

S



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.empireblue.com/nyp](http://www.empireblue.com/nyp) or by calling 1-800-342-9816.

Important Questions	Answers	Why this Matters:
What is the overall <b>deductible</b> ?	For In Network providers, <b>\$0</b> Individual/ <b>\$0</b> Family.	You must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .
Are there other <b>deductibles</b> for specific services?	No.	You don't have to meet <b>deductibles</b> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <b>out-of-pocket limit</b> on my expenses?	For In Network providers, <b>\$0</b> Individual/ <b>\$0</b> Family.	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <b>out-of-pocket limit</b> ?	Not applicable.	The chart starting on page 2 describes any limits on what the plan will pay for specific covered services, such as office visits.
Is there an overall annual limit on what the plan pays?	No.	This plan treats <b>providers</b> the same in determining payment for the same services.
Does this plan use a <b>network of providers</b> ?	Yes. See <a href="http://www.empireblue.com">www.empireblue.com</a> or call 1-800-342-9816 for a list of In Network providers.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a <b>specialist</b> ?	No. You don't need a referral to see a <b>specialist</b> .	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about excluded services.

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.

# NewYork-Presbyterian Hospital: EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2013 – 12/31/2013

Coverage for: Individual/Family | Plan Type: EPO



- **Co-payments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **co-insurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use In network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
If you visit a health care <b>provider's</b> office or clinic	Primary care visit to treat an injury or illness	If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	_____none_____
	Specialist visit	If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	_____none_____
	Other practitioner office visit	For Acupuncture and Chiropractor: If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	_____none_____
	Preventive care/screening/immunization	No Charges.	Not Covered.	Routine adult physical exams are not covered out of network.
If you have a test	Diagnostic test (x-ray, blood work)	No Charges for Lab tests. For x-rays: If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	_____none_____
	Imaging (CT/PET scans, MRIs)	If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.

# NewYork-Presbyterian Hospital: EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2013 – 12/31/2013

Coverage for: Individual/Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
<p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <b>prescription drug coverage</b> is available at <a href="http://www2.Caremark.com/nyp">www2.Caremark.com/nyp</a>.</p>	Generic drugs	Retail: <b>\$10</b> Copay. Mail Order: <b>\$20</b> Copay.	Not Applicable.	Retail includes an initial 30-day prescription and one refill. Mail Order is a 90-day prescription for maintenance medication. Step therapy is required for certain medications.
	Preferred brand drugs	Retail: <b>\$30</b> Copay. Mail Order: <b>\$60</b> Copay.	Not Applicable.	Retail includes an initial 30-day prescription and one refill. Mail Order is a 90-day prescription for maintenance medication. Step therapy is required for certain medications.
	Non-preferred brand drugs	Retail: <b>\$60</b> Copay. Mail Order: <b>\$120</b> Copay.	Not Applicable.	Retail includes an initial 30-day prescription and one refill. Mail Order is a 90-day prescription for maintenance medication. Step therapy is required for certain medications.
	Specialty drugs	Plan members can look up drug copay/coinsurance amounts for specific drugs by logging on to <a href="http://www2.Caremark.com/nyp">www2.Caremark.com/nyp</a> and using the <a href="#">Check Drug Coverage and Cost</a> tool.	Not Applicable.	Retail includes an initial 30-day prescription and one refill. Mail Order is a 90-day prescription for maintenance medication. Step therapy is required for certain medications.
<p><b>If you have outpatient surgery</b></p>	Facility fee (e.g., ambulatory surgery center)	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Physician/surgeon fees	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.

# NewYork-Presbyterian Hospital: EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2013 – 12/31/2013

Coverage for: Individual/Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
If you need immediate medical attention	Emergency room services	<b>\$50</b> Copay/Visit.	<b>\$50</b> Copay/Visit.	If admitted within 24 hours, ER copay is waived.
	Emergency medical transportation	No Charges.	Not Covered.	_____none_____
	Urgent care	If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	_____none_____
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Physician/surgeon fee	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	For office visits: If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit. For visits to a facility: <b>\$0</b> Copay/Visit.	Not Covered.	_____none_____
	Mental/Behavioral health inpatient services	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Substance use disorder outpatient services	For office visits: If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit. For visits to a facility: <b>\$0</b> Copay/Visit	Not Covered.	_____none_____
	Substance use disorder inpatient services	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
If you are pregnant	Prenatal and postnatal care	No Charges.	Not Covered.	_____none_____

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.

# NewYork-Presbyterian Hospital: EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2013 – 12/31/2013

Coverage for: Individual/Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
	Delivery and all inpatient services	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
If you need help recovering or have other special health needs	Home health care	No Charges.	Not Covered.	Coverage is limited up to 200 visits per calendar year.
	Rehabilitation services	If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	Coverage is limited up to 30 visits for each Occupational, Physical and Speech therapy. Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Habilitation services	If salary is <\$70K, <b>\$25</b> Copay/Visit. If salary is ≥ \$70K, <b>\$30</b> Copay/Visit.	Not Covered.	Coverage is limited up to 30 visits for each Occupational, Physical and Speech therapy. Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Skilled nursing care	No Charges.	Not Covered.	Coverage is limited up to 60 days per calendar year. Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Durable medical equipment	No Charges.	Not Covered.	Failure to obtain pre-authorization may result in non coverage or reduced benefits.
	Hospice service	No Charges.	Not Covered.	Coverage is limited up to 210 days per lifetime.
If your child needs dental or eye care	Eye exam	<b>\$10</b> Copay.	<b>\$40</b> allowance.	Coverage is limited to once every 24 months.
	Glasses	<b>\$130</b> allowance then <b>20%</b> off remaining balance.	<b>\$45</b> allowance.	Coverage is limited to once every 24 months.

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.

# NewYork-Presbyterian Hospital: EPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2013 – 12/31/2013

Coverage for: Individual/Family | Plan Type: EPO

Common Medical Event	Services You May Need	Your cost if you use an		Limitations & Exceptions
		In-network Provider	Out-of-network Provider	
	Dental check-up	Not Covered.	Not Covered.	A separate dental plan is available.

## Excluded Services & Other Covered Services:

**Services Your Plan Does NOT Cover** (This isn't a complete list. Check your policy or plan document for other **excluded services**.)

- Cosmetic surgery
- Dental care (Adult)
- Hearing aids
- Long-term care
- Private Duty Nursing
- Routine foot care
- Weight Loss program

**Other Covered Services** (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Most coverage provided outside the United States. See [www.bcbs.com/bluecardworldwide](http://www.bcbs.com/bluecardworldwide)
- Non-emergency care when traveling outside the U.S.

## Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-342-9816. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact:

Empire Blue Cross and Blue Shield

Appeal and Grievance Department

P.O. Box 1407 Church Street Station

New York, NY 10008-1407.

### Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-342-9816.]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-342-9816.]

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-342-9816.]

[Navajo (Dine): Dine'ehgo shika at'ohwol ninisingo, kwijjigo holne' 1-800-342-9816.]

---

*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

---

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.



### About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

#### Having a baby (normal delivery)

- **Amount owed to providers: \$7,540**
- **Plan pays \$7,320**
- **Patient pays \$220**

##### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

##### Patient pays:

Deductibles	\$0
Co-pays	\$70
Co-insurance	\$0
Limits or exclusions	\$150
<b>Total</b>	<b>\$220</b>

#### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers: \$5,400**
- **Plan pays \$4,720**
- **Patient pays \$680**

##### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

##### Patient pays:

Deductibles	\$0
Co-pays -\$400	\$600
Co-insurance	\$0
Limits or exclusions	\$80
<b>Total</b>	<b>\$680</b>

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.



## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-800-342-9816 or visit us at [www.empireblue.com/nyp](http://www.empireblue.com/nyp).

If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary on PeopleSoft or call 1-800-342-9816 to request a copy.