and Diabetes and Endocrine Disorders (#5). Additional rankings include Heart & Heart Surgery (#7), Orthopedics (#7), Urology (#7), Gynecology (#8), Respiratory Disorders (#11), Digestive Disorders (#12), Geriatric Care (#12), Ear, Nose & Throat (#19), Rheumatology (#20) and Cancer (#28).

NewYork-Presbyterian provides children’s health services at both the NYP Morgan Stanley Children’s Hospital and the Phyllis and David Komansky Center for Children’s Health.

U.S. News recognized NYP as a leader in all clinical specialties, including Cancer, Diabetes & Endocrine Disorders, Digestive Disorders, Heart & Heart Surgery, Kidney Disorders, Neonatal, Neurology & Neurosurgery, Orthopedics, Respiratory Disorders and Urology.

The third annual “America’s Best Children’s Hospitals” rankings reflect reputation, volume and other patient-care related factors.

“At NewYork-Presbyterian, our pediatric specialists are continually introducing new advanced treatment options,” Dr. Pardes said. “At the same time, we strive to create a safe and comforting environment that fosters health and healing for our youngest patients and their families.” ■

Kudos for Our Doctors

For the ninth straight year, NewYork-Presbyterian has had the most physicians listed in *New York* magazine’s “Best Doctors” issue.

The magazine’s print edition, published June 7, lists 181 NYP physicians, who make up 16 percent of the 1,107 New York City-area doctors listed — 1 percent more than last year.

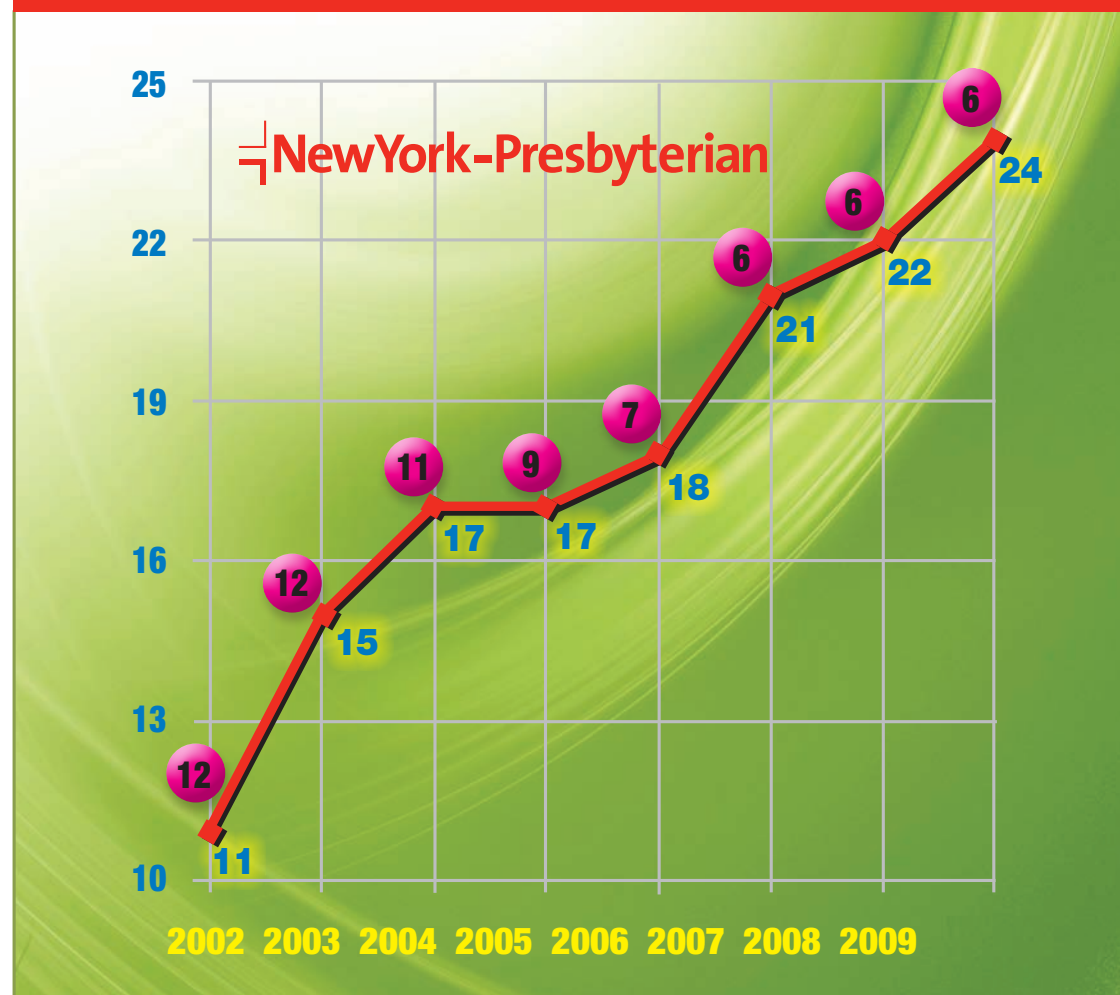
The magazine lists 115 physicians affiliated with the NewYork-Presbyterian Health-care System (excluding NYP). Together NYP and System hospitals account for 27 percent of all physicians listed — also 1 percent higher than last year.

The Web edition of “Best Doctors” lists 235 NYP physicians, representing 21 percent of the total 1,107 doctors listed. Adding the 163 System physicians listed online brings our portion of the total to 36 percent.

NYP specialties with the greatest number of physicians listed online included psychiatry, urology, surgery, orthopedic surgery and thoracic surgery.

The “Best Doctors” list is a subset of Castle Connolly’s book of Top Doctors: New York Metro Area. Due to the limited space that *New York* magazine allots to their “Best Doctors” feature, not every NYP physician can be included. ■

U.S. News Best Hospitals 2009 Honor Roll Rankings



The numbers in the circles indicate NYP’s place on the *U.S. News* Honor Roll each year since 2002. The blue numbers are the Honor Roll points NYP has earned each year.



Getting to Know You

Ruth Keegan, WCMC/Hearst Burn Unit

Q: *What is your name, and what is your job here at NewYork-Presbyterian?*

A: My name is Ruth Keegan. I am a Patient Care Technician in the Burn Unit.

Q: *How long have you been at NYP?*

A: I've worked here for 42 years.

Q: *What's the best part of your job?*

A: For me, the best part of working in the Burn Unit is the satisfaction of helping patients recover and go home after suffering serious injuries. I do a lot of wound care with both adults and children.

Q: *Why did you want to work at NYP?*

A: I had many good memories of the Hospital as a child. I received medical treatment here at the children's clinic. Later on in my life, my four children were born here. Also, my mother worked here. NYP is the greatest place to work.

Q: *What does the phrase "We Put Patients First" mean to you?*

A: To me, "We Put Patients First" means acting professionally, putting aside any personal feelings, and taking care of the needs

of the patients as the first priority. It's all about the patient, not about me.

Q: *What's your favorite type of music, and why?*

A: I love gospel music. God has been good to me.

Q: *What do you do in your spare time?*

A: I like planning family and church activities, decorating and gardening.

Q: *What three things are we likely to always find in your refrigerator?*

A: Soda, fruit and vegetables.



Ruth Keegan



Ruth Keegan (center) and staff nurses Edna Blaise, R.N. (left), and Theresa Sarmiento, R.N., stock up on supplies for patients before beginning their shift.

Stop Smoking with NYP's Help

At the beginning of this month, NewYork-Presbyterian Hospital became a completely smoke-free environment. It is our job to care for our patients, but the health and well-being of our employees is equally important, so the Hospital has gone beyond simply banning tobacco use in our facilities. We're also ready to help you kick the habit.

The Hospital has established an incentive program to help any interested employees stamp out their cigarettes for good. "Stopping smoking is the most important thing a person can do for his or her health," said Dr. Corwin. "At NewYork-Presbyterian, we value and care about all of our staff. We want to help them quit smoking once and for all."

Dr. Corwin reiterated that any NYP employee who smokes may go to Workforce Health and Safety (WH&S) to enroll in the program.

There are three stages. As you complete each stage, you receive a financial reward and promotion to the next stage. If you successfully stop smoking by the end of Stage 3, you will earn a total of \$750.

Stage 1 requires completing a WH&S-approved counseling and education smoking cessation program. Stage 2 requires evidence of becoming smoke-free in the first three to six months after completing Stage 1. Stage 3 is completed when the employee proves he or she has remained smoke-free for nine to 12 months from the beginning the program.

Employees may try as many times as needed to complete each stage but will be rewarded for completing each stage only once.

WH&S is here to help you stop smoking and stay smoke-free. Stop by for more information. ■



Hospital grounds, as well as interiors, are now free of smoke, making outdoor lunches even pleasanter.

In Memoriam



June Doris Barber

June Doris Barber, 79, who worked at NYP/Columbia since 1966, died on July 1. During her lunch hour she became ill a block away from the Hospital

and was taken to the E.D., where staff recognized her and, in the words of Jacqueline Eill, Director, Health Information Management, "lovingly and valiantly tried to save her."

During her 43 years with the Hospital, Ms. Barber worked in many departments. She spent the last 11 years with Health Information Management, serving in various positions.

A celebration of Ms. Barber's life was held on July 7 in the Hospital chapel. She was remembered as a loyal, dedicated person who traveled to distant places, including Vietnam, Iceland and Australia. Since she was often seen feeding the birds around the Hospital, packets of bird seed were distributed during the service as a tribute to her love of animals and all living things.

Ms. Barber is survived by a nephew and niece and three great-nephews.

"June Barber touched all of our lives and our hearts with her kindness and caring for everyone," says Ms. Eill. "We will miss the stories about her wonderful adventures. The Columbia campus will not be the same without her."

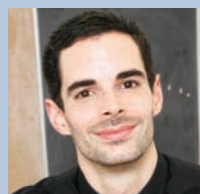


promotions

Human Resources reports the following promotions as of June 30, 2009:

NYP/ACN

Robert Westerholm
Psychometrist,
Clinic-Psychiatry/
Pediatrics



Robert Westerholm

Cynthia Arreola
Program Mgr; AMB
Medical Director ANC
Sabrina Berger
Social Worker, School
Based Clin Social Work
Emelin Martinez
Program Coordinator,
Health Schools

NYP/ALLEN

David J. Obrien
Patient Care Director,
1-RW-Emergency Rm
Allen



David J. Obrien

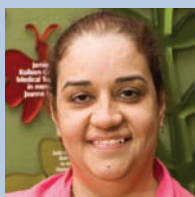
If you know of any promotions that have been omitted, please report them to Human Resources at these numbers: 746-1448 (Weill Cornell); 305-5625 (Columbia).
Photos by Charles Manley and John Vecchiolla

NYP/MSCHONY

Toby Bressler
Patient Care Director,
CH 5T-M/S Oncology
Unit

Alexandra Castillo
Patient Financial
Advisor, X-Ray
Children's Hosp-3

Charlene Cort
Clinical Nurse III, CH
5T-M/S Oncology Unit
Yolanda Candelario
Patient Financial
Advisor, CH-Admitting
Patient Access



Yolanda Candelario

NYP/COLUMBIA

Krista Beiswenger
Psychologist-PhD,
GR-RH More Program
Lucina S. Browne
Clinical Nurse II,
X-Ray Angiography
Angel B. Cabrera
Coord-Patient Services,
Patient Services Admin

Erica Calzadilla
Patient Financial
Advisor, Emergency - A

Omayra Castillo
Clinical Nurse II,
MB-7GN Orthopedics
Estrella Chavez
Lab Technologist - 2
Licenses,
Core Lab-Chemistry

Jackie Evangelista
Proj leader - IS, Core
Resources

Edith Fahie
Laboratory Technologist,
Core Lab Hematology

Angela Gabbidon
Laboratory Clerk
Typist, Central
Processing Unit

Ramphe Gomez
Licensed Engineer - 1
License,
Air Conditioning Dept

Kavita Gopaul
Manager-Patient
Accounts, Patient
Accounts Admin

Iris Gutierrez
Manager-Social Work
Service, Social Work-
Ambulatory Care

Sheena James
Staff Nurse,
Emergency - A

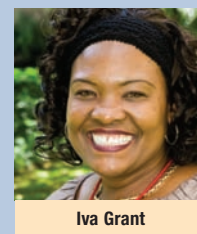
Walter C. Lew
Info Sys Spl - IS,
Medical Informatics
Svcs

Lisa Mainieri
Mgr Admin - Clin Svc
Line, Service Line-
Cardiac

Elizabeth Moy
Manager - IS, Core
Resources

Brandon Pinsky
Mgr-Core Resources IS,
Core Resources

Iva Grant
Clinical Nurse III,
MB-9GS Medical



Iva Grant

Cecilia Rafael
Clinical Nurse II, MB-
9GS Medical

Yenifer Roman
Pharmacy Technician,
Pharmacy-Adminis-
tration

Wendy Sherman
Mgr-Recognition-
Engagement, C.O.L.E.
Stephanie Stuart
Clinical Nurse III, MB-
8HN Neurosurgery

NYP/WEILL CORNELL

Cassandra Augustine
Nursing Extern, Nurs-
ing - 5W - Crit Care

Louis Barnett
Patient Facilitator - Pat
Svcs, Patient Services

George Browne
Critical Care Pmdc,
EMS

Carl E. Campbell
Project Leader - IS, IT
Corporate Systems

Leon Campbell
Patient Facilitator - Pat
Svcs, Patient Services

Victor Duran
Patient Facilitator - Pat
Svcs, Patient Services

Cheryl Fox
Chaplain, Pastoral Care
and Education

Orin Fraser
Patient Facilitator - Pat
Svcs, Patient Services

Seeta Ganpat
Staff Nurse-RN, NUR-
5N MED SURG

Judith Hargrave
Tech Spl-Central Lab,
Microbiology

Christine C. Hatola
Practice Administra-
tor - WHS, Workforce
Health & Safety

Susan Karch
Dir - Nursing, Med/
Surg-Nursing

Kiranpal Kaur
Proj Coord, OFO Cor-
porate Compliance

Darnell Powell
Media Specialist,
Microbiology

Domenic G. Pucciarelli
Corp Director - IS,
Office of the CIO

Dana Risteska
SW Discharge Asst,
Social Work

Marybeth M. Romana
Lead Technologist, Cen-
tral Lab

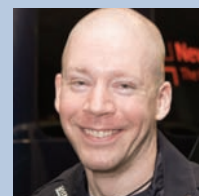
Elinor Schwimmer
Mgr-Transplant Opera-
tions, Kidney Aquisition
Program

Robinson Tineo
Patient Facilitator - Pat
Svcs, Patient Services

Nora Vargas
Analyst-Pat Acct-
Reimbursement, Patient
Accounts

Kay Waterman
Associate-Sales, Labs
Customer Service Ctr

John Wilson
Communications Spe-
cialist -EMS, EMS



John Wilson

classifieds



■ **FOR RENT:** Large, three-bedroom apartment in private, two-family home in South Ozone Park, near JFK Airport. Two bathrooms, large eat-in kitchen. No pets!! \$1,900/month. Contact Lori at (718) 529-1274.

■ **FOR RENT:** Charming, very private maid's room on the Upper West Side in well-managed, classic, pre-war, doorman building. Private entrance and bath. Wireless Internet, air conditioning, laundry facilities; housekeeping services twice a month. For mature, clean, responsible, respectful non-smoker. Rent: \$1,300/month. Responses to: Alexis@NYC.RR.com.

■ **FOR RENT:** Brand-new, two-bedroom apartment in building with all young professionals at 1644 Madison Avenue. Laundromat downstairs. \$1,800/month. Call (516) 567-1019 or e-mail madi-sondevelopers@gmail.com.

■ **FOR RENT (SHARE):** Seeking a middle-aged, professional female to share fully furnished, luxury, one-bedroom apartment on the Upper East Side. No smoking, no pets. From April through October I am out of town on business and will be at the apartment rarely. \$1,500/month; includes utilities. Please call Virginia at (212) 737-9896.

■ **FOR RENT:** Beautiful four-bedroom, one-bath apartment in three-family private home located on Crotona Avenue at East 182nd Street in the Bronx, between Bronx Zoo and Little Italy. No pets allowed. No extra fees; deal directly with owner. \$2,000/month; includes heat and hot water. Two months due at lease signing. To schedule appointment, e-mail weekendbliss@gmail.com.

■ **FOR SALE:** LeatherTrend couch, oversized chair and ottoman. Excellent condition, like new. \$2,500 or best offer. Pictures available via e-mail. Call Lorelle at (845) 505-8098.

■ **FOR SALE:** Two-bedroom house on 9.5 acres of land in Bainbridge, New York, near Binghamton. Kitchen, bath and living room on first floor, bedrooms on second. Well water, electricity, propane heat. Can build on land. \$95,000, negotiable. Call (347) 242-4343 or (718) 231-0321 and ask for Barbara.

■ **FOR RENT:** Huge three-bedroom, one-bathroom apartment at 1825 Riverside Drive. Large foyer and living room, lots of closets. Southern exposure, park views. Steps to restaurants, shops, and Fort Tryon Park and next to A train. \$2,250/month. Call (917) 613-7107.

Place your ad in *NYPress* — FREE of charge. Space is available on a first-come, first-served basis. For more information, call Marcy at (212) 821-0579. (The publication of an ad does not indicate endorsement by the Hospital.)

Awards and Honors

Patient Safety Fridays

NYP's program **Patient Safety Fridays: A Method for Advancing a Culture of Safety** has earned a Pinnacle Award for Quality and Patient Safety from the Healthcare Association of New York State (HANYS). Eliot Lazar, M.D., Vice President and Chief Quality and Safety Officer, accepted the "multi-entity or system award" on behalf of NYP on June 24.

HANYS created the Pinnacle Award to recognize member hospitals and health care systems that significantly improve the health and safety of their patients.

During Patient Safety Fridays, up to 1,000 members of the management staff convene at each of the Hospital's five sites for an hour-long session on one clinical care and one environmental safety of care topic.

Patient Safety Fridays has achieved major improvements in hand hygiene compliance, increased from 70 percent to 96 percent; medication reconciliation compliance, which improved from 76 percent to 100 percent; and patient verification compliance, improved from 78 percent to 100 percent.

HANYS President, Daniel Sisto, said, "New York's hospitals and health care providers are continually striving to provide the highest quality of care for their patients, and we are proud to recognize their efforts."

The 2009 awardees were selected by a panel of national experts in quality improvement and patient safety who looked at such factors as outcomes, cost feasibility and relevance for other organizations. ■



Eliot Lazar, M.D., NYP's Vice President and Chief Quality and Safety Officer (right), accepted the Pinnacle Award from HANYS Board Chairman, David Krucznicki.

The Hospital is one of two winners of the Eclipsys Corporation's 2009 President's Award, the highest honor Eclipsys bestows upon its clients.

The award entails a \$10,000 grant from Eclipsys for the winners' foundations or charities of choice. NYP will give the grant to the Lang Youth Medical Program, which provides 7th- through 12th-grade students from Washington Heights and Inwood with an education in science and medicine at NYP. (See the July issue of *NYP* for a description of the Lang Program's first graduating class.)

NYP won the award in the academic medical center category. Using Eclipsys' Sunrise Clinical Manager™ solution, the Hospital has achieved numerous outcomes in the areas of care quality, patient safety and revenue enhancement, and has shared several of these outcome strategies with other prominent health care facilities.

Eclipsys is a provider of integrated clinical, revenue cycle and integrated performance management improvement software, clinical content and professional services that help health care organizations improve clinical, financial and operational outcomes. ■



Tammy Tims, Director of Clinical Information Systems (kneeling, second from left), and the Department of Information Services' Eclipsys team.

Dr. Pardes has been elected to Distinguished Service Membership in the Association of American Medical Colleges (AAMC), an honor that recognizes him as a leader in academic medicine who has made significant contributions to the AAMC.

Dr. Pardes was recognized at the June 24 AAMC Board of Directors meeting and Leadership Forum in Washington, D.C., where he was introduced as "an ardent advocate in support of academic medical centers, humanistic care and the power of technology and innovation to transform 21st-century medicine."

The AAMC represents accredited American and Canadian medical schools and major teaching hospitals and health systems as well as academic and scientific societies. It supports the education, research and patient care activities of its member institutions. ■



The AAMC presentation to Dr. Pardes was made by the organization's Board Chair, Elliot Sussman, M.D. (right).



News Briefs

NYP Takes Pride in Our Health, One Step at a Time

Wearing T-shirts that said "Take Pride in Your Health," Hospital employees from all five campuses were among the marchers who made up the Heritage of Pride Parade on June 28. The marchers paraded down Fifth Avenue from Midtown Manhattan to Greenwich Village in support of lesbian, gay, bisexual and transgender individuals and groups. ■

Honoring a Beloved Friend, Bark and All

Ripley, a Bernese mountain dog who served NYP/Weill Cornell as a therapy dog for four years, died in June from a sudden illness.

In addition to visiting nursing homes and the New York Public Library, where children read to her, Ripley visited NYP patients as a participant in the Hospital's Paws for Patients pet therapy program. She was nearly 7 years old.

"Those who knew Ripley and her owner, Jennifer Geller, can recount many stories of how visits from Ripley achieved amazing results with our patients and families," says Rick Evans, Vice President, Support Services and Patient Centered Care. "Ripley was a unique being who brought love and joy to people's lives daily."



Ripley

Rene Perez

NYP's Progress on Patient and Family Satisfaction in 2009

Measuring patient satisfaction is an important way of learning how our patients and families feel about the service NYP provides to them. Setting targets enables us to continually improve the service we provide and understand how well we are doing at achieving our goals.

PRESS GANEY SURVEY – A MEASURE OF THE SUCCESS OF WE PUT PATIENTS FIRST

In support of our *We Put Patients First* effort for 2009, NYP set a target of improving our Press Ganey Survey ratings by 1.2 points. We want to raise our final score of 82.4 in 2008 to 83.6 by the end of this year. So far this year, our score has improved by .6 to 83.0. We are

making progress, but we still have .6 to go to reach our target for the year.

HCAHPS – A MEASURE OF HOW “FREQUENTLY” CRITICAL THINGS ARE DONE FOR OUR PATIENTS

The Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey is conducted by the Federal government for all adult inpatients. The Survey focuses on how frequently critical things are done for our patients. For instance, how frequently rooms are cleaned, pain is checked, nurses visit the room, instructions are explained and questions are answered. Patients are asked to rate how frequently these important

functions are done on a scale that includes *never, sometimes, frequently, usually, and always*. The HCAHPS website only reports the percentages of those surveyed who respond *always* to a question.

Results are published every quarter for all hospitals. Patients and families can visit www.hospitalcompare.hhs.gov and review our scores side-by-side with those of any other hospital in the country. The latest quarterly results were released this month.

NYP continues to have a higher overall score than most of our regional competitors. However, the Survey also shows opportunities for improvement.

IMPROVING PATIENT SATISFACTION AS MEASURED BY PRESS GANEY AND HCAHPS

The key to improving patient satisfaction is providing very good service to each patient, every time. We need to consistently provide an experience that goes beyond *good* to *very good* and from *usually* to *always*. We also must actively support our best practices, including hourly rounding, quiet times, and discharge phone calls.

For three years, our focus on *We Put Patients First* has resulted in consistent improvement in patient and family satisfaction. Your continued focus will help us climb to the top! ■



benefits corner



VOLUNTARY BENEFITS ENROLLMENT REMINDER

The enrollment period for the Unum Individual

Short-Term Disability, Specified Disease Insurance and Universal Life Insurance voluntary benefits ends September 4, 2009. These benefits are available to all NewYork-Presbyterian Hospital employees. To learn more, or to schedule an appointment with an enrollment counselor, call (800) 229-5129, ext. 201.



CO-PAYMENT FOR RX-TAMIFLU

Tamiflu is the number-one prescribed medication for flu symptoms.

It is available only by prescription. For NewYork-Presbyterian Hospital employees who participate in the Empire medical plan, Tamiflu is normally priced as a brand non-formulary medication. Because of the H1N1 influenza situation, the NYP Benefits Department worked with Empire BlueCross BlueShield to lower the co-payment for Tamiflu. The co-payment has been reduced from \$50 to the generic price of \$10.



TUITION REIMBURSEMENT

Tuition reimbursement for approved applicants is processed at the end of the semester after

submission of a copy of the bursar's receipt and grade reports.

- You can scan documentation and submit via e-mail to Tuition@nyp.org.
- All tuition payments, both taxable and non-taxable, are being issued in employee paychecks.
- Please make sure your name and employee ID appear on all documents submitted.

DIVERSIFIED RETIREMENT CHECKLIST



Will you be ready for retirement when the time comes? Here's a checklist to help you prepare.

- ☒ I've estimated my income and expenses in retirement.
- ☒ I know what to expect from Social Security. Get an estimate of your benefits from the Social Security Administration (www.ssa.gov) and review it carefully.
- ☒ I know if my voluntary 403(b) retirement savings are on track to reach my goals. Log on to your account at www.divinvest.com and use the RetireTrackSM tool to assess your current saving and investing strategy.
- ☒ I've reviewed and updated the beneficiary designations for my voluntary 403(b) retirement savings plan.
- ☒ I understand the distribution options in my voluntary 403(b) retirement savings plan.
- ☒ I understand how Medicare works. For more information, visit www.medicare.gov.

If you have any questions, please call (800) 755-5801, and a Diversified Investment Adviser will be available to assist you.

GREEN PAGES CONTACT INFORMATION



Benefits Corner
(212) 297-5771
BenefitsBridge@nyp.org

Employee Activities
(212) 746-5615
activities@nyp.org

Other Green Pages News:
hrweb@nyp.org



employee activities

TICKETS AVAILABLE

A limited number of the following tickets are available for purchase, by check or money order, in Human Resources, NewYork-Presbyterian/Weill Cornell, Payson House, 3rd Floor, or Human Resources, NewYork-Presbyterian/Columbia, Harkness Pavilion, Main Floor.

You will be required to present your NewYork-Presbyterian employee ID when purchasing tickets.

If you have any questions, please e-mail activities@nyp.org.

Please note: All tickets are limited to four per NYP employee. Tickets will not be held and are available on a first-come, first-served basis.



Jersey Boys

Tuesday, September 8
August Wilson Theatre
7 p.m.
Mezzanine
\$62 per ticket



New York Mets vs. Chicago Cubs

Friday, September 4
7:10 p.m.
Section 301, Pepsi Porch
\$48 per ticket (adults and children 2 years and older)

New York Yankees vs. Baltimore Orioles

Friday, September 11
7:05 p.m.
Main Level, Section 233A
\$55 per ticket (adults and children 2 years and older)

New York Mets vs. Washington Nationals

Friday, September 18
7:10 p.m.
Section 301, Pepsi Porch
\$32 per ticket (adults and children 2 years and older)

New York Mets vs. Atlanta Braves

Tuesday, September 22
7:10 p.m.
Section 301, Pepsi Porch
\$32 per ticket (adults and children 2 years and older)



U.S. Open

Friday, September 4
7 p.m.
Upper Level, Section 307
\$42 per ticket

ERRAND SOLUTIONS HAS SOME GREAT DISCOUNTS FOR THE SUMMER!



Errand Solutions is here to help you enjoy this time with your family and friends. They can help you save

money and find creative solutions in planning your summer activities.

Are you planning a family BBQ? They can help with a discount from Omaha Steaks on The Backyard Bash for \$59.99 (originally \$191) which includes:

- 4 (4 oz.) Filet Mignon Steaks
- 4 (5 oz.) Top Sirloin Steaks
- 4 (4 oz.) Boneless Pork Chops
- 4 (3 oz.) Gourmet Franks
- 4 (4 oz.) Omaha Steaks Burgers
- 10 (2.8 oz.) Potatoes au Gratin

Call or stop by the Errand Solutions Desk today to see how they can help you make the most of your summer. The locations, hours of operation and phone numbers are listed on the front page of the Infonet; just click on the Errand Solutions icon.



errand solutions at **NYP**



The Sun Never Sets at NYP: Evening Key Personnel Meetings



The importance of wearing IDs was one of many topics covered at the first NYP/Columbia evening key personnel meeting. Among the speakers were Kenneth Haber, Vice President, Quality and Patient Safety (left). This meeting also gave the night-shift employees a chance to ask questions and get more connected, including Peggy Quinn (standing, center photo), and Juan Mejia (right photo).

The agenda was full — NYP's continued high ranking in *U.S. News & World Report's* "Best Hospitals" issue, the fast-approaching opening date of the Vivian and Seymour Milstein Family Heart Center, the recent Joint Commission mock survey, among other topics — but the gathering itself was news. Held from 7 to 8 p.m. in a conference room at Morgan Stanley Children's Hospital, it was the first meeting of key personnel who work the evening shift at NYP/Columbia.

The appreciative audience of managers and directors heard Robert Kelly, M.D., Group Senior Vice President, Chief Operating Officer, and Chief Medical Officer, NYP/Columbia, acknowledge their efforts. "Yeo-man's work is being done here," he said. "We appreciate what you do. And we want to be helpful to you."

His listeners were grateful for both the information and the inspiration that Hospital leadership offered. "It's very good this is happening," said Nayomi John, Manager,

Central Sterile Supply. "We'll be connected. We see e-mails, but face-to-face contact is very important. Now I can talk to night staff about our aspirations, what we're looking forward to as a hospital. I'm really, really glad we're having these evening meetings."

Andy Nieto, Director of Community Health and Outreach, and who works as an Administrator on Duty every other Friday night on the Columbia campus, agreed. "It's fantastic," he said. "The evening and night staff need this. At times they feel a little dis-

connected. We've gotten better at communication, but this is an added benefit."

He also mentioned a compelling reason to hold meetings for key personnel who work at times other than 9 to 5: "People might not realize it, but two-thirds of Hospital operations happen in off hours."

The meeting was followed by a tracer, a Patient Safety Friday educational activity that is now occurring on other days of the week as well as on Friday to clarify and strengthen our mission of safe, high quality patient care. ■

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NYP's Green Champions Are Helping Us to Save the Planet

It is the employees of NewYork-Presbyterian Hospital who make it the wonderful place it is. Our staff regularly goes above and beyond to give our patients the best possible care. The Hospital is again calling on all employees to go that extra mile, this time for the betterment of our planet.

The Hospital has announced that it will be assembling a team of Green Champions to help spearhead our overall efforts to become the most environmentally conscious facility possible.

Each department will designate at least one Green Champion, who will act as a liaison between the Sustainability Leadership Team and their co-workers. Green Champions should be enthusiastic and passionate about the global

environment, possess good communication skills, be respected by their co-workers and interested in taking a leadership role in this initiative.



Green Champions will help the Hospital meet its sustainability goals by educating colleagues about programs that are launched through NYPgreen, inspiring staff to generate ideas and offer feedback. Green Champions will be empowered with the information to inspire change in their immediate departments/units by improving recycling compliance and finding new ways to conserve energy, which will also help the Hospital reduce costs. And they will present updates about NYPgreen initiatives at monthly departmental staff meetings. See the infonet for more information. ■