

NewYork-Presbyterian Community Health Plan

PROVIDER ALERT

-- September

****Utilization Management Department Update****

As of Monday, October 4th, 2004 The NewYork-Presbyterian Community Health Plan's (NYPCHP) Utilization Management Department will be relocating it's office to New York City.

If you need to speak to someone regarding *Referrals, Authorizations or Case Management* you may still contact us using the toll free number at 1-800-390-7634. However, please note that the fax number and mailing address has changed:

**NewYork-Presbyterian Community Health Plan
Utilization Management Department
525 East 68th Street, Box 182
New York, NY 10021**

Fax: 1-866-826-6653

Additionally, there has been a change to the NYPCHP's Utilization Management policy and procedures. NYPCHP no longer requires prior-authorizations for ambulatory surgery by participating physicians in participating facilities.

Enclosed please find an updated "**NYPCHP Tip Sheet**" for your reference and review. If you have any questions please feel free to contact Utilization Management at 1-800-390-7634 or call Provider Services at 212-297-5510.