

NewYork-Presbyterian Community Health Plan

PROVIDER ALERT

-- September 2005

NewYork-Presbyterian Community Health Plan **On-Line Member Eligibility Verification**

To assist our health care providers with member eligibility, the NewYork-Presbyterian Community Health Plan (NYPCHP) is pleased to announce that the “On-Line Member Eligibility Verification” is now available through the NYPCHP web site beginning Monday, September 26th, 2005.

The Plan’s website may be found at <http://www.nyp.org/healthplan>

If you are a participating health care provider with NYPCHP and know your provider number, you are eligible to sign-up for the secure member eligibility verification feature. To sign-up for a new account please review online the Password Management Policy, agree with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), then complete and submit via fax the *On-Line Member Eligibility Verification User ID Request form* to the Plan for processing.

Within seventy-two (72) hours after receiving your *On-Line Member Eligibility Verification User ID Request form*, you will receive an email from the Plan’s Provider Services Department upon verification and activation of your account.

We hope you find this component of the NYPCHP’s web site to be a valuable tool in assisting you in your practices and serving our NYPCHP members.

If you have any questions you may call your Provider Representative or call the Provider Services Department at 212-297-5510.