

# New York-Presbyterian Community Health Plan

## PROVIDER ALERT

-- April 2006

### The Closure of Universal Diagnostic Laboratory (UDL)

As of April 10, 2006 Universal Diagnostic Laboratory's (UDL's) Brooklyn facility ceased specimen pick up and finished processing specimens already accepted by the laboratory. New York-Presbyterian Community Health Plan (NYPCHP) had no advance notice of this closure. Using a skeleton staff, UDL will try to complete tests on specimens already accepted. UDL has closed all lines of contact and no phone number for general inquiries is available. If you recently submitted any specimens with UDL please review the following:

- Most all specimens (other than pathology) picked up by UDL on or before April 10, 2006 should have been processed and results reported to ordering physicians. Inquiries on pathology specimens accepted by UDL on or after 4/7/2006 may be directed to Bendiner & Schlesinger Inc. (see below for contact information).
- Bendiner also has in its possession Pap slides and results for Paps that were read at UDL in the days preceding the shut-down; Bendiner will report these results to you and indicate that the results were generated at UDL.
- There may be some Paps and biopsies that were accepted by UDL the first week of April that were processed, examined and results entered into UDL's computer. These results may not have been reported to the ordering physicians. Bendiner does not have access to these unreported results. Specimens collected at UDL patient service centers on or after April 10, 2006 were re-directed for testing to Quentin Medical Laboratory. The only exception is UDL's Victory Blvd patient service center which transferred approx 30 specimens to InterScience, in Brooklyn. Interscience states that all specimens accepted from UDL were tested and results should have been reported as of 4/18.

The laboratories listed below may be contacted by practitioners searching for test results not yet received. Upon inquiry please clearly state you are seeking information on UDL specimens. Physicians should also consider the alternative of re-drawing another specimen and requesting a re-test.

For pathology work (including Pap smears) originally sent to UDL:

**Bendiner & Schlesinger, Inc.**

140 58th Street  
Brooklyn, NY 11220  
Phone# (212) 353-5105

For UDL specimens collected at patient service centers and redirected to Quentin:

**Quentin Medical Laboratory, Inc.**

140 58th Street  
Brooklyn, NY 11220  
Phone# (718) 492-2600

If you have any questions you may call your Provider Relations Representative or call Provider Services at 212-297-5510.