

DSRIP Meeting Agenda

| Date and Time | 1/19/16, 10-11am | Meeting Title | NYP PPS IT/Data Governance Committee |
|---------------|---|-----------------|--|
| Location | Heart Center Room 3 | Facilitator | Steven Kaplan, Niloo Sobhani, Anname Phann |
| Go to Meeting | https://global.gotomeeting.com/join/121616565 | Conference Line | Dial +1 (646) 749-3122 Access Code: 121-616-565 |

| Invitees | |
|---|--|
| Co-Chair: Anname Phann (NYC DOHMH PCIP/REACH) | Co-Chair: Niloo Sobhani, Steven Kaplan, MD (NYP) |
| Kate Nixon (VNSNY) | Daniel Lowy (Argus) |
| Betty Cheng (CBWCHC) | Greg Fortin (Isabella) |
| Andres Pereira, MD | Jairo Guzman (Coalicion Mexicana) |
| Todd Rogow (Healthix) | |

| Meeting Objectives | Time |
|---|---------|
| Welcome and Introductions | |
| Introduce Nelson Mesa, Director of DSRIP IS | 5 mins |
| Review Action Items from Previous Meeting | 5 mins |
| 3. Review of NYP PPS Collaborator Symposium | 5 mins |
| Update on Current State IT Assessment | 10 mins |
| 5. Review PPS Healthix training plan/resources | 15 mins |
| 6. Update on ACD Implementation | 10 mins |
| 7. IT/Data Governance Organizational Deliverables | 5 mins |
| 8. Identify next steps | 5 mins |
| | |

| Action Items | | | | | | |
|---|--------------|------------|------------|-------------|--|--|
| Description | Owner | Start Date | Due Date | Status | | |
| Share slides from last meeting with Committee members | L. Alexander | 11/17/2015 | 1/14/2016 | Complete | | |
| Obtain clarity on employees vs. providers on the IS health assessment | P. Hernandez | 11/17/2015 | 12/11/2015 | Complete | | |
| Address conversation about cross-PPS care coordination | P. Hernandez | 11/17/2015 | 1/19/2016 | In progress | | |



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| Kate Nixon (VNSNY) / Julissa Nunez | Daniel Lowy (Argus) |
| Stephen Lam / Nick Egelson (CBWCHC) | Greg Fortin (Isabella) |
| Andres Pereira, MD | Jairo Guzman (Coalicion Mexicana) |
| Todd Rogow (Healthix) | David Albert (NYP) |
| Isaac Kastenbaum (NYP) | |

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| Description | Owner | Start Date | Due Date | Status | | |
| PPS to consider advocating to NYS to provide open-access to patient-PPS/HARP/HH attribution in MAPP | I. kastenabum | 1/19/16 | 2/19.16 | Not Started | | |
| PPS to consider vendor-specific (e.g. Foothold) meetings with Healthix | P. Hernandez | 1/19/16 | 2/19.16 | Not Started | | |
| PPS to consider drafting minimum requirements for HIE for each project | P. Hernandez | 1/19/16 | 2/19.16 | Not Started | | |
| Share slides from last meeting with Committee members | L. Alexander | 11/17/2015 | 1/14/2016 | Complete | | |
| Obtain clarity on employees vs. providers on the IS health assessment | P. Hernandez | 11/17/2015 | 12/11/2015 | Complete | | |
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MINUTES:

- New members of the PPS IS team were introduced, including Nelson Mesa (Director, DSRIP IS) and Patricia Hernandez (Manager, Team-Based Care).
- The action items from the previous meeting were reviewed everything was distributed to meeting members from the last meeting. The IS assessment was updated to reflect the difference between an employee and a provider.



DSRIP Meeting Agenda

- Nelson Mesa spoke to concerns about cross-PPS care coordination, specifically how we should handle the
 obvious conflicts between various PPS's care coordination systems. He stated the PPS will continue to
 investigate how best these efforts could be aligned to minimize impact on frontline collaborators.
 - Kate Nixon mentioned that she would be very interested in discussing how the VNS platform might be integrated with the PPS platform(s)
 - Nick Egelson mentioned that there has been a proliferation of care management platforms, few of which meaningfully integrate
 - Dan Lowy mentioned a concern that an individual frontline person will now need to struggle to understand that an individual patient will need to be "tagged" to a specific PPS – how will s/he know which PPS to tag the patient to? Dan suggested that the PPS talk w/ New York State about flagging patients in MAPP for their attribution to a specific HARP/Health Home/PPS.
- Steven Kaplan and Isaac Kastenbaum provided an overview of the PPS Collaborator Symposium. It was attended by 35 collaborators and 20 Project Leads and/or Ambulatory Care Network providers. The goal is to identify a few meaningful activities for the PPS to pursue in the next 6 months.
- Patricia Hernandez provided an update on the HIE Readiness Assessment. It has been sent out to all providers
 in the network and responses are starting to trickle in. She is also doing them in-person with the "highlyconnected" collaborators. The biggest hurdle is scheduling a meeting w/ the collaborator, the Project Lead, and
 the Healthix team.
 - Dan Lowy mentioned that the PPS might consider grouping providers by their vendor/platform (e.g. Foothold) given that the vendor will need to develop a single connection to Healthix, rather than multiple. It might result in economies of scale. There are also concerns about how BH information would fit into the Healthix platform.
 - Nick Egelson requested clarification on "how will he know his organization is done" with the connection to Healthix. Dan Lowy suggested that the PPS create a minimum requirements per project document as it related to RHIO/Healthix integration.
- Patricia Hernandez spoke to the various training opportunities for Healthix, including (1) on-boarding training, (2) utilization training, and (3) patient consent training.
- David Albert mentioned concerns about whether patients really understand consent.
- Patricia Hernandez gave an update on the development of Allscripts Care Director.



IT/Data Governance Committee

January 19, 2016, 10am

Proposed Agenda Items

- NYP PPS Collaborator Symposium
- Update on Current State IT Assessment
- Healthix Implementation Training / Resources
- Allscripts Care Director Connectivity-Behavioral Health: Crisis Project Pilot
- IT Deliverables



NYP PPS Collaborator Symposium

NYP PPS Collaborator Symposium

- Monday, January 11, 2016, 9-11am
- Approximately 55 participants
- Breakout sessions focused on warm handoffs and improving care coordination and services across the PPS network



Current State IT Assessment Update

Update: "Highly Connected" Current State IT Assessments

- 24 "Highly Connected" Collaborators
- Facilitated Assessment Process
 - 1. Collaborator completes electronic HIE Readiness Assessment
 - 12 HIE Readiness Assessments completed and received
 - Collaborator, DSRIP Project Leads, Healthix, and DSRIP IS Team discuss Healthix workflow
 - 3. Healthix and Collaborator will create an Implementation Plan

Update: "Connected Collaborators" Current State IT Assessment

49 "Connected Collaborators"

- These 49 collaborators will receive the HIE Readiness Assessment via online survey by end of January
 - Goal: Survey to be completed/received by end of February
 - A phased plan will be created for implementation of Healthix at the relevant collaborator organizations

Successes/Challenges

- Successes:
 - Most collaborators are engaged in the process and motivated to implement Healthix at their organization
 - 4 Facilitated Assessments Completed
 - Challenges:
 - Getting Collaborator, DSRIP Project Leads, Healthix, and DSRIP IS all in the same meeting
 - Having well-defined workflows for team-based care between Collaborator and DSRIP Project Leads prior to Healthix implementation call



Healthix User Training

All Training



Welcome, Maureen O'Connor ▼ Sign Out

NOTIFICATIONS TRAINING HELP







Training & Dependencies

The resources listed below have been authorized for your user account in the Healthix Portal. Prior to accessing certain resources, you may be required to complete specific dependencies, such as training modules, online certifications, or provide required profile information.

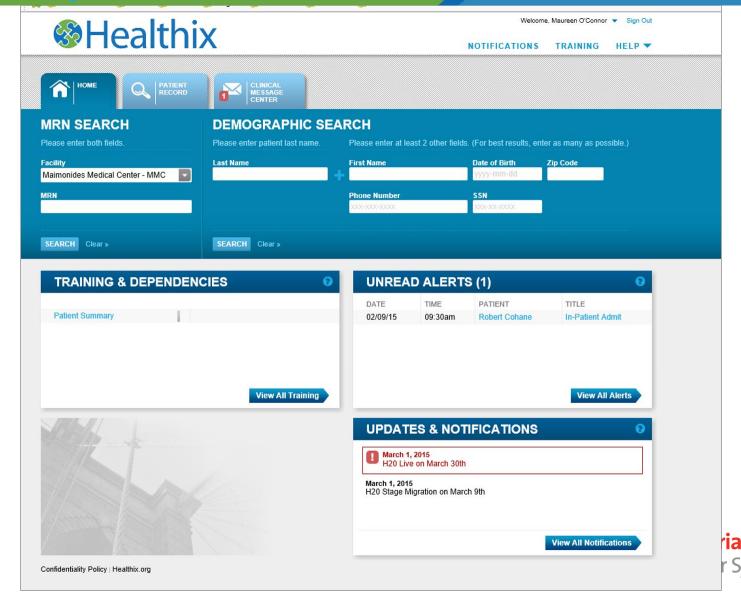
Incomplete mandatory dependencies are highlighted. For resources with multiple required dependencies, you must complete the dependencies in the order they are listed. Only the first highlighted dependency for each resource is an active link you can select to access that dependency.

Once you have completed a training module or accessed online documentation, they will remain available for you to review at any time.

| RESOURCE | DEPENDENCY | TYPE | REQUIRED | DATE COMPLETED |
|-------------------------------------|--|-------------------------------------|----------|-------------------|
| LANDING PAGE | Healthix Landing Page | Video | No | Apr 8, 2015 |
| | Introduction to Healthix & Health Information Exchange | Video | Yes | |
| | Healthix Patient Consent Policies | Video | Yes | |
| | Healthix Landing Page: Login and Patient Search | Video | Yes | |
| | Healthix Patient Record: Navigation & Data Display | Video | Yes | |
| PATIENT RECORD | Healthix Competency & Security Certification | Form | Yes | |
| | Healthix Introductory Training Supplemental Materials Booklet | PDF | No | |
| | Healthix Landing Page Documentation | PDF | Yes | |
| | DATIFAL SUMMARY | Healthix Filtered Summary Report | Video | No |
| Healthix Filtered Summary Report | PATIENT SUMMARY | Video | Yes | |
| CLINICAL MESSAGE CENTER | Introduction to Clinical Message Center | Video | Yes | |

Confidentiality Policy | Healthix.org

Patient Record Look-Up

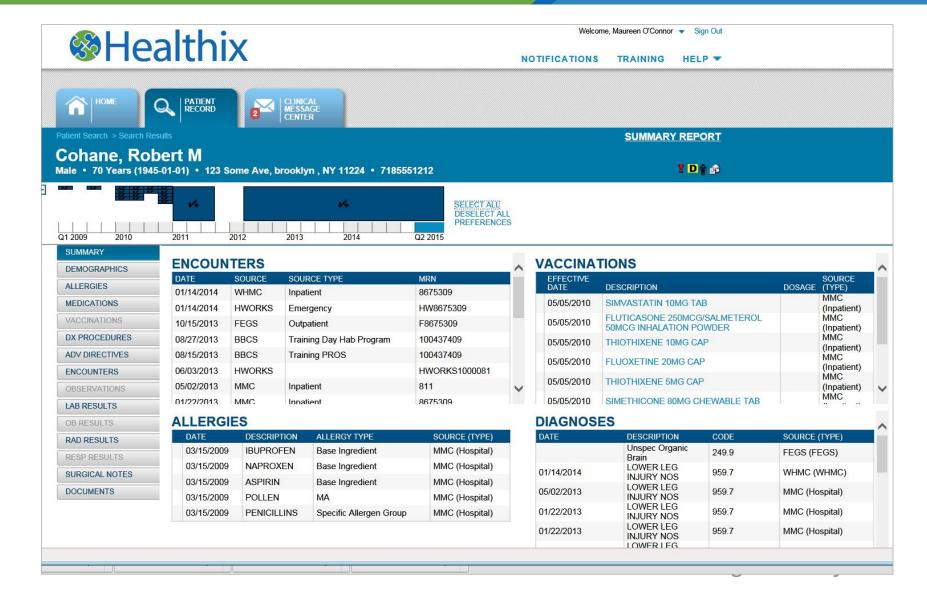


Patient Search by Demographics

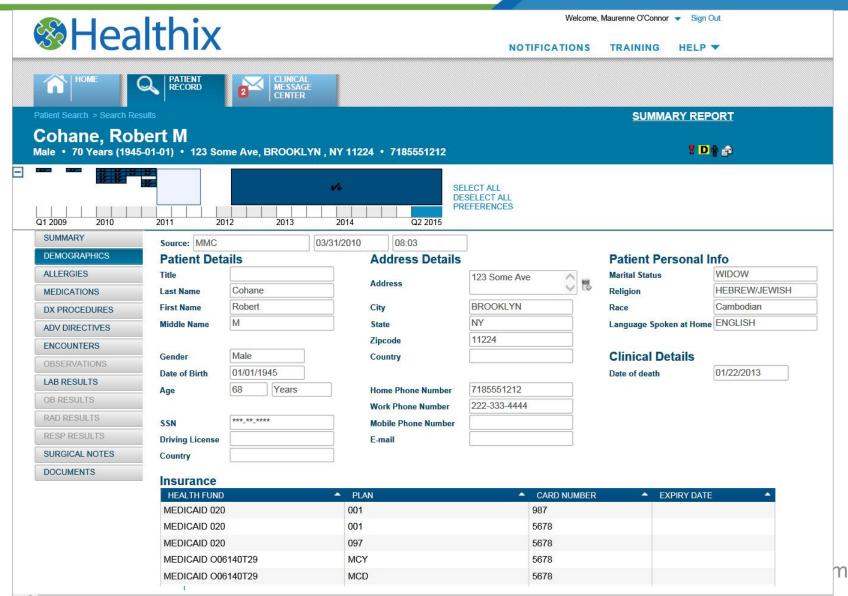


| Displaying 3 results | ; | | | | | CANCEL |
|----------------------|--------|---------------|---------------|--------------------|--------------|-------------|
| NAME | GENDER | DATE OF BIRTH | STREET | CITY/STATE/ZIP | PHONE NUMBER | SSN |
| SELECT PATIENT | | | | | | |
| Sardell, John | M | 1925-01-01 | 123 First St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-6010 |
| Sardell, John | M | 1925-01-01 | 123 First St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-6010 |
| Sardell, John | M | 1925-01-01 | 123 First St | Brooklyn AZ 94544 | 808-448-1727 | ***-**-6010 |
| Sardell, John | M | 1925-01-01 | 123 First St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-6010 |
| Sardell, John | M | 1925-01-01 | 123 First St | Brooklyn AZ 945446 | 392-412-5187 | ***-**-6010 |
| SELECT PATIENT | | | | | | |
| Sardell, John | M | 1950-01-01 | 345 Second St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-0010 |
| Sardell, John | M | 1950-01-01 | 345 Second St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-0010 |
| Sardell, John | M | 1950-01-01 | 345 Second St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-0010 |
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| Sardell, John | M | 1950-01-01 | 345 Second St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-0010 |
| SELECT PATIENT | | | | | | |
| Sardell, John | M | 1975-01-01 | 456 Third St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-9564 |
| Sardell, John | M | 1975-01-01 | 456 Third St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-9564 |
| Sardell, John | M | 1975-01-01 | 456 Third St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-9564 |
| Sardell, John | M | 1975-01-01 | 456 Third St | Brooklyn AZ 94544 | 392-412-5187 | ***-**-9564 |

Patient Search by MRN



Demographics

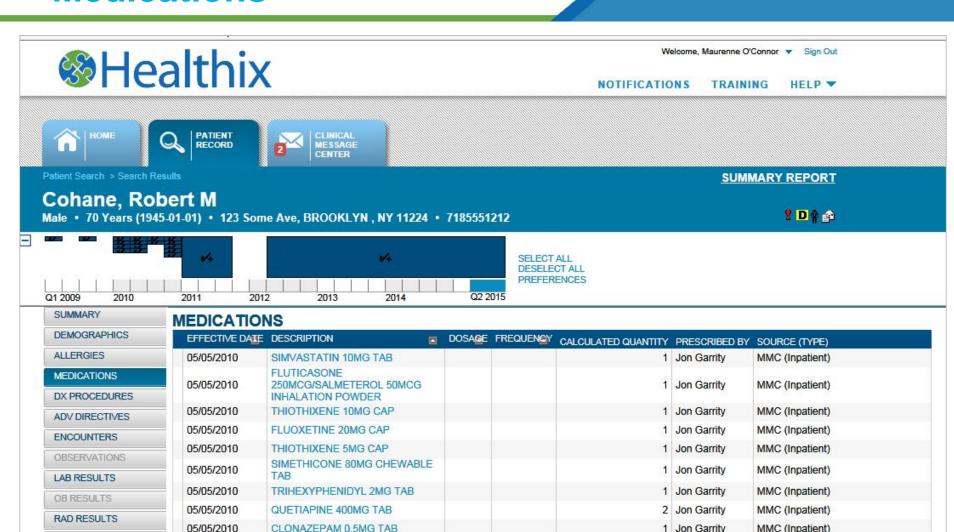


Allergies



Medications

RESP RESULTS SURGICAL NOTES **DOCUMENTS**

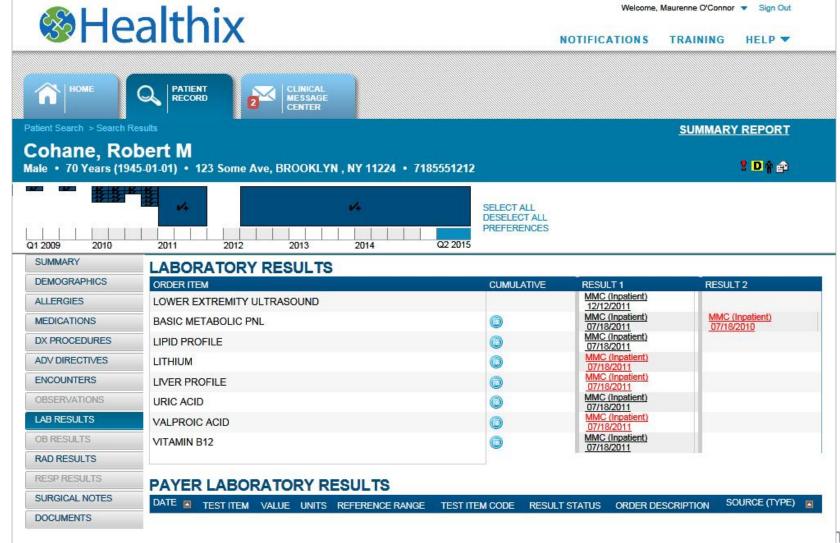


1 Jon Garrity

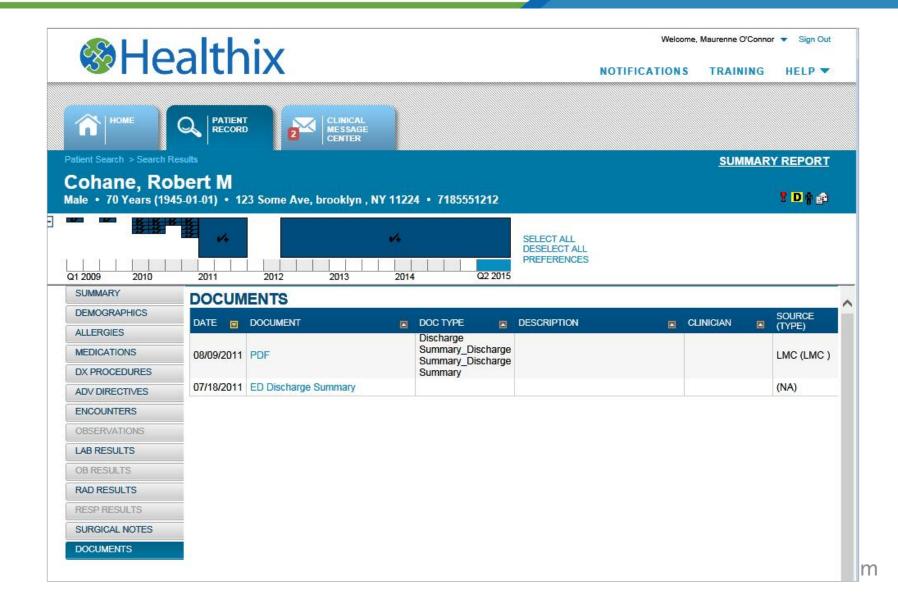
MMC (Inpatient)

CLONAZEPAM 0.5MG TAB

Lab Results



Documents



Respiratory

Cohane, Robert M

Male • 70 Years (1945-01-01) • 123 Some Ave, BROOKLYN, NY 11224 • 7185551212

RESPIRATORY CARE CHARTING

Order Start Date & Time Ordering Clinician 03/30/2011 09:25 Xander, Natasha

Order Details

Result Date & Time Result Status Filler Number Source

Corrected 1000282152

03/30/2011 09:25

Age at Time of Test

62 Years

HL7 Section

Date and Time of Service: 3/30/2011 9:25:00 AM

ROOM: 0308-A

Orders Completed:

Advair Diskus Number Performed: 1.00

A dry powder inhaler was administered with Advair Diskus 500 mcg fluticasone/50 mcg salmeterol 1 puff. . Heart Rate Before Rx: 82 . Heart Rate During Rx: 82 . Heart Rate After Rx: 82 . Respiratory rate pre Rx: 16 . Respiratory rate post Rx: 16 . No sputum was produced. The breath sounds were clear. Adverse reaction(s): No adverse reactions or complications were noted.

Electronically Signed by: Kam Ning Ou. RRT

DISCUSSION: Healthix Education and Resources

- Healthix education plan
 - Implementation team
 - Users
 - Patients
- Resources available to cover costs associated with Healthix



Allscripts Care Director Connectivity Pilot

Behavioral Health/ACD Pilot

 <u>Project Scope:</u> Implement a process to facilitate referrals and bi-directional sharing of patient information between NYP, Argus and Create, Inc.

Implementation/Connectivity Process (in progress)

- 1. Workflows between Collaborators and BH Team established
- 2. Configurations and enhancements to ACD
- 3. Interface built
- 4. Super User Training and Sign-Off
- 5. Mitigation to production
- **6.** End-User training

Go-Live: March 2016

**Over time, there will most likely be refinement of the workflowtechnology interaction to achieve the desired goals of the project.



Deliverables

Milestones

| Milestone | DSRIP Year | Calendar Year |
|--|------------|------------------|
| Develop a data security and confidentiality plan | DY1, Q4 | March 2016 |
| Perform current state assessment of IT capabilities across network, identifying any critical gaps, including readiness for data sharing and the implementation of interoperable IT platform(s) | DY1, Q4 | March 2016 |
| Develop a specific plan for engaging attributed members in Qualifying Entities | DY2, Q1 | June 2016 |
| Develop an IT Change Management Strategy | DY2, Q2 | September 2016 |
| Develop roadmap to achieving clinical data sharing and interoperable systems across PPS network | DY2, Q2 | September 2016 |