

NewYork-Presbyterian Community Health Plan

PROVIDER ALERT

-- December

****NYPCHP Insources Behavioral Health** Provider Update**

Over the past year The NewYork-Presbyterian Community Health Plan (NYPCHP) has developed a complete behavioral health network of providers capable of meeting the needs of our members. Starting January 1st, 2005, NYPCHP will insource all behavioral health and substance abuse services previously provided by Value Options.

If you require assistance and need to speak to someone regarding behavioral health *Referrals, Prior-Authorizations or Case Management* you may contact the NYPCHP's Behavioral Health Department using our toll free number, 1-800-390-7634 or fax to 1-866-826-6653.

Direct all correspondence to:

**NewYork-Presbyterian Community Health Plan
Behavioral Health Department
525 East 68th Street, Box 182
New York, NY 10021**

Submit all behavioral health claims to:

**NewYork-Presbyterian Community Health Plan
PO Box 6015
Hauppauge, NY 11788**

Please note, NYPCHP has adopted a behavioral health assessment tool to assist our providers in assuring that members are appropriately screened and referred early, if necessary, for behavioral health/substance abuse services. Patients have the opportunity to self-refer for one (1) behavioral health and for one (1) substance abuse visit per calendar year. Additional visits require prior-authorization from the Behavioral Health Utilization Department.

Enclosed find an updated “**NYPCHP Tip Sheet**” for your reference and review. Shortly we will be distributing a “Behavioral Health Provider Directory Addendum” to assist you in making in-network referrals. If you have any questions, or would like a copy of the Behavioral health assessment tool, please feel free to contact Behavioral Health Utilization Management at 1-800-390-7634 or call Provider Services at 212-297-5510.