GME AND HEALTH CARE REFORM:
A TALE OF TWO CITIES

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“The Best of Times…
“The Worst of Times…”
University of Wisconsin Hospital
Madison, WI

• 530 bed University Hospital integrated with medical school and 1200 member faculty practice.

• Centers of Excellence: Transplant, Cancer, Neurosciences, Children, Trauma

• Complete electronic health record across inpatient and 22 ambulatory clinic sites—”fully EPICIZED”
University of Wisconsin Hospital Madison, WI

- University Community
- Very good payer mix
- Minimal indigent population
- Long history of success in biomedical research
Regional Medical Center at Memphis (The Med)

- 300 beds
- Centers of Excellence: Trauma, Burn, NICU and Maternal Fetal Medicine
- Multiple electronic health records across the system with CPOE scheduled for summer of 2012
Regional Medical Center at Memphis (The Med)

- Large metropolitan area (>1 million) with five state regional service area for trauma
- Large indigent population
- Payer mix includes >30% self pay and 30% MA
- History of a county-run hospital that is in the midst of a turnaround after nearly closing in 2009.
- Major campus of UT College of Medicine
Looking ahead...
Challenges For The Med

- Electronic Health Record
- Throughput improvement particularly in the ED (EMTALA)
- Transitions in Care
- Value Based Purchasing
- ACO’s and beyond
- Integrating the operational and quality improvements with GME to improve operational cost/efficiency, quality and education.
“It was the age of wisdom… it was the age of foolishness…”

• Leveraging the electronic health record to adapt to the changing worlds of health care and GME

• Use EHR order sets to educate and drive clinical performance and reduce variability in clinical care
The EHR AT UW

• 480 order sets (and growing) developed by multidisciplinary teams (including residents)
• 22 resident “super-users” working with the CMIO
• Ongoing development of optimization and development of protocols embedded in the EHR
“It was the spring of hope… it was the winter of despair…”

Reporting at Individual Physician and Resident level

Multidisciplinary Work groups including residents

IT Build and Clinical System Improvements
In Summary…

“We were all going direct to heaven…

We were all going direct the other way…”

Charles Dickens
It was the best of times, it was the worst of times, it was the age of wisdom, it was the age of foolishness, it was the epoch of belief, it was the epoch of incredulity, it was the season of light, it was the season of darkness, it was the spring of hope, it was the winter of despair, we had everything before us, we had nothing before us, we were all going direct to heaven, we were all going direct the other way—in short, the period was so far like the present period, that some of its noisiest authorities insisted on its being received, for good or for evil, in the superlative degree of comparison only.